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Tender

LS053 - Framework for Provision of Crowd Safety Staff at Events

London Stadium 185 Limited

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-010653

Procurement identifier (OCID): ocds-h6vhtk-04f74f

Published 21 March 2025, 12:27pm

Scope

Description

London Stadium is seeking to procure for services for the project a framework for the provision of Crowd Safety Staff at Events for a duration of 8 years, with no extension options.

The framework will consist of the following lots:

Lot 1 - Crowd Safety

Lot 2 - Hospitality

Lot 3 - Response Teams

Lot 4 - Search Dog Teams

Lot 5 - Traffic Management and Parking Teams

Lot 6 - Control Room Operator

The framework will be an Open framework and will be opened up to new bidders in years 3 and 6.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=935638071>

Total value (estimated)

- £50,000,000 excluding VAT
- £60,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 20 June 2025 to 20 June 2033
- 8 years, 1 day

Main procurement category

Services

CPV classifications

- 71317200 - Health and safety services

Not the same for all lots

Contract locations are shown in Lot sections, because they are not the same for all lots.

Lot 1. Crowd Safety

Description

The provision of Safety Stewards, Door Supervisors, Quadrant Managers etc. in the internal areas of the stadium and surrounding stadium island, in some back of house areas, field of play as well as along barrier set ups as required.

Lot value (estimated)

- £40,000,000 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Hospitality

Description

The provision of Safety Stewards and SIA Door supervisors in the internal hospitality zones of the stadium.

Lot value (estimated)

- £10,000,000 including VAT

Contract locations

- UK - United Kingdom

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Response Teams

Description

To monitor unusual crowd activity and provide support in incidences such as general disruption, signs of distress or drunken behaviour as instructed by the Safety Officer.

Lot value (estimated)

- £3,000,000 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Search Dog Teams

Description

The provision of a dog handlers with an explosive trained dog and a dog handler with a Pyro and drugs trained dog to provide patrols around the stadium and island area prior to and during events.

Lot value (estimated)

- £500,000 including VAT

Contract locations

- UK - United Kingdom

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 5. Traffic Management and Parking Teams

Description

The provision of a team to control vehicle access in the stadium footprint to ensure no unauthorised vehicles are provided entry. To also manage any pedestrian crossings where required, to stop traffic flow if necessary.

Lot value (estimated)

- £6,000,000 including VAT

Contract locations

- UK - United Kingdom

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 6. Control Room Operator

Description

To provide co-ordination and management of specified radio channels and record incidents on the London Stadium incident portal.

Lot value (estimated)

- £500,000 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Submission

Enquiry deadline

17 April 2025, 1:00pm

Tender submission deadline

17 April 2025, 1:00pm

Submission address and any special instructions

<https://www.delta-esourcing.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

24 May 2025

Award criteria

Lot 1. Crowd Safety

Lot 2. Hospitality

Lot 6. Control Room Operator

Name	Description	Type	Weighting
Previous Experience	Long criteria description	Quality	40%
Project Delivery	Long criteria description	Quality	40%
Disciplinary Information	Long criteria description	Quality	10%
Social Value	Long criteria description	Quality	10%

Lot 3. Response Teams

Name	Description	Type	Weighting
Previous Experience	Long criteria description	Quality	30%
Conflict Management	Long criteria description	Quality	30%

Name	Description	Type	Weighting
Training	Long criteria description	Quality	20%
Disciplinary Information	Long criteria description	Quality	10%
Social Value	Long criteria description	Quality	10%

Lot 4. Search Dog Teams

Name	Description	Type	Weighting
Previous Experience	Long criteria description	Quality	35%
Project Delivery	Long criteria description	Quality	35%
Animal Welfare	Long criteria description	Quality	10%
Disciplinary Information	Long criteria description	Quality	10%
Social Value	Long criteria description	Quality	10%

Lot 5. Traffic Management and Parking Teams

Name	Description	Type	Weighting
Previous Experience	Long criteria description	Quality	35%
Project Delivery	Long criteria description	Quality	35%
Traffic Management Levels and Qualifications	Long criteria description	Quality	10%
Disciplinary Information	Long criteria description	Quality	10%
Social Value	Long criteria description	Quality	10%

Other information

Payment terms

Invoices must be in PDF format and provide a detailed outline breaking down hours and staff numbers

Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

London Stadium 185 Limited

- Public Procurement Organisation Number: PTMT-7816-YCQG

London Stadium, Queen Elizabeth Olympic Park

London

E20 2ST

United Kingdom

Email: procurement@londonstadium185.com

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government