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Not applicable

Provision of an Urgent Access Primary Care Service (Out of Hours, Single Point of Access and Outbreak Management) in Herefordshire and Worcestershire

NHS Herefordshire and Worcestershire Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2026/S 000-010539

Procurement identifier (OCID): ocids-h6vhtk-050444

Published 5 February 2026, 2:30pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Herefordshire and Worcestershire Integrated Care Board

Kirkham House, John Comyn Drive, Perdiswell

Worcester

WR3 7NS

Contact

Lyle Lloyd, MCIPS, Senior Procurement Officer

Email

lyle.lloyd@nhs.net

Country

United Kingdom

Region code

UKG12 - Worcestershire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://herefordshireandworcestershire.icb.nhs.uk>

Buyer's address

<https://herefordshireandworcestershire.icb.nhs.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of an Urgent Access Primary Care Service (Out of Hours, Single Point of Access and Outbreak Management) in Herefordshire and Worcestershire

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This Intention to Award Notice is issued in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023. The Procurement relates to the Invitation to Tender for the provision of an Urgent Access Primary Care Service (Out of Hours, Single Point of Access and Outbreak Management) in the counties of Herefordshire and Worcestershire, UK.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-085512](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

VI.3

Read

Text

This is a Provider Selection Regime (PSR) confirmation of contract award notice. The contracts for the provision of an Urgent Access Primary Care Service (Out of Hours, Single Point of Access and Outbreak Management) in Herefordshire and Worcestershire have been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2024 nor the Procurement Act 2023 do not apply to this award. The contracts have now formally been awarded via the PSR Competitive Process.

The contract awards took place after the standstill period successfully concluded on the 13th January 2026.

The procurement was split into two Lots.

Lot 1 is service provision for the county of Herefordshire, United Kingdom. The contract will be for a period of 3 (three) years with the option to extend for a further 2 (two) year period, plus 1 (one) further year, subject to mutual agreement. The approximate lifetime value of the contract for Lot 1 (Herefordshire) including the available extension periods is £15,225,917.94.

Lot 2 is service provision for the county of Worcestershire , United Kingdom. The contract will be for a period of 3 (three) years with the option to extend for a further 2 (two) year period, plus 1 (one) further year, subject to mutual agreement.

The approximate lifetime value of the contract for Lot 2 (Worcestershire) including the available extension periods is £42,805,938.00.

The service commencement date for both Lots is 8th July 2026. Contracts are due to expire on 7th July 2032 (inclusive of the optional extension periods).