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Contract

CP2080-21 - Online Mental Health and Wellbeing Service

Devon County Council
NHS Devon Clinical Commissioning Group
Torbay Council
Plymouth City Council

F21: Social and other specific services – public contracts
Contract award notice
Notice identifier: 2022/S 000-010623
Procurement identifier (OCID): ocds-h6vhtk-03301d
Published 25 April 2022, 3:52pm

Section I: Contracting authority

I.1) Name and addresses

Devon County Council

County Hall, Topsham Road

Exeter

EX2 4QD

Contact

Mr William Reed

Email

william.reed@devon.gov.uk

Telephone

+44 1392383000

Country

United Kingdom

NUTS code

UKK43 - Devon CC

Internet address(es)

Main address

<http://www.devon.gov.uk>

Buyer's address

<http://www.devon.gov.uk>

I.1) Name and addresses

NHS Devon Clinical Commissioning Group

County Hall, Topsham Road

Exeter

EX2 4QD

Contact

Louise Arrow

Email

l.arrow1@nhs.net

Country

United Kingdom

NUTS code

UKK43 - Devon CC

Internet address(es)

Main address

<https://devonccg.nhs.uk/>

I.1) Name and addresses

Torbay Council

Town Hall, Castle Circus

Torquay

TQ1 3DR

Contact

Rachel Bell

Email

rachel.bell@torbay.gov.uk

Country

United Kingdom

NUTS code

UKK42 - Torbay

Internet address(es)

Main address

www.torbay.gov.uk

I.1) Name and addresses

Plymouth City Council

Windsor House

Plymouth

PL6 5UF

Contact

Sarah Lees

Email

sarah.lees@plymouth.gov.uk

Country

United Kingdom

NUTS code

UKK41 - Plymouth

Internet address(es)

Main address

www.plymouth.gov.uk

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CP2080-21 - Online Mental Health and Wellbeing Service

Reference number

DN542489

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Devon County Council (“The Authority”) alongside partner organisations NHS Devon Clinical Commissioning Group (CCG), Plymouth City Council and Torbay Council are procuring an online Emotional Health and Mental Wellbeing service (EHMWB).

The Provider will deliver an accessible, self-directed, online digital-based EMHWP support to

adults aged 18 years and over (Service Users) in Devon, Plymouth and Torbay. This will be

integrated into the local system to maximise access to this support and other services

aligned to the needs of the Service User. It will be a 24/7 offer that particularly enables

‘outside office hours’ access to trained professionals/practitioners.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,080,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85120000 - Medical practice and related services
- 85141000 - Services provided by medical personnel
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

Devon County Council (“The Authority”) alongside partner organisations NHS Devon Clinical Commissioning Group (CCG), Plymouth City Council and Torbay Council are procuring an online Emotional Health and Mental Wellbeing service (EHMWB).

The Provider will deliver an accessible, self-directed, online digital-based EMHWP support to

adults aged 18 years and over (Service Users) in Devon, Plymouth and Torbay. This will be

integrated into the local system to maximise access to this support and other services aligned to the needs of the Service User. It will be a 24/7 offer that particularly enables ‘outside office hours’ access to trained professionals/practitioners. This will include immediate access to support with a ‘no waiting list’ approach.

This contract will be delivered by a single organisation or consortia which will deliver the service throughout the administrative boundary of Devon County Council, Plymouth City Council and Torbay Council. The contract duration will be 24 months from the 27th June

2022 until 26th June 2024 for the primary period, with the option to extend for a further two

periods of 12 months.

II.2.6) Estimated value

Value excluding VAT: £1,080,000

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.11) Main features of the award procedure

The contract award decision will be made on the basis of the most economically advantageous (MEAT) Bid, based on the application of the detailed evaluation criteria shown

in Appendix 7 and 8 of the Invitation to Tender (ITT).

Evaluation Criteria and Weighting - Quality 100%

IV.2) Administrative information

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

CP2080-21

Lot No

1

Title

Online Mental Health and Wellbeing Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 April 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 5

V.2.3) Name and address of the contractor

Kooth Digital Health Limited

5 Merchant Square

London

W2 1AY

Email

tenders@kooth.com

Country

United Kingdom

NUTS code

- UKK4 - Devon

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,080,000

Total value of the contract/lot: £1,080,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Devon County Council

County Hall, Topsham Road

Exeter

EX2 4QD

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

In accordance with Regulations 86 (notices of decisions to award a contract or conclude a Framework Agreement), 87 (standstill period) and Regulation 91 (enforcement of duties through the court) of the Public Contracts Regulations 2015.

