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Not applicable

Customer Survey Research Services Framework

Hyde Housing Association Ltd

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-010535

Procurement identifier (OCID): ocds-h6vhtk-03a236

Published 12 April 2023, 3:54pm

Section I: Contracting authority/entity

I.1) Name and addresses

Hyde Housing Association Ltd

30 Park Street

London

SE1 9EQ

Contact

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Country

United Kingdom

Region code

UK - United Kingdom

National registration number

IP18195R

Internet address(es)

Main address

<https://www.hyde-housing.co.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/119413>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Customer Survey Research Services Framework

Reference number

Customer Survey Research Service

II.1.2) Main CPV code

- 79311000 - Survey services

II.1.3) Type of contract

Services

II.1.4) Short description

Hyde's intention in respect of this invitation to tender is to procure a customer survey research services provider to meet the company's listed requirements. The Framework will consists of two lots; Lot 1: Provider of telephone survey services and Lot 2: Provider of SMS / Email / IVR survey services.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2023/S 000-003205](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

Hyde wishes to establish a Framework Agreement for use by the following UK public sector bodies (and any future successors to these organisations):

A full list of potential contracting authorities can be found here under the most recent file:

<https://www.ons.gov.uk/economy/nationalaccounts/uksectoraccounts/datasets/publicsectorclassificationguide>

The following public bodies may also use the Framework Agreement:

<http://www.wales.com/study/universities-wales>

<http://gov.wales/topics/improving-services/devolution-democracy-delivery/register-of-public-bodies/?lang=en>

<https://www.executiveoffice-ni.gov.uk/publications/public-bodies-and-public-appointments-annual-report-201415>

<http://www.gov.scot/Topics/Government/public-bodies/about/Bodies>