

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010487-2026>

Planning

Tracey Constant

2Gether Support Solutions Limited

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-010487

Procurement identifier (OCID): ocds-h6vhtk-0648f3

Published 5 February 2026, 1:45pm

Scope

Reference

C408048

Description

The Authority is seeking a reliable, multi-tiered taxi and private hire provision to support the 24/7 movement of patients, staff, and medical items (including medical records and pathology specimens) across five primary hospital sites. This contract utilises a Cascade Model to ensure 100% fulfilment and incorporates a significant Social Value element regarding maternity transport.

The Authority anticipates a multi-provider award to ensure geographic resilience.

Geographical Scope of Sites

The Provider must provide comprehensive coverage to, from, and between the following locations:

Kent and Canterbury Hospital (KCH): Ethelbert Road, Canterbury, CT1 3NG

William Harvey Hospital (WHH): Kennington Road, Ashford, TN24 0LZ

Queen Elizabeth, The Queen Mother Hospital (QEQM): College Road, Margate, CT9 4AN

Buckland Hospital (BHD): Coombe Valley Road, Dover, CT17 0HD

Royal Victoria Hospital (RVH): Radnor Park Avenue, Folkestone, CT19 5BN

The following services required but not limited to:

Patient Journeys

Non-emergency transport for eligible patients and service users.

Staff Journeys

Business-critical travel, inter-site meetings, and out-of-hours shifts.

Movement of Goods

Urgent transport of medical records, pathology specimens, and bloods.

Driver & Vehicle Standards

All drivers must be DBS-cleared and trained in handling sensitive medical goods (e.g., specimens).

Vehicles must be maintained to a high standard of cleanliness, reflecting the healthcare environment.

Total value (estimated)

- £430,000 excluding VAT
- £516,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 June 2026 to 31 May 2029
- Possible extension to 31 May 2031
- 5 years

Main procurement category

Services

CPV classifications

- 60120000 - Taxi services
- 60130000 - Special-purpose road passenger-transport services

Contract locations

- UK - United Kingdom
- UKJ44 - East Kent

Engagement

Engagement deadline

23 March 2026

Engagement process description

C408048 Taxis & Courier Transport Services

Multi-Tiered Taxi & Private Hire Vehicle (PHV) Provision

The Authority is seeking a reliable, multi-tiered taxi and private hire provision to support the 24/7 movement of patients, staff, and medical items (including medical records and pathology specimens) across five primary hospital sites. This contract utilises a Cascade Model to ensure 100% fulfilment and incorporates a significant Social Value element regarding maternity transport.

The Authority anticipates a multi-provider award to ensure geographic resilience.

Geographical Scope of Sites

The Provider must provide comprehensive coverage to, from, and between the following locations:

Kent and Canterbury Hospital (KCH): Ethelbert Road, Canterbury, CT1 3NG

William Harvey Hospital (WHH): Kennington Road, Ashford, TN24 0LZ

Queen Elizabeth, The Queen Mother Hospital (QEQM): College Road, Margate, CT9 4AN

Buckland Hospital (BHD): Coombe Valley Road, Dover, CT17 0HD

Royal Victoria Hospital (RVH): Radnor Park Avenue, Folkestone, CT19 5BN

The following services required but not limited to:

Patient Journeys

Non-emergency transport for eligible patients and service users.

Staff Journeys

Business-critical travel, inter-site meetings, and out-of-hours shifts.

Movement of Goods

Urgent transport of medical records, pathology specimens, and bloods.

Driver & Vehicle Standards

All drivers must be DBS-cleared and trained in handling sensitive medical goods (e.g., specimens).

Vehicles must be maintained to a high standard of cleanliness, reflecting the healthcare environment.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

23 March 2026

Contracting authority

2Gether Support Solutions Limited

- Public Procurement Organisation Number: PCDZ-9193-RJPH

William Harvey Hospital, Kennington Road, Ashford

Kent

TN24 0LZ

United Kingdom

Contact name: Tracey Constant & Sam Palmer

Email: 2gether.fandcprocurement@nhs.net

Website: <https://www.2gethersupportsolutions.org/>

Region: UKJ45 - Mid Kent

Organisation type: Public authority - central government