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Planning

CN250355 - Managed Accounts & Payroll Service

Kent County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-010628

Procurement identifier (OCID): ocids-h6vhtk-04f740

Published 21 March 2025, 11:48am

Scope

Reference

CN250355

Description

Please note that this UK2 Preliminary Market Engagement Notice has been issued as per the Procurement Act 2023, and replaces Prior Information Notice 2025/S 000-010595.

**** This advert is for market awareness, engagement and request for information only ****

Kent County Council supports approximately 3000 people (25% of the total of those who draw on care and support excluding residential) to safely access a Direct Payment across Kent with a total annual spend of approximately £2.4m. Latest data shows that the number of people accessing a direct payment remains at a ratio of 15:85 which has increased over the past 12 months.

As part of a wider initiative to research and co-produce opportunities to increase the number of people accessing self-directed support via a direct payment, we have identified

that Payroll and Managed Account Services will support people to manage the responsibilities that come with a Direct payment better.

Therefore our aim is to increase the accessibility and sustainability of Direct Payments by providing access to effective support, whilst maintaining an individual's choice when opting for a direct payment. In particular, those that need support in managing the additional financial responsibilities. This could be a payroll support service or through the use of a managed account

We wish to engage with the market to understand what providers would offer Kent in regard to these two services.

In order to access the survey please visit <https://www.kentbusinessportal.org.uk/> and register your interest. Once registered please search under the current opportunities using keyword reference CN250355.

Please complete the questionnaire and return via the portal by 2nd April 2025, 15.00.

Contract dates (estimated)

- 1 April 2026 to 1 April 2029
- 3 years, 1 day

Main procurement category

Services

CPV classifications

- 98000000 - Other community, social and personal services

Contract locations

- UKJ4 - Kent

Engagement

Engagement deadline

2 April 2025

Engagement process description

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Procedure

Special regime

Light touch

Contracting authority

Kent County Council

- Public Procurement Organisation Number: PLDL-8938-YGYW

County Hall

Maidstone

ME14 1XQ

United Kingdom

Email: cpd-peopleteam@kent.gov.uk

Website: <https://www.kentbusinessportal.org.uk/>

Region: UKJ45 - Mid Kent

Organisation type: Public authority - sub-central government