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Contract

Older Peoples Day Care Support Services

West Lothian Council

F03: Contract award notice

Notice identifier: 2023/S 000-010538

Procurement identifier (OCID): ocds-h6vhtk-039942

Published 12 April 2023, 3:58pm

Section I: Contracting authority

I.1) Name and addresses

West Lothian Council

West Lothian Civic Centre, Howden South Road

Livingston

EH54 6FF

Contact

Tom Henderson

Email

Tom.Henderson@westlothian.gov.uk

Telephone

+44 1506281814

Fax

+44 1506281325

Country

United Kingdom

NUTS code

UKM78 - West Lothian

Internet address(es)

Main address

<http://www.westlothian.gov.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00140

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Older Peoples Day Care Support Services

Reference number

CC12660

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The day care support service will support the individuals physical and mental health and well-being through a reduction in social isolation and community involvement and engage older people in their local community by providing places in which to socialise, learn or re-learn skills for daily living.

There is a requirement for the building to be based in Livingston.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £569,031

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM78 - West Lothian

Main site or place of performance

Livingston

II.2.4) Description of the procurement

The day care support service is designed for older adults, primarily 65 and over, whom following an outcome based "All About Me: What I Need" assessment, have been identified as having needs which are critical or substantial.

The centre-based service is for older adults living in their own homes, alone or with family, or in sheltered/supported housing settings. The service will provide a person-centred, outcome focused approach through the care and support provided, i.e. quality care which

is tailored to individual needs and outcomes. The service will provide care and support which enables individuals to have as good a quality of life as possible by providing meaningful activities, learning opportunities, socialisation, encouraging independence and reablement in order that they can remain as active as possible for as long as possible. The day support service will support the individuals physical and mental health and well-being through a reduction in social isolation and community involvement and engage older people in their local community by providing places in which to socialise, learn or re-learn skills for daily living.

Those using the service will have a voice in how it is run and which activities are offered. The service will be run by qualified, dedicated and experienced staff, supported by trained volunteers. The service will offer mental stimulation and physical activity sessions suitable for varied abilities and interests, at a level appropriate to the needs of the individual.

The following is a list of meaningful activity examples which is not exhaustive: Art and craft therapy, seated exercise, music, singing, quizzes, falls prevention, reminiscence sessions, digital engagement, interactive games, music, outings, entertainment, game shows, nail care/manicure, relaxation therapies, reading, discussion groups, gardening, music and movement, musical instruments, outings, individual and group activities.

Nutritionally balanced meals and snacks will be provided, with individual dietary, religious and cultural needs catered for.

The day support service shall include working with and assisting the Service User to achieve their activities of daily living. The list includes but is not exhaustive: -

Assistance/support with maintaining personal hygiene ;

Addressing continence needs and assisting with continence management including necessary cleaning and safe disposal of waste;

Support with eating and drinking, including food and/or drink preparation;

Prompting, supporting or administering non-invasive prescribed medication with parameters defined by WLHSCP approved Medication Management Policy ;

Achieving maximum mobility, using appropriate equipment where necessary ; and

Support with managing behaviours which challenge.

Following a social work assessment, unpaid carers will be supported to help sustain their caring role which may involve an additional day for the individual to attend day support services to offer the carer respite. The specific days and times which the Service will operate will be agreed in the individual service contracts. Whilst WLHSCP provides day

care in locations across the authority, with service users concentrated in Livingston and considering travelling issues the Building will be required to be located in Livingston.

The following mandatory criteria must be met :

Registered with the Care Inspectorate as a Provider of Support Services (not Care at Home) ;

Adhere to the requirements of the Scottish Social Services Council (SSSC) or other appropriate regulatory body ;

Provide an accessible and safe building from which to deliver the service, which meets all appropriate legislative and regulatory standards.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 12

Quality criterion - Name: Quality Assurance / Weighting: 12

Quality criterion - Name: Safeguarding / Weighting: 12

Quality criterion - Name: Service User Engagement and Feedback / Weighting: 12

Quality criterion - Name: Fair Work First Practices / Weighting: 12

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-001834](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 April 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Braid House Day Centre Ltd

1a Labrador Avenue, Howden

Livingston

EH54 6BU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £569,031

Section VI. Complementary information

VI.3) Additional information

(SC Ref:729050)

VI.4) Procedures for review

VI.4.1) Review body

Livingston Sheriff Court and Justice of the Peace Court

Howden South Road

Livingston

EH54 6FF

Country

United Kingdom