

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010679-2024>

Contract

## **Digital and Legacy Application Services (DALAS)**

The Minister for the Cabinet Office acting through Crown Commercial Service

F03: Contract award notice

Notice identifier: 2024/S 000-010679

Procurement identifier (OCID): ocds-h6vhtk-035b5a

Published 3 April 2024, 9:12am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Minister for the Cabinet Office acting through Crown Commercial Service

The Capital Building, Old Hall Street

Liverpool

L3 9PP

#### **Email**

[dalasmalbox@crowncommercial.gov.uk](mailto:dalasmalbox@crowncommercial.gov.uk)

#### **Telephone**

+44 3454102222

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/ccs>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Other activity

Public Procurement

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Digital and Legacy Application Services (DALAS)

Reference number

RM6335

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Crown Commercial Service (CCS), working with HM Revenue and Customs (HMRC), has procured a new Framework Agreement for IT Digital and Legacy Application Services (DALAS).

The DALAS framework will provide a strategic gateway to support the delivery of future application services and move HMRC toward an application services support model that is less dependent upon legacy technologies.

The framework will provide a commercial vehicle to replace existing contractual arrangements that are due to expire between September 2023 and January 2025, and will provide the basis for letting a large proportion of HMRC future application services requirements.

The framework will also be available to be utilised by Central Government Departments and all other UK Public Sector Bodies, including Local Authorities, Health, Police, Fire and Rescue, Education and Devolved Administrations.

Phase 1 has been delivered which includes Lots 2a, 2b, 3 and 5.

Further information is provided at section VI.3 Additional Information.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,200,000,000

### **II.2) Description**

#### **II.2.1) Title**

Digital, Integration and Programme Development Services(Large Scale)

Lot No

2a

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Key Services:

- User-centred design
- Integration of software lifecycle from apps dev through release and IT Ops
- Process, workflow, forms and application development, deployment and live support

using automated tooling to support rapid release of stable products and microservices,

through discovery, alpha and beta phases, built on Dev/Sec/Ops principles by design.

- Dev-Ops engineering and platform development
- Rapid forms creation and deployment
- Application hyper and enduring care in Dev/Sec/Ops contexts
- Multi-supplier strat-hacks and hackathons
- Minimum costed supplier workshare commitment to encourage investment and innovation.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Digital, Integration and Programme Development Services

Lot No

2b

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Key Services:

- User-centred design
- Integration of software lifecycle from apps dev through release and IT Ops
- Process, workflow, forms and application development, deployment and live support

using automated tooling to support rapid release of stable products and microservices,

through discovery, alpha and beta phases, built on Dev/Sec/Ops principles by design.

- Dev-Ops engineering and platform development
- Rapid forms creation and deployment
- Application hyper and enduring care in Dev/Sec/Ops contexts
- Multi-supplier strat-hacks and hackathons
- Minimum costed supplier workshare commitment to encourage investment

and

innovation.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Digital, Application and Integration Run Services

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Key Services:

- Managing, augmenting and supporting:

o new or existing custom applications or BDApps

o new or existing enterprise applications

o packaged software applications

- New or existing middleware, including APIs, API platforms and ESBs

- ESCROW services where required

- Network-delivered applications

- Data, database and middleware management and integration practices, techniques

and tooling for achieving consistent access and smart use-case-based recovery to

structured and unstructured data across federated technology stacks

- Maintenance of infrastructure as code, PaaS and SaaS run and integration via

technology or service stacks

- Infrastructure as Code

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Capability Pipeline Services

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support
- 80000000 - Education and training services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Key Services:

- Dev-Ops academy
- Scala academy
- Pega academy
- MS Dynamics and Power Platform

academy



- SAP academy
- Service Now academy
- Kong academy
- TOGAF architecture academy
- NICE academy
- Rapid upskilling of existing staff

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-028003](#)

---

## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

2 August 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 23

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 23

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

See Contracts Finder Notice for full supplier list

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

[supplier@crowncommercial.gov.uk](mailto:supplier@crowncommercial.gov.uk)

Telephone

+44 3454102222

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://www.gov.uk/ccs>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,200,000,000

Total value of the contract/lot: £3,200,000,000

---

## Section VI. Complementary information

### VI.3) Additional information

This Contract Award Notice replaces the previous CAN issued on the 22/09/2023

<https://www.find-tender.service.gov.uk/Notice/027990-2023>.

The value provided in Section II.1.7 is only an estimate. We cannot guarantee to suppliers any business through this Commercial Agreement.

As part of this contract award notice the following can be accessed at:

<https://www.contractsfinder.service.gov.uk/Notice/d1126546-3abe-4e38-a144-19da4a25ed63>

- 1) Redacted Commercial Agreement
- 2) List of Successful Suppliers
- 3) Approved Customer list
- 4) Transparency Agenda

On 02/04/2014, Government introduced its Government Security Classifications (GSC) scheme which replaced Government Protective Marking Scheme (GPMS). A key aspect is the reduction in the number of security classifications used. All bidders were required to make themselves aware of the changes as it may impact this requirement. This link provides information on the GSC at:

<https://www.gov.uk/government/publications/government-security-classifications>

Cyber Essentials is a mandatory requirement for Central Government contracts which involve handling personal information or provide certain ICT products/services.

Government is taking steps to reduce the levels of cyber security risk in its supply chain through the Cyber Essentials scheme. The scheme defines a set of controls which, when implemented, will provide organisations with basic protection from the most prevalent forms of threat coming from the internet. To participate in this procurement, bidders were required to demonstrate they comply with the technical requirements prescribed by Cyber Essentials, for services under and in connection with this procurement.

CCS reserved the right to award a framework to any bidder whose final score was within 1% of the last position. For Lot 2a 6 suppliers were awarded a place as opposed to the number of 5, for Lot 2b 11 suppliers were awarded a place as opposed to the number of 8, For Lot 3 6 suppliers were awarded a place as opposed to the number of 5, as was

originally stated in the Contract Notice that was published on 05/10/2022.

Please note: Lots 3 and 5 had a contract start date of 27/07/2023, and Lots 2a and 2b had a contract start date of 02/08/2023. All lots have a contract expiry date of 26/07/2027.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

[dalasmailbox@crowncommercial.gov.uk](mailto:dalasmailbox@crowncommercial.gov.uk)

Telephone

+44 3454102222

Country

United Kingdom

Internet address

<https://www.crowncommercial.gov.uk/>