

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010572-2025>

Award

## **CRM Testing Contract**

University of Bedfordshire

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-010572

Procurement identifier (OCID): ocds-h6vhtk-04f718

Published 21 March 2025, 9:47am

## **Scope**

## **Reference**

UoB/C CORP - 00000419

## **Description**

CRM programme which looks to introduce MS Dynamics 365.

Suppliers were required to respond to a technical questionnaire and pricing schedule as part of the competition.

The allocated budget for this piece of work was £60,000

---

## **Contract 1. CRM Testing Contract**

### **Supplier**

- [Infuse Consulting Ltd](#)

### **Contract value**

- £29,935 excluding VAT
- £35,922 including VAT

Below the relevant threshold

### **Award decision date**

14 February 2025

### **Earliest date the contract will be signed**

21 March 2025

### **Contract dates (estimated)**

- 28 March 2025 to 31 July 2025
- 4 months, 4 days

### **Main procurement category**

Services

## **CPV classifications**

- 72400000 - Internet services
- 72500000 - Computer-related services

## **Contract locations**

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

---

## **Information about tenders**

- 3 tenders received
- 3 tenders assessed in the final stage:
  - 3 submitted by small and medium-sized enterprises (SME)
  - 3 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

---

## Procedure

### Procedure type

Below threshold - limited competition

---

## Supplier

### Infuse Consulting Ltd

Watergates Building, 109 Coleman Road

Leicester

LE5 4LE

United Kingdom

Email: [sales@infuse.it](mailto:sales@infuse.it)

Region: UKF21 - Leicester

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. CRM Testing Contract

---

## Contracting authority

### University of Bedfordshire

- UK Register of Learning Providers (UKPRN number): 10007152
- Public Procurement Organisation Number: PVYH-1841-HTTT

University Square

Luton

LU1 3JU

United Kingdom

Email: [Procurement@beds.ac.uk](mailto:Procurement@beds.ac.uk)

Website: <https://www.beds.ac.uk/>

Region: UKH21 - Luton

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)