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Planning

## **CN250355 - Managed Accounts & Payroll Service**

Kent County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-010628

Procurement identifier (OCID): ocds-h6vhtk-04f740 ([view related notices](#))

Published 21 March 2025, 11:48am

### **Scope**

### **Reference**

CN250355

### **Description**

Please note that this UK2 Preliminary Market Engagement Notice has been issued as per the Procurement Act 2023, and replaces Prior Information Notice 2025/S 000-010595.

**\*\* This advert is for market awareness, engagement and request for information only \*\***

Kent County Council supports approximately 3000 people (25% of the total of those who draw on care and support excluding residential) to safely access a Direct Payment across Kent with a total annual spend of approximately £2.4m. Latest data shows that the number of people accessing a direct payment remains at a ratio of 15:85 which has increased over the past 12 months.

As part of a wider initiative to research and co-produce opportunities to increase the number of people accessing self-directed support via a direct payment, we have identified

that Payroll and Managed Account Services will support people to manage the responsibilities that come with a Direct payment better.

Therefore our aim is to increase the accessibility and sustainability of Direct Payments by providing access to effective support, whilst maintaining an individual's choice when opting for a direct payment. In particular, those that need support in managing the additional financial responsibilities. This could be a payroll support service or through the use of a managed account

We wish to engage with the market to understand what providers would offer Kent in regard to these two services.

In order to access the survey please visit <https://www.kentbusinessportal.org.uk/> and register your interest. Once registered please search under the current opportunities using keyword reference CN250355.

Please complete the questionnaire and return via the portal by 2nd April 2025, 15.00.

### **Contract dates (estimated)**

- 1 April 2026 to 1 April 2029
- 3 years, 1 day

### **Main procurement category**

Services

### **CPV classifications**

- 98000000 - Other community, social and personal services

### **Contract locations**

- UKJ4 - Kent

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## **Engagement**

### **Engagement deadline**

2 April 2025

### **Engagement process description**

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## **Procedure**

### **Special regime**

Light touch

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## **Contracting authority**

### **Kent County Council**

- Public Procurement Organisation Number: PLDL-8938-YGYW

County Hall

Maidstone

ME14 1XQ

United Kingdom

Email: [cpd-peopleteam@kent.gov.uk](mailto:cpd-peopleteam@kent.gov.uk)

Website: <https://www.kentbusinessportal.org.uk/>

Region: UKJ45 - Mid Kent

Organisation type: Public authority - sub-central government