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Contract

WCC - Direct Payments Service

Warwickshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2021/S 000-010516

Procurement identifier (OCID): ocids-h6vhtk-029780

Published 13 May 2021, 10:41am

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344SA

Contact

Manjit Nagra

Email

manjitnagra@warwickshire.gov.uk

Telephone

+44 1926412026

Country

United Kingdom

NUTS code

UKG13 - Warwickshire

Internet address(es)

Main address

www.warwickshire.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

WCC - Direct Payments Service

Reference number

WCC - 10112

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Warwickshire County Council wish to commission a single provider for a countywide Direct Payments service. Direct Payments are monetary payments made to individuals who request to receive a payment to meet some or all of their eligible care and support needs.

The service consists of Payroll and Managed Accounts, and Personal Assistants Recruitment and Employment Support Service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,600,780

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council, but also maybe outside its boundaries.

II.2.4) Description of the procurement

Warwickshire County Council wish to commission a single provider for a countywide Direct Payments service. Direct Payments are monetary payments made to individuals who request to receive a payment to meet some or all of their eligible care and support needs.

The service consists of Payroll and Managed Accounts, and Personal Assistants Recruitment and Employment Support Service.

The Payroll and Managed Accounts service will enable customers to employ their own Personal Assistants either directly or via an agency. This will include provision of advice, information and support with all aspects of payroll, and will also include advice and guidance with regard to meeting pension auto-enrolment requirements. The Personal Assistants Recruitment and Employment Support Service is for customers who

require support to identify, recruit and employ Personal Assistants successfully, and to provide ongoing employment related support.

During the course of the contract period the range and scope of these services may be subject to modification and variation as necessary to meet the changing needs and requirements of the Council and the changing demands placed on the Council by its

customers. These changes may include (but are not limited to) increases or decreases in funding, new initiatives, necessary additional services not identified at the time of tendering.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

Stage 1 Price - Viability Assessment

Stage 2 Price - Accepting Budget

Stage 3 - Cost - 10%

Stage 4 Non Cost - 90%

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-004123](#)

Section V. Award of contract

Contract No

WCC - 10112

Title

WCC - Direct Payments Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 May 2021

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received by electronic means: 5

V.2.3) Name and address of the contractor

The Penderels Trust Limited

Resource House, 1A Brandon Lane

Coventry

CV3 3GU

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Internet address

www.penderelstrust.org.uk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,600,780