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Planning

## London Cycle Hire Scheme

Transport for London

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-010634

Procurement identifier (OCID): ocids-h6vhtk-03be61

Published 13 April 2023, 12:33pm

## Section I: Contracting authority

### I.1) Name and addresses

Transport for London

5 ENDEAVOUR SQUARE

LONDON

E201JN

### Contact

Beth Doran

### Email

[bethdoran@tfl.gov.uk](mailto:bethdoran@tfl.gov.uk)

### Telephone

+44 7753386307

### Country

United Kingdom

**Region code**

UKI - London

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

London Cycle Hire Scheme

Reference number

WS1202240459 / tfl\_scp\_002316

#### **II.1.2) Main CPV code**

- 60112000 - Public road transport services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Transport for London (TfL) is seeking to undertake a procurement of the London Cycle Hire Scheme. The procurement will reaggregate services for bicycle management and supply, revenue collection and civils for an initial term of 5 years from November 2025, with options to extend for a maximum of a further 5 years.

The primary focus of this Prior Information Notice is to raise industry awareness for a potential future procurement and does not constitute a formal Contract Notice or call for competition.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 34430000 - Bicycles
- 34913510 - Bicycle locks
- 45233293 - Installation of street furniture
- 48000000 - Software package and information systems

- 50000000 - Repair and maintenance services
- 63712000 - Support services for road transport
- 66133000 - Processing and clearing services
- 66172000 - Financial transaction processing and clearing-house services
- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

London, United Kingdom

### **II.2.4) Description of the procurement**

The London Cycle Hire Scheme (known as "Santander Cycles") was established in 2010 and covers 13 London boroughs with 800 docking stations, 21,000 docking points and 12,500 bikes. 500 e-bikes were introduced into the scheme in late 2022, with 2022 being a record year for the scheme with 9.5 million hires.

The procurement will provide for the delivery and maintenance of classic bicycles and e-bicycles and associated on-street docking stations to support both vehicle types, including payment functions. The procurement will also include scope for the provision of "Smart" e-bicycles.

Providers' ability to undertake asset replacement and refresh will be a key component of the procurement.

The contract may include the following areas of scope:

- Smart E-Bicycle Supply
- Smart Pedal Bicycle Supply
- Vehicle Redistribution
- Docking Station management
- Vehicle Asset Recovery (lost/stolen - GPS tracking)

- Vehicle Asset Repairs & Maintenance (including spares)
- Vehicle Asset Disposals
- Asset Management Systems (Vehicle & Docking)
- Customer Account Management
- Management Information Systems
- Mobile App
- Website
- Back Office Systems
- Links to enable TfL Go Mobility-as-a-Service applications
- System Interfaces
- Data Management Systems (with the ability to integrate)
- Integration with TfL Customer Experience Platforms
- Terminal & Docking Point Supply & Installation
- Docking Asset Repairs & Maintenance (including spares)
- Docking Asset Disposals
- On Street Terminals
- Payment Gateway
- Station implementations
- Introduction of percentage in dock charging
- Station decommissioning
- Civils including cables, power and foundations
- Construction Design & Build

- Cleaning (routine & reactive)
- Operational Premises
- E-Scooters
- Retrofitting existing vehicles to become "Smart"
- Designated (marked bay) geo-fenced parking
- Seated E-Scooters
- Other Micromobility modes
- Multi-modal and multi-operator ticketing integration

### **II.3) Estimated date of publication of contract notice**

12 June 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## Section VI. Complementary information

### VI.3) Additional information

Transport for London (TfL) is a complex organisation operating as a functional body of the Greater London Authority (GLA) under the direction of the Mayor of London as a provider of multiple modes of transport services across London.

Further information on TfL can be found on [www.tfl.gov.uk](http://www.tfl.gov.uk).

This notice is for information only and the information contained within it including the nature and scope of contract, durations and values is indicative, non-exhaustive and may be amended. TfL reserves the right to not proceed to tender, or may conduct a procurement process for the contract in whole, in part or not at all. TfL shall not be liable for any costs or expenses incurred by any candidates in relation to this PIN.

TfL intends to publish any tender exercise in relation to this notice using SAP ARIBA.

Interested parties will need to be registered on this system if they wish to participate in any future tender, which can be done at the below link:

<https://s1-eu.ariba.com/Sourcing/Main/ad/selfRegistration?realm=TfL>

In the event of issues or difficulty with registering on the e-Tendering portal please contact the SAP Ariba Supplier Registration Help Page:

[https://help.sap.com/docs/ARIBA\\_NETWORK\\_SUPPLIERS/ddd75910f67b4212b1c83f9d68cd2f01/de32f3eaf0181014be26e0d2a68be9ef.html](https://help.sap.com/docs/ARIBA_NETWORK_SUPPLIERS/ddd75910f67b4212b1c83f9d68cd2f01/de32f3eaf0181014be26e0d2a68be9ef.html)

If you have any queries regarding your registration, please contact:  
[Ariba\\_Supplier\\_Enablement@tfl.gov.uk](mailto:Ariba_Supplier_Enablement@tfl.gov.uk)