

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010539-2021>

Contract

## **ICT - Annual Support and Maintenance for SWIFT inc. Associated Application Database Licences**

Isle of Wight Council

F03: Contract award notice

Notice identifier: 2021/S 000-010539

Procurement identifier (OCID): ocids-h6vhtk-029d0d

Published 13 May 2021, 11:56am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Isle of Wight Council

County Hall, High Street

Newport

PO30 1UD

#### **Contact**

Mrs Vanessa Squibb

#### **Email**

[vanessa.squibb@iow.gov.uk](mailto:vanessa.squibb@iow.gov.uk)

#### **Telephone**

+44 1983821000

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.iwight.com>

Buyer's address

<http://www.iwight.com>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

ICT - Annual Support and Maintenance for SWIFT inc. Associated Application Database Licences

Reference number

DN533491

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provision of support and maintenance of the integrated children services case management

system and associated application database licenses required to run the application.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £91,850

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Provision of support and maintenance of the integrated children services case management

system and associated application database licenses required to run the application. The

contract will be from 01.05.2021 until 30.4.2022.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

An agreement was made in December 2017 to return the hosting of the ICS system from Hampshire Council to the Isle of Wight Council. ICS hosting was originally transferred to Hampshire County Council after the establishment of a strategic partnership between organisations including the provision of senior management for Isle of Wight children's services. This took place in 2012. In the intervening period the ICS/SWIFT product set was sold by Northgate to OLM.

A parallel procurement process has been undertaken with Hampshire County Council for a

replacement ICS System. The Authority is required to be implementing the new social care

system in line with Hampshire County Council's programme timelines and these have been

delayed due to the COVID-19 pandemic. This support and maintenance contract is needed

whilst the implementation is undertaken.

A VEAT notice was published on 18 March 2021 (2021/S 000-005532) and has observed a 10-day standstill period which ended at midnight on 29.3.2021.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-005532](#)

---

### **Section V. Award of contract**

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

18 March 2021

##### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

OLM Systems Ltd

Cairns House, 10 Station Road

Teddington

TW11 9AA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02615716

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £91,850

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of England and Wales

London

Country

United Kingdom