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Contract

Clydesdale Housing Association - IHFMS

Clydesdale Housing Association Ltd

F03: Contract award notice

Notice identifier: 2024/S 000-010546

Procurement identifier (OCID): ocds-h6vhtk-040c64

Published 2 April 2024, 12:18pm

Section I: Contracting authority

I.1) Name and addresses

Clydesdale Housing Association Ltd

39 N Vennel

Lanark

ML11 7PT

Email

info@clydesdale-housing.org.uk

Country

United Kingdom

NUTS code

UKM95 - South Lanarkshire

Internet address(es)

Main address

www.clydesdale-housing.org.uk

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA15565

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Clydesdale Housing Association - IHFMS

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Integrated Housing & Finance Management System

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £400,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKM95 - South Lanarkshire

Main site or place of performance

Lanark, Scotland

II.2.4) Description of the procurement

CHA is looking to procure and implement a proven off the shelf integrated system to assist with the management of its finance, housing, asset management and factoring services.

The system is to include standard functionality in respect of housing including the rent accounting, arrears management, tenancy management, void management and waiting list and as well as a tenant portal facility.

The system is also to include factoring functionality including the ability to calculate charges, produce invoices and manage accounts.

Fully developed suite of ARC reports is also expected to be part of the solution.

CHA is a medium sized social housing provider with no internal IT resource therefore the proposed solution is to be cloud based.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Cost criterion - Name: Cost of Service / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

See the ITT and associated documents in particular:

Appendix 1 - CHA IHFMS - Specification - Scope of Requirements Appendix 2 - CHA IHFMS - Quality Response

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-030491](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 November 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HomeMaster

11 Whittle Court, Knowlhill

Milton Keynes

MK5 8FT

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £394,195.49

Section VI. Complementary information

VI.3) Additional information

(SC Ref:762627)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court and Justice of the Peace Court

1 Carlton Place

Glasgow

G5 9TW

Country

United Kingdom

Internet address

www.clydesdale-housing.org.uk