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Tender

Interim Support And Accommodation Service Accommodation with high staff presence for Health and Adult social care Clients in urgent accommodation need

Brighton & Hove City Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-010461

Procurement identifier (OCID): ocids-h6vhtk-02b04e

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Section I: Contracting authority

I.1) Name and addresses

Brighton & Hove City Council

Hove Town Hall, Norton Road

HOVE

BN33BQ

Contact

Procurement Team

Email

procurement@brighton-hove.gov.uk

Telephone

+44 1273291949

Country

United Kingdom

NUTS code

UKJ - South East (England)

Internet address(es)

Main address

www.brighton-hove.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.sesharedservices.org.uk/esourcing>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.sesharedservices.org.uk/esourcing>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Interim Support And Accommodation Service Accommodation with high staff presence for Health and Adult social care Clients in urgent accommodation need

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This service will provide safe interim accommodation for people whose immediate accommodation and support needs cannot be met within mainstream supported housing or general needs housing.

The service will take referrals for clients who are engaged with Adult Social Care, all clients will have been assessed under the Care Act and will have a suitable care or support package in place to meet any identified needs.

Staff at the project will monitor the wellbeing of clients and ensure that access for care staff and adult social care staff is facilitated. Staff at the project will ensure that all residents are provided with five (5) hours face to face support weekly and that joint care plans are drawn up with Adult Social Care staff with a view to stabilising service users whilst H&ASC work to move them onto to alternative accommodation.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

This contract is for the provision of a minimum of 5 unit support and accommodation service which aims to stabilise and sustain clients who are unable to access general needs or mainstream supported housing through a personalised, trauma informed model allowing assessment and planning by H&ASC for onward accommodation.

The service will:

- Work with partners to ensure effective communication, co-ordination and collaboration to sustain people with multiple and compound needs in accommodation for assessment and planning
- Deliver a service that is tailored to individual needs
- Deliver a service which represents good value for money for the council
- Enable Service Users to make empowered and positive choices about their future

A personalised and psychologically informed approach to support provision.

The service will provide a place of safety, security and stability i.e. accommodation to enable service users to stabilise.

The service will provide staffing 24 hours a day 7 days a week.

The Service Provider will support and accommodate clients who may have been multiply excluded from other accommodation services.

Service Users will have a range of complex needs including:

- Mental health issues (diagnosed and undiagnosed)
- Learning disability and difficulty
- Personality disorders
- Alcohol/substance misuse
- Behavioural problems (resulting in anti-social behaviour)
- Head injury/acquired brain injury

- Victims of domestic violence
- Victims of exploitation
- Sexual abuse
- Physical health issues
- History of offending and sex work.

The Service Provider will work with Service Users whose engagement with support may range from dependent to dismissive or challenging, behaviour may be erratic and unpredictable.

The management of risks will reflect the complex/multiple support needs and challenging behaviour. Risks may also arise from the responses of other people to the Service User.

Service Users will provide one to one contact time between Service User and staff for at least five (5) hours a week and will facilitate engagement from care and adult social care staff who will be acting in a care co-ordination role.

The Service Provider will work with the Care Co-ordinator/Lead Practitioner to stabilise Service Users and prepare them for onward referrals to services which are suitable and able to meet their needs.

The Service Provider will work in a creative way to address physical and mental health issues which arise in the provision of the service.

II.2.6) Estimated value

Value excluding VAT: £650,000

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Financial suitability will be assessed prior to contract award.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 June 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted