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Contract

Computer Aided Dispatch System (CAD) for Northern Ireland Ambulance Service (NIAS)

Procurement and Logistics Service on behalf of Northern Ireland Ambulance Service
NI Ambulance Service Trust

F03: Contract award notice

Notice identifier: 2024/S 000-010477

Procurement identifier (OCID): ocds-h6vhtk-0408cd

Published 29 March 2024, 12:15pm

Section I: Contracting authority

I.1) Name and addresses

Procurement and Logistics Service on behalf of Northern Ireland Ambulance Service

14-16 Great Victoria Street

Belfast

BT2 7BA

Contact

ict.sourcinghscni.net

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

NI Ambulance Service Trust

Knockbracken Healthcare Park, Saintfield Road

Belfast

BT8 8SG

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Computer Aided Dispatch System (CAD) for Northern Ireland Ambulance Service (NIAS)

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Computer Aided Dispatch System (CAD) for Northern Ireland Ambulance Service

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,970,172

II.2) Description

II.2.2) Additional CPV code(s)

- 72200000 - Software programming and consultancy services
- 72300000 - Data services
- 72700000 - Computer network services
- 72210000 - Programming services of packaged software products
- 72230000 - Custom software development services
- 72260000 - Software-related services
- 72250000 - System and support services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland
- UKN0 - Northern Ireland

II.2.4) Description of the procurement

Computer Aided Dispatch System (CAD) for Northern Ireland Ambulance Service

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-029613](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 March 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MIS EMERGENCY SYSTEMS LIMITED

NORTHWICH

Email

info@mis-es.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,970,172

Total value of the contract/lot: £3,970,172

Section VI. Complementary information

VI.3) Additional information

In section 1.2), it is stated that this procurement is a joint procedure and Contract award is by a Central Purchasing Body. This Contract is not a joint Contract, it is a Central Purchasing Body Contract operated by Business Services Organisation, Procurement and Logistics Service on behalf of the participant listed in 1.1). The value shown in II.1.5) of Contract Notice 2023/S 000-029613 will be used in the assessment of issues relating to materiality should they arise during the period of contract.

VI.4) Procedures for review

VI.4.1) Review body

The Royal Courts of Justice

Belfast

BT1 3JF

Country

United Kingdom