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Award

Soscare support and maintenance contract

Business Services Organisation

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-010692

Procurement identifier (OCID): ocds-h6vhtk-04f722 ([view related notices](#))

Published 21 March 2025, 1:35pm

Scope

Reference

DAC20002

Description

We require the Social Services Client Administration and Retrieval Environment (SOSCARE) application to continue to be supported until 2029. The SOSCARE system provides the ability to record clients and related referrals and assessments, and deploy and manage Social Work resources to provide appropriate services to these clients. These clients come from areas including Children's Services, Vulnerable Adults, Residential Care, Home Care, and Meals on Wheels, and the services provided include Fostering/Home Care (including payments), and Occupational Therapy (OT) and Hospital Social Work (SW) Referrals. The Children's Services include areas such as Child Protection, Looked After Children [LAC], Childminders/Playgroups, Adoption and Foster Carer's. Departmental Statutory Reporting for key areas is also provided.

£1,125,599.11 has been previously directed awarded to BRM for SOSCARE support and maintenance from April 2021 . It is our intention to complete a further Direct Award to the value of £1,500,000 (exclusive of VAT).

This notice has been published to replace one which we are unable to link - ocds-h6vhtk-04e935

Contract 1. Soscare support and maintenance contract

Supplier

- [BRM SYSTEMS LTD](#)

Contract value

- £1,500,000 excluding VAT
- £1,800,000 including VAT

Above the relevant threshold

Award decision date

21 March 2025

Standstill period

- End: 1 April 2025
- 7 working days

Earliest date the contract will be signed

2 April 2025

Contract dates (estimated)

- 3 April 2025 to 31 March 2026
- Possible extension to 31 December 2029
- 4 years, 8 months, 28 days

Description of possible extension:

The Encompass Programme will replace the Children's social care services currently offered by SOSCARE in 2027. The Encompass Programme will also be replacing the payment functions in 2028. We will assess the Contract annually and decide whether we need to enter into each of the extensions.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKN - Northern Ireland

Procedure

Procedure type

Direct award

Supplier

BRM SYSTEMS LTD

- Companies House: NI045617
- Public Procurement Organisation Number: PNVR-5921-RTTR

The Office Dock Unit 2, Channel Wharf, 21 Old Channel Road

Belfast

BT3 9DE

United Kingdom

Email: brian@brmsystems.co.uk

Website: <http://www.brmsystems.co.uk>

Region: UKN06 - Belfast

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Soscare support and maintenance contract

Contracting authority

Business Services Organisation

- Public Procurement Organisation Number: PCQH-8657-NGMT

2 Franklin Street

Belfast

BT2 8DQ

United Kingdom

Email: ITSPMO@hscni.net

Region: UKN06 - Belfast

Organisation type: Public authority - central government

Devolved regulations that apply: Northern Ireland