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Planning

Vending Services

2Gether Support Solutions Limited

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-010460

Procurement identifier (OCID): ocds-h6vhtk-0648e0

Published 5 February 2026, 1:09pm

Scope

Reference

C417517

Description

2gether is looking for a supplier for the provision of smart retail, automated retail and vending services across multiple acute hospital sites within East Kent. They are

QEQM Queen Elizabeth Queen Mother Margate

WHH William Harvey Hospital Ashford

KCH Kent and Canterbury Hospital Canterbury

RVH Royal Victoria Hospital Folkestone

BHD Buckland Hospital Dover.

Contract Length 3 years with 2 x 12 Months Extensions.

Estimated Contract start date from October 2026.

This will be subject to change.

The anticipated scope may include:

- smart retail and micro-market solutions;
- automated retail and vending services (where retained);
- out-of-hours and 24/7 food and beverage provision;
- associated equipment, technology, stocking, maintenance and replenishment;
- central helpdesk, performance reporting and governance arrangements; and
- commercial and performance management mechanisms appropriate to a regulated healthcare environment.

The services are intended to support safe, reliable and compliant access to food and drink for staff, patients and visitors, aligned to NHS food standards and wider public-sector objectives.

Total value (estimated)

- £1,000,000 excluding VAT
- £1,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 31 October 2026 to 30 October 2029
- Possible extension to 30 October 2031

- 5 years

Main procurement category

Goods

CPV classifications

- 42933000 - Vending machines

Contract locations

- UKJ44 - East Kent
- UK - United Kingdom

Engagement

Engagement deadline

9 March 2026

Engagement process description

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WHH William Harvey Hospital Ashford

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RVH Royal Victoria Hospital Folkestone

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Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

23 March 2026

Contracting authority

2Gether Support Solutions Limited

- Public Procurement Organisation Number: PCDZ-9193-RJPH

William Harvey Hospital, Kennington Road, Ashford

Kent

TN24 0LZ

United Kingdom

Contact name: Tracey Constant

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Website: <https://www.2gethersupportsolutions.org/>

Region: UKJ45 - Mid Kent

Organisation type: Public authority - central government