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Contract

Support and Maintenance contract for the Regional Pharmacy Stock Control System (known as the JAC Pharmacy)

Business Services Organisation ITS

F03: Contract award notice

Notice identifier: 2024/S 000-010468

Procurement identifier (OCID): ocds-h6vhtk-044ea7

Published 29 March 2024, 9:23am

Section I: Contracting authority

I.1) Name and addresses

Business Services Organisation I T S

James House 2-4 Cromac Avenue

Belfast

BT7 2JD

Contact

Catherine Fegan

Email

cathy.fegan@hscni.net

Telephone

+44 2895362561

Country

United Kingdom

Region code

UKN06 - Belfast

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

http://www.hscbusiness.hscni.net/

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support and Maintenance contract for the Regional Pharmacy Stock Control System (known as the JAC Pharmacy)

Reference number

DAC12211

II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Regional Pharmacy Stock Control system (known as JAC Pharmacy) is used across NHSCT, SHSCT and WHSCT trusts in Northern Ireland. and share patient medication information to the NIECR application.

It replaced the PILs system that was developed and supported in-house back in 2011

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £350,000

II.2) Description

II.2.3) Place of performance

NUTS codes

• UKN - Northern Ireland

II.2.4) Description of the procurement

The Regional Pharmacy Stock Control system (known as JAC Pharmacy) is used across NHSCT, SHSCT and WHSCT trusts in Northern Ireland. and share patient medication information to the NIECR application.

It replaced the PILs system that was developed and supported in-house back in 2011

The Medicines Management Technology Support (MMTS) project had identified the JAC Pharmacy application as the solution to address the requirement for technology for Pharmacy Service in acute hospitals across Northern Ireland. This is essential to delivering modern services in a financially challenging environment, with the application of modern technology being critical to the further development of the Pharmacy Service. The JAC system is a Medicines Management database that is deployed in Northern, Southern and Western trusts across all of their hospitals for acute care. JAC is an ordering, dispensing, sterile manufacturing and stock management tool for pharmacy and ward staff. If the system is unavailable drug orders, sterile manufacturing of chemotherapy and the ability to dispense to patients is impacted.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - o protection of exclusive rights, including intellectual property rights

Explanation:

System C (formerly JAC) has exclusive rights for software maintenance and support including associated interfaces (PAS, Pharmacy Robots, Accounts Payable, General Ledger, TPN/CIVAS) and Cache Licences.

System C are the sole providers for the software maintenance and support of the JAC Pharmacy system and the interfaces specified above.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 March 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

System C

Stratford-Upon-Avon

Country

United Kingdom

NUTS code

• UKG13 - Warwickshire

Companies House

01754990

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £350,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Business Services Organisation

Belfast

Country

United Kingdom