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Award

Special Education Needs and Disabilities Information, Advice and support Service (SENDIASS)

Medway Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-010509

Procurement identifier (OCID): ocds-h6vhtk-05df06 ([view related notices](#))

Published 5 February 2026, 2:05pm

Scope

Reference

984943748

Description

Medway Council's Education and SEND Division is looking to commission Medway's Special Educational Needs and Disabilities support, advice, and information service (SENDIASS) for children, young people, and their parents / carers.

The Local Authority invites applications from suitably qualified providers who can deliver:

- A high-quality service which improves our families understanding and enables them to make informed choices and participate in decisions.
- Legally based information, impartial advice and confidential support delivered primarily via website, social media, telephone, email, and face-to-face support from a trained Information Advice Support (IAS) practitioner on request.

Contract is anticipated to commence on Monday 1st April 2026.

To view this notice, please click here:

<https://www.kentbusinessportal.org.uk/delta/viewNotice.html?noticeId=1012110504>

Contract 1. Special Education Needs and Disabilities Information, Advice and Support Service

Supplier

- BARNARDO'S

Contract value

- £352,855 excluding VAT
- £423,426 including VAT

Below the relevant threshold

Award decision date

29 January 2026

Date assessment summaries were sent to tenderers

29 January 2026

Earliest date the contract will be signed

23 February 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- Possible extension to 31 March 2029
- 3 years

Description of possible extension:

1 x 12 month Extension

Main procurement category

Services

CPV classifications

- 80340000 - Special education services

Contract locations

- UKJ41 - Medway

Information about tenders

- 5 tenders received
- 3 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

BARNARDO'S

Barnardo House, Barkingside

Ilford

IG6 1QG

United Kingdom

Email: bdunationalteam@barnardos.org.uk

Region: UKI53 - Redbridge and Waltham Forest

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Special Education Needs and Disabilities Information, Advice and Support Service

Contracting authority

Medway Council

- Public Procurement Organisation Number: PWYH-3898-LDQR

Gun Wharf, Dock Road

Chatham

ME4 4TR

United Kingdom

Contact name: Graham Neil Thomas

Email: graham.thomas1@medway.gov.uk

Region: UKJ41 - Medway

Organisation type: Public authority - sub-central government