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Contract

HH086-23-HB Community Link Worker Service

NHS Highland

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-010500

Procurement identifier (OCID): ocids-h6vhtk-040d45

Published 2 April 2024, 9:29am

Section I: Contracting authority

I.1) Name and addresses

NHS Highland

Assynt House, Beechwood Park

Inverness

IV2 3BW

Email

nhsh.tenders@nhs.scot

Telephone

+44 7929069647

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.nhshighland.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00302

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HH086-23-HB Community Link Worker Service

Reference number

HH086-23-HB

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Highland requires to continue to deliver a Community Link Worker service to 29 GP

practices within the Highland area. The service now requires to be provided to an additional 33 practices. The aim of the service is to support people to live well through strengthening connections between community resources and primary care. Community Link Workers will provide a person-centred service that is responsive to the needs and interests of patients registered with GP Practices in socio-economically deprived areas within the Highland area.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,641,648

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKM6 - Highlands and Islands

II.2.4) Description of the procurement

NHS Highland requires to continue to deliver a Community Link Worker service to 29 GP practices within the Highland area. The service now requires to be provided to an additional 33 practices. The aim of the service is to support people to live well through strengthening connections between community resources and primary care. Community Link Workers will provide a person-centred service that is responsive to the needs and interests of patients registered with GP Practices in socio-economically deprived areas within the Highland area. The aim of the service is to support people to live well through strengthening connections between community resources and primary care and developing pathways to community and third sector services and activities. The Community Link Worker service will provide a person-centred service that is responsive to the needs and interests of patients registered with GP Practices in socio-economically deprived areas of Highland.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.publiccontractsscotland.gov.uk>

IV.1.11) Main features of the award procedure

Full details can be found within the Tender Documents.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-036321](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 March 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

V.2.3) Name and address of the contractor

Change Mental Health

6 Newington Business Centre , Dalkeith Road Mews

Edinburgh

EH16 5GA

Telephone

+44 7860608688

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,641,648

Section VI. Complementary information

VI.3) Additional information

(SC Ref:762570)

VI.4) Procedures for review

VI.4.1) Review body

Inverness Justice Centre

Inverness

IV1 1AH

Country

United Kingdom