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Award

Non Emergency Patient Transport Service

NHS Lancashire and South Cumbria Integrated Care Board

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-010668

Procurement identifier (OCID): ocids-h6vhtk-03be73

Published 13 April 2023, 2:39pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Lancashire and South Cumbria Integrated Care Board

Leyland

Email

mlcsu.tendersnorth@nhs.net

Country

United Kingdom

Region code

UKD - North West (England)

NHS Organisation Data Service

00X

Internet address(es)

Main address

<https://www.lancashireandsouthcumbria.icb.nhs.uk/>

Buyer's address

<https://www.lancashireandsouthcumbria.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Non Emergency Patient Transport Service

Reference number

C162564

II.1.2) Main CPV code

- 60000000 - Transport services (excl. Waste transport)

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Midlands and Lancashire Commissioning Support Unit (CSU) are publishing on behalf of NHS Lancashire & South Cumbria Integrated Care Board (ICB), NHS Greater Manchester ICB, NHS Cheshire and Merseyside ICB and NHS North East and North Cumbria ICB who have awarded contracts for the provision of Non-Emergency Patient Transport Services (NEPTS) to cover Lancashire, Greater Manchester, Merseyside and Cumbria delivering:

- Planned Patient Transport - for routine outpatient appointments
- Unplanned Patient Transport - for discharges / short notice bookings, and
- Enhanced Priority Service Transport - for time critical transport for patients attending for haemodialysis or oncology treatments.

This contract award notice is for the direct award of contracts with the existing provider, North West Ambulance Service (NWAS) for a period of 12 months from 1st April 2023 to the 31st March 2024.

The current NEPTS contracts were originally procured by competitive tender. There was then a delay in the recommissioning of these services due to the COVID-19 pandemic however work is now underway to develop a North West strategic approach to patient transport being commissioned by the newly formed ICBs that will meet both local and national requirements. To allow the timescales to complete this work and reprocure the service an extension of 12 months is required with the existing provider.

A review of the North West specifications is required to ensure it meets the evolving needs of the ICBs. In addition the National Review of NEPTS produced its final report on patient eligibility criteria in May 2022. This has broadened the criteria under which patients are able to access NHS funded transport and has required additional work on the specifications. The National Review has produced, and continues to produce, additional guidance to be adopted which will impact the North West specifications.

The rationale for the 12 month extension with the existing provider is that it will maintain the continuity of service until such time as a new service can be commissioned that will meet local requirements and incorporate any new national requirements. The extension is only a temporary arrangement to allow the appropriate timescales to re-procure the service (which have previously been delayed due to the pandemic and therefore events that were unforeseeable to the commissioners).

The commissioners intend to engage with the provider market to support the development of the new North West specifications and a provider engagement event will be advertised via a PIN.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £49,914,935

II.2) Description

II.2.1) Title

Non Emergency Patient Transport Services - Lancashire and South Cumbria

Lot No

1

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKD1 - Cumbria
- UKD4 - Lancashire

Main site or place of performance

Within the boundaries of the Lancashire and South Cumbria ICB - Lancashire and south Cumbria

II.2.4) Description of the procurement

Extension of the existing contract for a further 12 months until 31 March 2024

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Non Emergency Patient Transport Services - Cumbria ICB

Lot No

2

II.2.2) Additional CPV code(s)

- 600000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKD1 - Cumbria

Main site or place of performance

Within the boundaries of the North Cumbria

II.2.4) Description of the procurement

Extension of the existing contract for a further 12 months until 31 March 2024

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Non Emergency Patient Transport Services - Cheshire and Merseyside ICB

Lot No

3

II.2.2) Additional CPV code(s)

- 600000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKD6 - Cheshire
- UKD7 - Merseyside

Main site or place of performance

Within the boundaries of the Cheshire and Merseyside ICB - Cheshire, Merseyside and the Wirral

II.2.4) Description of the procurement

Extension of the existing contract for a further 12 months until 31 March 2024

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Non Emergency Patient Transport Services - Greater Manchester ICB

Lot No

4

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

Main site or place of performance

Within the boundaries of the Greater Manchester ICB

II.2.4) Description of the procurement

Extension of the existing contract for a further 12 months until 31 March 2024

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

There was an initial delay in the recommissioning of these services due to the COVID-19 pandemic which was an event unforeseeable by the contracting authority. In addition the existing provider is considered to be the only provider that can offer a continuity of service to patients over the next 12 months, without creating a significant operational risk and disruption to service whilst allowing the timescales for the new service to be planned and implemented safely.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

Contract No

1

Lot No

1

Title

Non Emergency Patient Transport Services - Lancashire and South Cumbria

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

1 February 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor/concessionaire

North West Ambulance Service NHS Trust

Bolton

Country

United Kingdom

NUTS code

- UKD - North West (England)

NHS Organisation Data Service

RX7

Internet address

<https://www.nwas.nhs.uk/>

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

North West Ambulance Service NHS Trust

Bolton

Country

United Kingdom

NUTS code

- UKD - North West (England)

NHS Organisation Data Service

RX7

Internet address

<https://www.nwas.nhs.uk/>

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Initial estimated total value of the contract/lot/concession: £14,994,759

Total value of the contract/lot/concession: £14,994,759

Section V. Award of contract/concession

Contract No

2

Lot No

2

Title

Non Emergency Patient Transport Services - Cumbria ICB

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

1 February 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor/concessionaire

North West Ambulance Service NHS Trust

Bolton

Country

United Kingdom

NUTS code

- UKD - North West (England)

NHS Organisation Data Service

RX7

Internet address

<https://www.nwas.nhs.uk/>

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

North West Ambulance Service NHS Trust

Bolton

Country

United Kingdom

NUTS code

- UKD - North West (England)

NHS Organisation Data Service

RX7

Internet address

<https://www.nwas.nhs.uk/>

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £8,019,067

Section V. Award of contract/concession

Contract No

3

Lot No

3

Title

Non Emergency Patient Transport Services - Cheshire and Merseyside ICB

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

1 February 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor/concessionaire

North West Ambulance Service NHS Trust

Bolton

Country

United Kingdom

NUTS code

- UKD - North West (England)

NHS Organisation Data Service

RX7

Internet address

<https://www.nwas.nhs.uk/>

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

North West Ambulance Service NHS Trust

Bolton

Country

United Kingdom

NUTS code

- UKD - North West (England)

NHS Organisation Data Service

RX7

Internet address

<https://www.nwas.nhs.uk/>

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £9,909,898

Section V. Award of contract/concession

Contract No

4

Lot No

4

Title

Non Emergency Patient Transport Services - Greater Manchester ICB

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

1 February 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor/concessionaire

North West Ambulance Service NHS Trust

Bolton

Country

United Kingdom

NUTS code

- UKD - North West (England)

NHS Organisation Data Service

RX7

Internet address

<https://www.nwas.nhs.uk/>

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

North West Ambulance Service NHS Trust

Bolton

Country

United Kingdom

NUTS code

- UKD - North West (England)

NHS Organisation Data Service

RX7

Internet address

<https://www.nwas.nhs.uk/>

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £16,991,211

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Midlands and Lancashire CSU

Heron House

Stoke on Trent

ST4 4LG

Email

mlcsu.tendersnorth@nhs.net

Country

United Kingdom

Internet address

<https://www.midlandsandlancashirecsu.nhs.uk/>