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Contract

## **CP2080-21 - Online Mental Health and Wellbeing Service**

Devon County Council  
NHS Devon Clinical Commissioning Group  
Torbay Council  
Plymouth City Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2022/S 000-010623

Procurement identifier (OCID): ocids-h6vhtk-03301d

Published 25 April 2022, 3:52pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Devon County Council

County Hall, Topsham Road

Exeter

EX2 4QD

#### **Contact**

Mr William Reed

#### **Email**

[william.reed@devon.gov.uk](mailto:william.reed@devon.gov.uk)

**Telephone**

+44 1392383000

**Country**

United Kingdom

**NUTS code**

UKK43 - Devon CC

**Internet address(es)**

Main address

<http://www.devon.gov.uk>

Buyer's address

<http://www.devon.gov.uk>

**I.1) Name and addresses**

NHS Devon Clinical Commissioning Group

County Hall, Topsham Road

Exeter

EX2 4QD

**Contact**

Louise Arrow

**Email**

[l.arrow1@nhs.net](mailto:l.arrow1@nhs.net)

**Country**

United Kingdom

**NUTS code**

UKK43 - Devon CC

**Internet address(es)**

Main address

<https://devonccg.nhs.uk/>

**I.1) Name and addresses**

Torbay Council

Town Hall, Castle Circus

Torquay

TQ1 3DR

**Contact**

Rachel Bell

**Email**

[rachel.bell@torbay.gov.uk](mailto:rachel.bell@torbay.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKK42 - Torbay

**Internet address(es)**

Main address

[www.torbay.gov.uk](http://www.torbay.gov.uk)

**I.1) Name and addresses**

Plymouth City Council

Windsor House

Plymouth

PL6 5UF

## **Contact**

Sarah Lees

## **Email**

[sarah.lees@plymouth.gov.uk](mailto:sarah.lees@plymouth.gov.uk)

## **Country**

United Kingdom

## **NUTS code**

UKK41 - Plymouth

## **Internet address(es)**

Main address

[www.plymouth.gov.uk](http://www.plymouth.gov.uk)

## **I.2) Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CP2080-21 - Online Mental Health and Wellbeing Service

Reference number

DN542489

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Devon County Council (“The Authority”) alongside partner organisations NHS Devon Clinical Commissioning Group (CCG), Plymouth City Council and Torbay Council are procuring an online Emotional Health and Mental Wellbeing service (EHMWB).

The Provider will deliver an accessible, self-directed, online digital-based EMHWP support to adults aged 18 years and over (Service Users) in Devon, Plymouth and Torbay. This will be integrated into the local system to maximise access to this support and other services aligned to the needs of the Service User. It will be a 24/7 offer that particularly enables ‘outside office hours’ access to trained professionals/practitioners.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,080,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85120000 - Medical practice and related services
- 85141000 - Services provided by medical personnel
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKK4 - Devon

### **II.2.4) Description of the procurement**

Devon County Council (“The Authority”) alongside partner organisations NHS Devon Clinical Commissioning Group (CCG), Plymouth City Council and Torbay Council are procuring an online Emotional Health and Mental Wellbeing service (EHMWB).

The Provider will deliver an accessible, self-directed, online digital-based EMHWP support to adults aged 18 years and over (Service Users) in Devon, Plymouth and Torbay. This will be integrated into the local system to maximise access to this support and other services aligned to the needs of the Service User. It will be a 24/7 offer that particularly enables ‘outside office hours’ access to trained professionals/practitioners. This will include immediate access to support with a ‘no waiting list’ approach.

This contract will be delivered by a single organisation or consortia which will deliver the

service throughout the administrative boundary of Devon County Council, Plymouth City Council and Torbay Council. The contract duration will be 24 months from the 27th June 2022 until 26th June 2024 for the primary period, with the option to extend for a further two periods of 12 months.

### **II.2.6) Estimated value**

Value excluding VAT: £1,080,000

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.11) Main features of the award procedure**

The contract award decision will be made on the basis of the most economically advantageous (MEAT) Bid, based on the application of the detailed evaluation criteria shown in Appendix 7 and 8 of the Invitation to Tender (ITT).

Evaluation Criteria and Weighting - Quality 100%

### **IV.2) Administrative information**

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Contract No**

CP2080-21

### **Lot No**

1

### **Title**

Online Mental Health and Wellbeing Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 April 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 5

#### **V.2.3) Name and address of the contractor**

Kooth Digital Health Limited

5 Merchant Square

London



W2 1AY

Email

[tenders@kooth.com](mailto:tenders@kooth.com)

Country

United Kingdom

NUTS code

- UKK4 - Devon

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,080,000

Total value of the contract/lot: £1,080,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Devon County Council

County Hall, Topsham Road

Exeter

EX2 4QD

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

In accordance with Regulations 86 (notices of decisions to award a contract or conclude a Framework Agreement), 87 (standstill period) and Regulation 91 (enforcement of duties through the court) of the Public Contracts Regulations 2015.