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Contract

## **New Housing Management & Finance System**

Thenue Housing Association Limited

F03: Contract award notice

Notice identifier: 2024/S 000-010499

Procurement identifier (OCID): ocds-h6vhtk-041de4

Published 2 April 2024, 9:28am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Thenue Housing Association Limited

423 London Road

Glasgow

G40 1AG

#### **Contact**

John Batey

#### **Email**

[admin@thenuehousing.co.uk](mailto:admin@thenuehousing.co.uk)

#### **Telephone**

+44 1415503581

#### **Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.thenuehousing.co.uk/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA17802](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA17802)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Other type

Housing Association

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

New Housing Management & Finance System

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

Thenue Housing seeks to procure the services of a suitably qualified and resourced organisation to provide and maintain housing management & finance software system for a five-year period

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £420,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow

### **II.2.4) Description of the procurement**

Thenue Housing Association seeks to procure the services of a suitably qualified and resourced

organisation to provide and maintain housing management & finance software systems for a five-year

period.

The services required by Thenue Housing and sought via this tender are: Housing Management System, Finance, Tenancy, Income management, Property management, Factoring and service charging, Web-based, cloud/SaaS, Reporting/dashboard functionality, Improving workflows/processes.

This tender is not divided into lots and the successful tenderer will be required to provide Thenue Housing with the full range of supply, commissioning and support services set out in

the Tender Return Document (Appendix 1). There is no scope to subcontract any element of the

service.

The successful tenderer will be required to provide user training for no additional cost as part of

the service provided. It is expected ongoing training will be provided for new functionality. The

successful tenderer will also be required to provide training materials for reuse that we may

deploy on our intranet or which will be made available on the supplier's own platform.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-035302](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 March 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Designer Software Ltd

11 Whittle Court

Milton Keynes

MK5 8FT

Telephone

+44 7568439154

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £500,000

Total value of the contract/lot: £420,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:762589)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

1 Carlton Place

Glasgow

Country

United Kingdom