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Award

CRM Testing Contract

University of Bedfordshire

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-010572

Procurement identifier (OCID): ocds-h6vhtk-04f718

Published 21 March 2025, 9:47am

Scope

Reference

UoB/C CORP - 00000419

Description

CRM programme which looks to introduce MS Dynamics 365.

Suppliers were required to respond to a technical questionnaire and pricing schedule as part of the competition.

The allocated budget for this piece of work was £60,000

Contract 1. CRM Testing Contract

Supplier

- [Infuse Consulting Ltd](#)

Contract value

- £29,935 excluding VAT
- £35,922 including VAT

Below the relevant threshold

Award decision date

14 February 2025

Earliest date the contract will be signed

21 March 2025

Contract dates (estimated)

- 28 March 2025 to 31 July 2025
- 4 months, 4 days

Main procurement category

Services

CPV classifications

- 72400000 - Internet services
- 72500000 - Computer-related services

Contract locations

- UKC - North East (England)
 - UKD - North West (England)
 - UKE - Yorkshire and the Humber
 - UKF - East Midlands (England)
 - UKG - West Midlands (England)
 - UKH - East of England
 - UKI - London
 - UKJ - South East (England)
 - UKK - South West (England)
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Information about tenders

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 3 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Below threshold - limited competition

Supplier

Infuse Consulting Ltd

Watergates Building, 109 Coleman Road

Leicester

LE5 4LE

United Kingdom

Email: sales@infuse.it

Region: UKF21 - Leicester

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. CRM Testing Contract

Contracting authority

University of Bedfordshire

- UK Register of Learning Providers (UKPRN number): 10007152
- Public Procurement Organisation Number: PVYH-1841-HTTT

University Square

Luton

LU1 3JU

United Kingdom

Email: Procurement@beds.ac.uk

Website: <https://www.beds.ac.uk/>

Region: UKH21 - Luton

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)