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Contract

## **Healthwatch Liverpool**

Liverpool City Council

F03: Contract award notice

Notice identifier: 2024/S 000-010656

Procurement identifier (OCID): ocds-h6vhtk-040f46

Published 2 April 2024, 4:52pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

#### **Contact**

Ms Karishma Sheikh

#### **Email**

[Karishma.sheikh@liverpool.gov.uk](mailto:Karishma.sheikh@liverpool.gov.uk)

#### **Telephone**

+44 1513512181

#### **Country**

United Kingdom

**Region code**

UKD72 - Liverpool

**Internet address(es)**

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Healthwatch Liverpool

Reference number

DN681059

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The contracts will provide statutory services. Healthwatch England is the national consumer

champion in health and care. They have significant statutory powers to ensure the voice of

the consumer is strengthened and heard by those who commission, deliver and regulate health and care services.

The Health and Social Care Act 2012 introduced a statutory duty for Local Authorities to make arrangements for a local Healthwatch to be the Health and social care consumer champion, this replaced the Local Involvement Networks (LINK's)

The main service requirement is to provide a local Healthwatch service in line with all the relevant legislation. There is also a strong argument to strengthen the role of Healthwatch to

provide the information and advice about NHS and social care services to ensure best value

for money.

There will also be a requirement to update and manage the data on the Live Well Liverpool

data base and the specific directories that data subsequently feeds.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,046,295

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD72 - Liverpool

#### **II.2.4) Description of the procurement**

The main service requirement is to provide a local Healthwatch service in line with all the relevant legislation. There is also a strong argument to strengthen the role of Healthwatch to

provide the information and advice about NHS and social care services to ensure best value

for money.

There will also be a requirement to update and manage the data on the Live Well Liverpool

data base and the specific directories that data subsequently feeds.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-031626](#)

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## **Section V. Award of contract**

### **Contract No**

DN681059/ PR376

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 March 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Liverpool Advocacy Rights Information Development and Equality CIC (Laridae CIC)

51 Dale Street

Liverpool

L2 2AH

Email

[enquiries@healthwatchliverpool.co.uk](mailto:enquiries@healthwatchliverpool.co.uk)

Telephone

+44 3007777007

Country

United Kingdom

NUTS code

- UKD72 - Liverpool

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,046,295

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Liverpool City Council

Liverpool

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

TBC

TBC

Country

United Kingdom