This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/010535-2023">https://www.find-tender.service.gov.uk/Notice/010535-2023</a>

Not applicable

# **Customer Survey Research Services Framework**

Hyde Housing Association Ltd

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-010535

Procurement identifier (OCID): ocds-h6vhtk-03a236

Published 12 April 2023, 3:54pm

## Section I: Contracting authority/entity

### I.1) Name and addresses

Hyde Housing Association Ltd

30 Park Street

London

SE1 9EQ

#### Contact

Sanja Topalovic

#### **Email**

Sanja.Topalovic@hyde-housing.co.uk

#### **Telephone**

+44 2070892690

#### Country

United Kingdom

## Region code

UK - United Kingdom

## National registration number

IP18195R

## Internet address(es)

Main address

https://www.hyde-housing.co.uk

Buyer's address

https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/119413

# **Section II: Object**

### II.1) Scope of the procurement

#### II.1.1) Title

Customer Survey Research Services Framework

Reference number

Customer Survey Research Service

#### II.1.2) Main CPV code

• 79311000 - Survey services

### II.1.3) Type of contract

Services

#### II.1.4) Short description

Hyde's intention in respect of this invitation to tender is to procure a customer survey research services provider to meet the company's listed requirements. The Framework will consists of two lots; Lot 1: Provider of telephone survey services and Lot 2: Provider of SMS / Email / IVR survey services.

# **Section VI. Complementary information**

## VI.6) Original notice reference

Notice number: 2023/S 000-003205

## Section VII. Changes

### VII.1) Information to be changed or added

### VII.2) Other additional information

Hyde wishes to establish a Framework Agreement for use by the following UK public sector bodies (and any future successors to these organisations):

A full list of potential contracting authorities can be found here under the most recent file:

https://www.ons.gov.uk/economy/nationalaccounts/uksectoraccounts/datasets/publicsectorclassificationguide

The following public bodies may also use the Framework Agreement:

http://www.wales.com/study/universities-wales

http://gov.wales/topics/improvingservices/devolution-democracy-delivery/register-of-public-bodies/?lang=en

https://www.executiveoffice-ni.gov.uk/publications/public-bodies-and-public-appointments-annual-report-201415

http://www.gov.scot/Topics/Government/public-bodies/about/Bodies