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Award

Cyber Security Threat Monitoring Service - MSP Licences

Jisc

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-010674

Procurement identifier (OCID): ocds-h6vhtk-044f18

Published 3 April 2024, 8:18am

Section I: Contracting authority/entity

I.1) Name and addresses

Jisc

4 Portwall Lane

Bristol

BS1 6NB

Contact

Juliette Daniel

Email

juliette.daniel@jisc.ac.uk

Telephone

+44 2081482444

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

05747339

Internet address(es)

Main address

<https://www.jisc.ac.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cyber Security Threat Monitoring Service - MSP Licences

Reference number

Proc2402

II.1.2) Main CPV code

- 72212730 - Security software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Jisc have developed a cyber security threat monitoring service (CSTM); As part of the overall service offered, a managed service provision (MSP) licence from Splunk is required.

As we (Jisc) are acting as a Managed Service Provider (MSP) hosting multiple tenants on behalf of other organizations, the specific licensing we need can only be purchased directly via an MSP agreement direct from Splunk Inc.

Given the substantial extent of the operational knowledge and configuration both for Jisc and CSTM customers being live on the service we are unable to cease using Splunk without significant disruption. A future strategy for the CSTM is in hand and will be advertised to the marketplace when applicable.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,795,181.01

II.2) Description

II.2.2) Additional CPV code(s)

- 72212730 - Security software development services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Jisc have developed a cyber security threat monitoring service (CSTM); As part of the overall service offered, a managed service provision (MSP) licence from Splunk is required is required.

As we (Jisc) are acting as a Managed Service Provider (MSP) hosting multiple tenants on behalf of other organizations, the specific licensing we need can only be purchased directly via an MSP agreement direct from Splunk Inc.

Given the substantial value of the operational knowledge and configuration both for Jisc and CSTM customers being live on the service we are unable to cease using Splunk without significant disruption. A future strategy for the CSTM is in hand and will be advertised to the marketplace when applicable.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

As we are acting as a Managed Service Provider (MSP) hosting multiple tenants on behalf of other organizations, the licensing we need must be purchased directly via an MSP agreement. Given the substantial value of the operational knowledge and configuration both for Jisc and CSTM customers being live on the service we are not in a position to cease using Splunk for the time being without significant disruption.

Therefore Jisc is clear that the arrangement falls within competition is absent for technical reasons, contained within Regulation 32 (2) (b) (ii) of the Public Contract Regulations 2015, permitting Jisc to enter into direct award

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

Title

Cyber Security Threat Monitoring service Managed Licence Provision - MSP Licences

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

2 April 2024

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Splunk Inc

2 Canalside Walk

London

W2 1DG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

Splunk Inc

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £1

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Jisc

4 Portwall Lane

Bristol

BS1 6NB

Email

procurement@jisc.ac.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Jisc Services Ltd will incorporate a standstill period at the point information on the award of the contract is communicated to suppliers. This notification provides information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for suppliers to challenge the award decision before the contract is entered into. The Public Contracts Regulations 2015 article 91 provides for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).