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Contract

Healthwatch Liverpool

Liverpool City Council

F03: Contract award notice

Notice identifier: 2024/S 000-010656

Procurement identifier (OCID): ocds-h6vhtk-040f46

Published 2 April 2024, 4:52pm

Section I: Contracting authority

I.1) Name and addresses

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

Contact

Ms Karishma Sheikh

Email

Karishma.sheikh@liverpool.gov.uk

Telephone

+44 1513512181

Country

United Kingdom

Region code

UKD72 - Liverpool

Internet address(es)

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Liverpool

Reference number

DN681059

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The contracts will provide statutory services. Healthwatch England is the national consumer

champion in health and care. They have significant statutory powers to ensure the voice of

the consumer is strengthened and heard by those who commission, deliver and regulate health and care services.

The Health and Social Care Act 2012 introduced a statutory duty for Local Authorities to make arrangements for a local Healthwatch to be the Health and social care consumer champion, this replaced the Local Involvement Networks (LINK's)

The main service requirement is to provide a local Healthwatch service in line with all the relevant legislation. There is also a strong argument to strengthen the role of Healthwatch to

provide the information and advice about NHS and social care services to ensure best value

for money.

There will also be a requirement to update and manage the data on the Live Well Liverpool

data base and the specific directories that data subsequently feeds.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,046,295

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

II.2.4) Description of the procurement

The main service requirement is to provide a local Healthwatch service in line with all the relevant legislation. There is also a strong argument to strengthen the role of Healthwatch to

provide the information and advice about NHS and social care services to ensure best value

for money.

There will also be a requirement to update and manage the data on the Live Well Liverpool

data base and the specific directories that data subsequently feeds.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-031626](#)

Section V. Award of contract

Contract No

DN681059/ PR376

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 March 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Liverpool Advocacy Rights Information Development and Equality CIC (Laridae CIC)

51 Dale Street

Liverpool

L2 2AH

Email

enquiries@healthwatchliverpool.co.uk

Telephone

+44 3007777007

Country

United Kingdom

NUTS code

- UKD72 - Liverpool

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,046,295

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Liverpool City Council

Liverpool

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

TBC

TBC

Country

United Kingdom