

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010542-2024>

Not applicable

## **Direct Payments Support Services (DPSS) Payroll system and support provider**

Norfolk County Council

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-010542

Procurement identifier (OCID): ocids-h6vhtk-044cc3

Published 2 April 2024, 11:57am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

#### **Email**

[sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH15 - Norwich and East Norfolk

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.norfolk.gov.uk](http://www.norfolk.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Direct Payments Support Services (DPSS) Payroll system and support provider

Reference number

NCCT42927

#### **II.1.2) Main CPV code**

- 79211110 - Payroll management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The contract will provide NCC with a new cloud based multi payroll processing system to replace our current product. This must be able to run in excess of 1300 separate PAYE reference payrolls simultaneously. A full system, and payroll, support contract would be required in tandem with the implementation. A range of expertise will be required including; system configuration and support, UK payroll legislation, API integrations, report writing and analysis, HMRC RTI, Robotics and AI innovation. Potential bidders should note that although support provider is listed we are fully aware that certain implementation requires a 3rd party implementer and support contract to the core system. The Council therefore reserves the right to award to a contract to a 3rd party implementer through whom a contract for the core system will be separately signed.

---

## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2024/S 000-009749](#)

---

## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

II.1.2

Instead of

Main CPV code

- 79211110 - Payroll management services

Read

Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

Section number

II.2.2

Read

Additional CPV code(s)

- 48000000 - Software package and information systems
- 79211110 - Payroll management services