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Award

## **Concierge Services for Connexus Ludlow Foyer Young Persons Project**

Connexus Homes Limited

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-010510

Procurement identifier (OCID): ocds-h6vhtk-05ce82 ([view related notices](#))

Published 5 February 2026, 2:05pm

### **Scope**

#### **Description**

The aim of this tender is to appoint a single organisation that can provide Concierge services for Connexus Homes Limited at Ludlow Foyer Young Persons Project, Ludlow.

Ludlow Foyer requires overnight concierge services 7 days per week, and 24-hour concierge services on a Sunday. Duties will include;

- Regularly patrolling the residents' hallways and checking their presence according to house rules (usually at hourly intervals).
- Building Management- Regularly, checking grounds and checking for damage/ locked doors and windows/ broken glass etc and reporting and noting incidents of anti-social behaviour in the handover file.
- Mobile patrols as well as static security
- Keeping noise nuisance to a minimum
- Managing visitor access to the building

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=1011992159>

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## **Contract 1. Concierge Services for Ludlow Foyer, Young Persons Project, Ludlow Shropshire**

### **Supplier**

- CHASE SERVICES GROUP LTD

### **Contract value**

- £352,675.56 including VAT

Above the relevant threshold

### **Award decision date**

20 January 2026

### **Date assessment summaries were sent to tenderers**

5 February 2026

### **Standstill period**

- End: 16 February 2026
- 8 working days

### **Earliest date the contract will be signed**

18 February 2026

### **Contract dates (estimated)**

- 17 March 2026 to 16 March 2028
- Possible extension to 16 March 2030
- 4 years

Description of possible extension:

The contract will run for an initial period of two years with the option to extend for a further two years based on satisfactory performance reviews and local authority funding.

### **Main procurement category**

Services

### **CPV classifications**

- 79710000 - Security services

### **Contract locations**

- UKG22 - Shropshire CC

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## Information about tenders

- 22 tenders received
- 17 tenders assessed in the final stage:
  - 15 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 16 suppliers unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

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## Supplier

### CHASE SERVICES GROUP LTD

- Companies House: 08987610

250A, High Road

Ilford

IG1 1YS

United Kingdom

Contact name: Asim Aziz

Email: [info@chasegroup.co.uk](mailto:info@chasegroup.co.uk)

Region: UKI53 - Redbridge and Waltham Forest

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Concierge Services for Ludlow Foyer, Young Persons Project, Ludlow Shropshire

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## **Contracting authority**

### **Connexus Homes Limited**

- Public Procurement Organisation Number: PZTX-9645-HPZJ

The Gateway, The Auction Yard

Craven Arms

SY7 9BW

United Kingdom

Contact name: Ashanti Beckwith

Telephone: 03332313233

Email: [procurement@connexus-group.co.uk](mailto:procurement@connexus-group.co.uk)

Region: UKG22 - Shropshire CC

Organisation type: Public authority - sub-central government