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Contract

## **WCC - Direct Payments Service**

Warwickshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2021/S 000-010516

Procurement identifier (OCID): ocds-h6vhtk-029780

Published 13 May 2021, 10:41am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344SA

#### **Contact**

Manjit Nagra

#### **Email**

[manjitnagra@warwickshire.gov.uk](mailto:manjitnagra@warwickshire.gov.uk)

#### **Telephone**

+44 1926412026

#### **Country**

United Kingdom

**NUTS code**

UKG13 - Warwickshire

**Internet address(es)**

Main address

[www.warwickshire.gov.uk](http://www.warwickshire.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

WCC - Direct Payments Service

Reference number

WCC - 10112

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Warwickshire County Council wish to commission a single provider for a countywide Direct Payments service. Direct Payments are monetary payments made to individuals who request to receive a payment to meet some or all of their eligible care and support needs.

The service consists of Payroll and Managed Accounts, and Personal Assistants Recruitment and Employment Support Service.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,600,780

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council, but also maybe outside its boundaries.

#### **II.2.4) Description of the procurement**

Warwickshire County Council wish to commission a single provider for a countywide Direct Payments service. Direct Payments are monetary payments made to individuals who request to receive a payment to meet some or all of their eligible care and support needs.

The service consists of Payroll and Managed Accounts, and Personal Assistants Recruitment and Employment Support Service.

The Payroll and Managed Accounts service will enable customers to employ their own Personal Assistants either directly or via an agency. This will include provision of advice, information and support with all aspects of payroll, and will also include advice and guidance with regard to meeting pension auto-enrolment requirements. The Personal Assistants Recruitment and Employment Support Service is for customers who

require support to identify, recruit and employ Personal Assistants successfully, and to provide ongoing employment related support.

During the course of the contract period the range and scope of these services may be subject to modification and variation as necessary to meet the changing needs and requirements of the Council and the changing demands placed on the Council by its

customers. These changes may include (but are not limited to) increases or decreases in funding, new initiatives, necessary additional services not identified at the time of tendering.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.11) Main features of the award procedure**

Stage 1 Price - Viability Assessment

Stage 2 Price - Accepting Budget

Stage 3 - Cost - 10%

Stage 4 Non Cost - 90%

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-004123](#)

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## **Section V. Award of contract**

### **Contract No**

WCC - 10112

### **Title**

WCC - Direct Payments Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

10 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received by electronic means: 5

**V.2.3) Name and address of the contractor**

The Penderels Trust Limited

Resource House, 1A Brandon Lane

Coventry

CV3 3GU

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Internet address

[www.penderelstrust.org.uk](http://www.penderelstrust.org.uk)

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,600,780