

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010535-2023>

Not applicable

## **Customer Survey Research Services Framework**

Hyde Housing Association Ltd

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-010535

Procurement identifier (OCID): ocds-h6vhtk-03a236

Published 12 April 2023, 3:54pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Hyde Housing Association Ltd

30 Park Street

London

SE1 9EQ

#### **Contact**

Sanja Topalovic

#### **Email**

[Sanja.Topalovic@hyde-housing.co.uk](mailto:Sanja.Topalovic@hyde-housing.co.uk)

#### **Telephone**

+44 2070892690

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**National registration number**

IP18195R

**Internet address(es)**

Main address

<https://www.hyde-housing.co.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/119413>

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Customer Survey Research Services Framework

Reference number

Customer Survey Research Service

#### **II.1.2) Main CPV code**

- 79311000 - Survey services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Hyde's intention in respect of this invitation to tender is to procure a customer survey research services provider to meet the company's listed requirements. The Framework will consists of two lots; Lot 1: Provider of telephone survey services and Lot 2: Provider of SMS / Email / IVR survey services.

---

## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2023/S 000-003205](#)

---

## Section VII. Changes

### VII.1) Information to be changed or added

### VII.2) Other additional information

Hyde wishes to establish a Framework Agreement for use by the following UK public sector bodies (and any future successors to these organisations):

A full list of potential contracting authorities can be found here under the most recent file:

<https://www.ons.gov.uk/economy/nationalaccounts/uksectoraccounts/datasets/publicsectorclassificationguide>

The following public bodies may also use the Framework Agreement:

<http://www.wales.com/study/universities-wales>

<http://gov.wales/topics/improving-services/devolution-democracy-delivery/register-of-public-bodies/?lang=en>

<https://www.executiveoffice-ni.gov.uk/publications/public-bodies-and-public-appointments-annual-report-201415>

<http://www.gov.scot/Topics/Government/public-bodies/about/Bodies>