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Contract

New Housing Management & Finance System

Thenue Housing Association Limited

F03: Contract award notice

Notice identifier: 2024/S 000-010499

Procurement identifier (OCID): ocds-h6vhtk-041de4

Published 2 April 2024, 9:28am

Section I: Contracting authority

I.1) Name and addresses

Thenue Housing Association Limited

423 London Road

Glasgow

G40 1AG

Contact

John Batey

Email

admin@thenuehousing.co.uk

Telephone

+44 1415503581

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.thenuehousing.co.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA17802

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Other type

Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

New Housing Management & Finance System

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Thenue Housing seeks to procure the services of a suitably qualified and resourced organisation to provide and maintain housing management & finance software system for a five-year period

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £420,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow

II.2.4) Description of the procurement

Thenue Housing Association seeks to procure the services of a suitably qualified and resourced

organisation to provide and maintain housing management & finance software systems for a five-year

period.

The services required by Thenue Housing and sought via this tender are: Housing Management System, Finance, Tenancy, Income management, Property management, Factoring and service charging, Web-based, cloud/SaaS, Reporting/dashboard functionality, Improving workflows/processes.

This tender is not divided into lots and the successful tenderer will be required to provide Thenue Housing with the full range of supply, commissioning and support services set out in

the Tender Return Document (Appendix 1). There is no scope to subcontract any element of the

service.

The successful tenderer will be required to provide user training for no additional cost as part of

the service provided. It is expected ongoing training will be provided for new functionality. The

successful tenderer will also be required to provide training materials for reuse that we may

deploy on our intranet or which will be made available on the supplier's own platform.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-035302](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Designer Software Ltd

11 Whittle Court

Milton Keynes

MK5 8FT

Telephone

+44 7568439154

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £500,000

Total value of the contract/lot: £420,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:762589)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

1 Carlton Place

Glasgow

Country

United Kingdom