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Contract

Advocacy and Independent Visitors Services

London Borough of Merton

F03: Contract award notice

Notice identifier: 2024/S 000-010643

Procurement identifier (OCID): ocds-h6vhtk-041b26

Published 2 April 2024, 4:06pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Merton

Civic Centre, London Rd

Morden

SM4 5DX

Email

commercial.services@merton.gov.uk

Country

United Kingdom

Region code

UKI63 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

<http://www.merton.gov.uk/>

Buyer's address

<http://www.merton.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advocacy and Independent Visitors Services

Reference number

DN699877

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Merton (“the Council”) is inviting tenders to provide Advocacy and Independent Visitors Services for Merton’s Looked After Children and Care Leavers.

The Council seeks a provider that will support fulfilment on Merton's statutory obligations to our care experienced children and young people and delivery of our commitment that all our younger residents will live well and thrive in Merton. The provider will need to ensure that our looked after children and care leavers, including those with additional needs and Education Health and Care plans are aware of and have access to advocacy services that ensure their interests are promoted effectively, ensure their rights are respected and their views fully considered and reflected in decision making about their lives. The provider must also ensure that they are given assistance when making or intending to make a complaint.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £480,600

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

The Council seeks a provider that will support fulfilment on Merton's statutory obligations to our care experienced children and young people and delivery of our commitment that all our younger residents will live well and thrive in Merton. The provider will need to ensure that our looked after children and care leavers, including those with additional needs and Education Health and Care plans are aware of and have access to advocacy services that ensure their interests are promoted effectively, ensure their rights are respected and their views fully considered and reflected in decision making about their lives. The provider must also ensure that they are given assistance when making or intending to make a complaint.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 45

Quality criterion - Name: Social value / Weighting: 5

Cost criterion - Name: Cost / Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-034215](#)

Section V. Award of contract

Contract No

DN699877

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 February 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Jigsaw4u

Mitcham

CR4 4HY

Country

United Kingdom

NUTS code

- UKI63 - Merton, Kingston upon Thames and Sutton

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £480,600

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal courts of Justice

London

Country

United Kingdom