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Awarded contract

Childrens Young People Mental Heath Digital Service- Hertfordshire and West Essex Integrated Care Board

NHS Hertfordshire and West Essex ICB

F20: Modification notice

Notice reference: 2023/S 000-010589

Published: 13 April 2023, 9:50am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Hertfordshire and West Essex ICB

Charter House Parkway

Welwyn Garden City

AL8 6JL

Contact

Esther Pettigrew

Email

esther.pettigrew@attain.co.uk

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://hertsandwestessex.icb.nhs.uk>

Buyer's address

<https://attain.co.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Childrens Young People Mental Health Digital Service- Hertfordshire and West Essex Integrated Care Board

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.2) Description

II.2.1) Title

CYP MH Digital Service - Hertfordshire and West Essex Integrated Care Board

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement at the time of conclusion of the contract:

The purpose of this Notice is to confirm the award Kooth Digital Health Limited contract with additional funding across the Hertfordshire and West Essex Integrated Care Board (HWE ICB).

Since October 2017, Kooth PLC has provided digital mental healthcare for children and young people (CYP) across Southend, Essex and Thurrock (SET). Kooth PLC (formerly Xenzone) was commissioned by Herts and West Essex ICB (formerly West Essex CCG) as lead commissioners, to pilot a specialised Mental Health (MH) online counselling and support service. During the period from October 2018 to November 2022 several Waiver Forms were approved through the former West Essex CCG governance process, extending the pilot to align with the community CAMHS re-procurement timeline, 31st March 2022, and subsequently to 30th November 2022 to ensure minimal risk to the re-procurement timeline for provision of a future CYP MH digital service.

Following the competitive Tender process Kooth PLC were awarded a new contract, 3 years with the option to extend for a further 2 years, with a 'go live' date of 1st December 2022. The contract value £273,877 per annum, exclusive of VAT.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 December 2022

End date

30 November 2025

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section V. Award of contract/concession

Contract No

1

Title

CYP MH Digital Service - Hertfordshire and West Essex Integrated Care Board

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

20 February 2023

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Kooth Digital Health Limited

2 Eastbourne Terrace

London

W2 6LG

Country

United Kingdom

NUTS code

- UKI - London

Internet address

<https://www.kooth.com/>

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £95,857

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Country

United Kingdom

Internet address

<https://hertsandwestessex.icb.nhs.uk>

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85100000 - Health services

VII.1.3) Place of performance

NUTS code

- UKH23 - Hertfordshire

VII.1.4) Description of the procurement:

Since October 2017, Kooth PLC has provided digital mental healthcare for children and young people (CYP) across Southend, Essex and Thurrock (SET). Kooth PLC (formerly Xenzone) was commissioned by Herts and West Essex ICB (formerly West Essex CCG) as lead commissioners, to pilot a specialised Mental Health (MH) online counselling and support service.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

End date

30 November 2025

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£1,280,156

VII.1.7) Name and address of the contractor/concessionaire

Kooth Digital Health Limited

2 Eastbourne Terrace

London

W2 6LG

Country

United Kingdom

NUTS code

- UKI - London

Internet address

<https://www.koothplc.com>

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Since October 2017, Kooth PLC has provided digital mental healthcare for children and young people (CYP) across Southend, Essex and Thurrock (SET). Kooth PLC (formerly Xenzone) was commissioned by Herts and West Essex ICB (formerly West Essex CCG) as lead commissioners, to pilot a specialised Mental Health (MH) online counselling and support service. During the period from October 2018 to November 2022 several Waiver Forms were approved through the former West Essex CCG governance process, extending the pilot to align with the community CAMHS re-procurement timeline, 31st March 2022, and subsequently to 30th November 2022 to ensure minimal risk to the re-procurement timeline for provision of a future CYP MH digital service.

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VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

Modification was necessary

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,589,928

Total contract value after the modifications

Value excluding VAT: £1,589,928