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Contract

Groundswell Homeless Health - C406313

NHS North Central London Integrated Care Board

F03: Contract award notice

Notice identifier: 2026/S 000-010517

Procurement identifier (OCID): ocds-h6vhtk-064906

Published 5 February 2026, 2:10pm

Section I: Contracting authority

I.1) Name and addresses

NHS North Central London Integrated Care Board

Laycock PDC, Laycock Street

London

N1 1TH

Email

nclicb.nclcontractqueries@nhs.net

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

Internet address(es)

Main address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

Buyer's address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Groundswell Homeless Health - C406313

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

"Groundswell HHPA service provides the emotional and practical support to individuals with complex lives that they need to engage with medical appointments in Camden. The service works with homeless people in Camden who experience barriers to access and engagement with preventative and life-saving services that mean that problems can remain untreated until they become very severe and complex and result in hospital services, especially via emergency admission, or readmission. It does this by, for example, encouraging and helping people to consider their health needs, scheduling appointments, and helping people prepare (mentally and physically) for appointments, accompanying them to the appointments and waiting in the waiting room with them, helping schedule follow-up appointments, helping health services to understand the adjustment and approaches the homeless person may need, and providing emotional support. The service may provide support to homeless people staying in hospital.

Barriers homeless people face to accessing services include stigma and discrimination; lack of trust; fragmented and confusing pathways and a lack of appropriate communication. Often when homeless people access services, they experience being further labelled (as difficult or complex) and then excluded again for being too hard to help. The service helps to bridge the gap between people's needs and capacity and capability of health services to respond.

The service is managed by a paid member of staff and delivered by trained and closely supervised volunteers who have experienced homelessness themselves. It has a strong commitment to working in a way that enables people to have greater control over their lives. Those accessing the service encounter a non-judgemental and friendly environment, and an advocate that wants to get to know them and listen. This peer element is an essential component of the service, as it enables homeless people to

benefit from the insight and understanding of others who have been in similar situations. The advocates act as a trusted source of hope, help to build self-esteem, and bring mutual understanding to enable people to make decisions and find solutions that positively impact their health."

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £212,250

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

Main site or place of performance

Camden and City of London

II.2.4) Description of the procurement

"This notice relates to Groundswell HHPA service provides the emotional and practical support to individuals with complex lives that they need to engage with medical appointments in Camden. The service works with homeless people in Camden who experience barriers to access and engagement with preventative and life-saving services that mean that problems can remain untreated until they become very severe and complex and result in hospital services, especially via emergency admission, or readmission. It does this by, for example, encouraging and helping people to consider their health needs, scheduling appointments, and helping people prepare (mentally and physically) for appointments, accompanying them to the appointments and waiting in the waiting room with them, helping schedule follow-up appointments, helping health services to understand the adjustment and approaches the homeless person may need, and providing emotional support. The service may provide support to homeless people staying in hospital.

Barriers homeless people face to accessing services include stigma and discrimination;

lack of trust; fragmented and confusing pathways and a lack of appropriate communication. Often when homeless people access services, they experience being further labelled (as difficult or complex) and then excluded again for being too hard to help. The service helps to bridge the gap between people's needs and capacity and capability of health services to respond.

The service is managed by a paid member of staff and delivered by trained and closely supervised volunteers who have experienced homelessness themselves. It has a strong commitment to working in a way that enables people to have greater control over their lives. Those accessing the service encounter a non-judgemental and friendly environment, and an advocate that wants to get to know them and listen. This peer element is an essential component of the service, as it enables homeless people to benefit from the insight and understanding of others who have been in similar situations. The advocates act as a trusted source of hope, help to build self-esteem, and bring mutual understanding to enable people to make decisions and find solutions that positively impact their health.

This notice is an intention to award a contract to the existing provider following direct award process C.

The annual value of the contract is £42,450.00

The lifetime value of the contract is £212,250.00

The expiring contract ends 31/03/2026

The contract term will be 3 Year with 2 Year Option to Extend

The contract will start 01/04/2026 and end 31/03/2027"

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

"Justification: Award of a contract without prior publication of a call for competition in the cases listed below

Reason: The procurement falls outside the scope of application of the regulations

Explanation: This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period.

Representations by providers must be made to decision makers by 19/02/2026

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR."

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 February 2026

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Groundswell UK

Workspace Kennington 1-3 Brixton Road

London

SW9 6DE

Telephone

+44 7707972651

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

National registration number

04151312

Internet address

<http://groundswell.org.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £212,250

Lowest offer: £212,250 / Highest offer: £212,250 taken into consideration

Section VI. Complementary information

VI.3) Additional information

"This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The publication of this notice marks the start of the standstill period.

Representations by providers must be made to decision makers by 19/02/2026

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Written representations should be sent to nclpcb.nclcontractqueries@nhs.net

Decision to award this contract was made by NCL & NWL Executive Management Team on 11/12/2025 in line with the ICB's Standing Financial Instructions (SFI's)

No Conflicts of Interest have been identified

The decision to award this contract was based on the assessment of the providers current and likely future performance to deliver the commissioned activity against the following key criteria with the corresponding percentage value representing their importance.

A score of 25.5% for Quality and innovation was awarded out of a possible 34%

A score of 15% for Value was awarded out of a possible 20%

A score of 21% for Integration, collaboration and service sustainability was awarded out of a possible 24%

A score of 8.75% for Improving access, reducing health inequalities and facilitating choice was awarded out of a possible 12%

A score of 8.75% for Social value was awarded out of a possible 10%

With a combined score of 82.25% out of a possible 100% it demonstrates the providers current and likely future performance to deliver the commissioned activity."

VI.4) Procedures for review

VI.4.1) Review body

NHS North Central London Integrated Care Board

Laycock PDC, Laycock Street

London

N1 1TH

Country

United Kingdom

Internet address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>