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Contract

## **Computer Aided Dispatch System (CAD) for Northern Ireland Ambulance Service (NIAS)**

Procurement and Logistics Service on behalf of Northern Ireland Ambulance Service  
NI Ambulance Service Trust

F03: Contract award notice

Notice identifier: 2024/S 000-010477

Procurement identifier (OCID): ocds-h6vhtk-0408cd

Published 29 March 2024, 12:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Procurement and Logistics Service on behalf of Northern Ireland Ambulance Service

14-16 Great Victoria Street

Belfast

BT2 7BA

#### **Contact**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

#### **Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

NI Ambulance Service Trust

Knockbracken Healthcare Park, Saintfield Road

Belfast

BT8 8SG

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.2) Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Computer Aided Dispatch System (CAD) for Northern Ireland Ambulance Service (NIAS)

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Computer Aided Dispatch System (CAD) for Northern Ireland Ambulance Service

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,970,172

### **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72200000 - Software programming and consultancy services
- 72300000 - Data services
- 72700000 - Computer network services
- 72210000 - Programming services of packaged software products
- 72230000 - Custom software development services
- 72260000 - Software-related services
- 72250000 - System and support services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland
- UKN0 - Northern Ireland

### **II.2.4) Description of the procurement**

Computer Aided Dispatch System (CAD) for Northern Ireland Ambulance Service

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-029613](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Contract

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 March 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

MIS EMERGENCY SYSTEMS LIMITED

NORTHWICH

Email

[info@mis-es.com](mailto:info@mis-es.com)

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,970,172

Total value of the contract/lot: £3,970,172

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## **Section VI. Complementary information**

### **VI.3) Additional information**

In section 1.2), it is stated that this procurement is a joint procedure and Contract award is by a Central Purchasing Body. This Contract is not a joint Contract, it is a Central Purchasing Body Contract operated by Business Services Organisation, Procurement and Logistics Service on behalf of the participant listed in 1.1). The value shown in II.1.5) of Contract Notice 2023/S 000-029613 will be used in the assessment of issues relating to materiality should they arise during the period of contract.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Courts of Justice

Belfast

BT1 3JF

Country

United Kingdom