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Contract

Business Management System (BMS)

Scottish Water

F06: Contract award notice – utilities

Notice identifier: 2022/S 000-010461

Procurement identifier (OCID): ocds-h6vhtk-032f7b

Published 22 April 2022, 12:05pm

Section I: Contracting entity

I.1) Name and addresses

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

Contact

Katherine Darroch

Email

katherine.darroch@scottishwater.co.uk

Telephone

+44 1414830745

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<https://www.scottishwater.co.uk/>

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Business Management System (BMS)

Reference number

SW20/TI&T/1304

II.1.2) Main CPV code

- 48517000 - IT software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Scottish Water has an integrated business wide management system used to manage and continually improve Scottish Water's business critical processes, controls and regulated activities. Scottish Water's business management system and quality management practice is essential to the avoidance of regulatory penalties. Scottish Water is looking to transform how we manage and continually improve our business management system by procuring a new cloud based Digital Business Management solution to support all of our key business areas and the ISO/regulated processes.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

SCOTLAND

II.2.4) Description of the procurement

Scottish Water has an integrated business wide management system used to manage and continually improve Scottish Water's business critical processes, controls and regulated activities. Scottish Water's business management system and quality management practice is essential to the avoidance of regulatory penalties. Scottish Water is looking to transform how we manage and continually improve our business management system by procuring a new cloud based Digital Business Management system to support all of our key business areas and the ISO/regulated processes. Scottish Water currently uses EQS to support our business management system. EQS is used by circa.2000 users within the organisation but is now end of life and no longer meets our business requirements. In order for Scottish Water to meet our business best practice aspirations Scottish Water require a new organisation wide business management IT system that will enable us to perform safety, operational, risk and quality management.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The PQQ documents can also be accessed by logging in through the Scottish Water Delta e-sourcing webpage <https://scottishwater.delta-esourcing.com> and through the Response Manager Section using the following Access Code:377VQ9BKJ7

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 209-511989](#)

Section V. Award of contract

Contract No

SW20/TI&T/1304

Title

Procurement of a Business Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 March 2022

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Wipro Limited

Doddakannelli, Sarjapur Road

Bangalore

560 035

Country

India

NUTS code

- IN - India

National registration number

FCO19088

The contractor is an SME

No

Section VI. Complementary information

VI.3) Additional information

Scottish Water will not accept the ESPD. We will only accept a completed Scottish Water PQQ document. This Notice does not preclude Scottish Water from issuing other notices for specific requirements. Responses to the OJEU Notice will be evaluated and only successful applicants following PQQ evaluation will be invited to submit a tender. Scottish Water reserves the right to divide the scope of the contract into lots at tender and contract award stages as it deems appropriate. Applicants who fail to supply all of the information requested in response to this Notice or any resulting tender exercise may risk elimination

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=685330188>

GO Reference: GO-2022422-PRO-20015870

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9TW

Telephone

+44 1414298888

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

Telephone

+44 8000778778

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

Telephone

+44 8000778778

Country

United Kingdom