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Contract

## **Childrens Young People Mental Heath Digital Service-Hertfordshire and West Essex Integrated Care Board**

NHS Hertfordshire and West Essex ICB

F20: Modification notice

Notice identifier: 2023/S 000-010589

Procurement identifier (OCID): ocids-h6vhtk-03be46

Published 13 April 2023, 9:50am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Hertfordshire and West Essex ICB

Charter House Parkway

Welwyn Garden City

AL8 6JL

#### **Contact**

Esther Pettigew

#### **Email**

[esther.pettigrew@attain.co.uk](mailto:esther.pettigrew@attain.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

<https://hertsandwestessex.icb.nhs.uk>

Buyer's address

<https://attain.co.uk>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Childrens Young People Mental Heath Digital Service- Hertfordshire and West Essex Integrated Care Board

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.1) Title**

CYP MH Digital Service - Hertfordshire and West Essex Integrated Care Board

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

The purpose of this Notice is to confirm the award Kooth Digital Health Limited contract with additional funding across the Hertfordshire and West Essex Integrated Care Board (HWE ICB).

Since October 2017, Kooth PLC has provided digital mental healthcare for children and young people (CYP) across Southend, Essex and Thurrock (SET). Kooth PLC (formerly Xenzone) was commissioned by Herts and West Essex ICB (formerly West Essex CCG) as lead commissioners, to pilot a specialised Mental Health (MH) online counselling and support service. During the period from October 2018 to November 2022 several Waiver Forms were approved through the former West Essex CCG governance process, extending the pilot to align with the community CAMHS re-procurement timeline, 31st March 2022, and subsequently to 30th November 2022 to ensure minimal risk to the re-procurement timeline for provision of a future CYP MH digital service.

Following the competitive Tender process Kooth PLC were awarded a new contract, 3 years with the option to extend for a further 2 years, with a 'go live' date of 1st December 2022. The contract value £273,877 per annum, exclusive of VAT.

**II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

1 December 2022

End date

30 November 2025

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section V. Award of contract/concession**

### **Contract No**

1

### **Title**

CYP MH Digital Service - Hertfordshire and West Essex Integrated Care Board

## **V.2) Award of contract/concession**

### **V.2.1) Date of conclusion of the contract/concession award decision:**

20 February 2023

### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor/concessionaire**

Kooth Digital Health Limited

2 Eastbourne Terrace

London

W2 6LG

Country

United Kingdom

NUTS code

- UKI - London

Internet address

<https://www.kooth.com/>

The contractor/concessionaire is an SME

No

### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £95,857

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Country

United Kingdom

Internet address

<https://hertsandwestessex.icb.nhs.uk>

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 85100000 - Health services

#### **VII.1.3) Place of performance**

NUTS code

- UKH23 - Hertfordshire

#### **VII.1.4) Description of the procurement:**

Since October 2017, Kooth PLC has provided digital mental healthcare for children and young people (CYP) across Southend, Essex and Thurrock (SET). Kooth PLC (formerly Xenzone) was commissioned by Herts and West Essex ICB (formerly West Essex CCG) as lead commissioners, to pilot a specialised Mental Health (MH) online counselling and support service.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

End date

30 November 2025

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£1,280,156

#### **VII.1.7) Name and address of the contractor/concessionaire**

Kooth Digital Health Limited

2 Eastbourne Terrace

London

W2 6LG

Country

United Kingdom

NUTS code

- UKI - London

Internet address

<https://www.koothplc.com>

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Since October 2017, Kooth PLC has provided digital mental healthcare for children and young people (CYP) across Southend, Essex and Thurrock (SET). Kooth PLC (formerly Xenzone) was commissioned by Herts and West Essex ICB (formerly West Essex CCG) as lead commissioners, to pilot a specialised Mental Health (MH) online counselling and support service. During the period from October 2018 to November 2022 several Waiver Forms were approved through the former West Essex CCG governance process, extending the pilot to align with the community CAMHS re-procurement timeline, 31st March 2022, and subsequently to 30th November 2022 to ensure minimal risk to the re-procurement timeline for provision of a future CYP MH digital service.

Following the competitive Tender process Kooth PLC were awarded a new contract, 3 years with the option to extend for a further 2 years, with a 'go live' date of 1st December 2022. The contract value £273,877 per annum, exclusive of VAT.

### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

Modification was necessary

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptions and average inflation)

Value excluding VAT: £1,589,928

Total contract value after the modifications

Value excluding VAT: £1,589,928