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Contract

Great Learners Trust - IT Support Services Contract

Great Learners Trust

F03: Contract award notice

Notice identifier: 2023/S 000-010454

Procurement identifier (OCID): ocds-h6vhtk-038374

Published 12 April 2023, 10:50am

Section I: Contracting authority

I.1) Name and addresses

Great Learners Trust

Church Street

Great Missenden

HP16 0AZ

Email

luke.wood@tenetservices.com

Telephone

+44 7900920122

Country

United Kingdom

NUTS code

UKJ13 - Buckinghamshire CC

Internet address(es)

Main address

<https://www.greatlearnerstrust.co.uk/>

Buyer's address

<https://www.greatlearnerstrust.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Great Learners Trust - IT Support Services Contract

Reference number

CA11359 - Restricted FTS

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Great Learners Trust requires one supplier to fulfil its IT Support Services requirements.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £331,839.03

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ13 - Buckinghamshire CC

Main site or place of performance

Buckinghamshire

II.2.4) Description of the procurement

As above.

II.2.5) Award criteria

Quality criterion - Name: Strategic Advice & Guidance / Weighting: 5.00%

Quality criterion - Name: Relationship Management, Account Management and Administration / Weighting: 5.00%

Quality criterion - Name: Service Management / Weighting: 5.00%

Quality criterion - Name: Technical Services / Weighting: 5.00%

Quality criterion - Name: Programme & Project Management / Weighting: 5.00%

Quality criterion - Name: EdTech Expertise / Weighting: 5.00%

Quality criterion - Name: Any Other Relevant Services / Weighting: 0.00%

Quality criterion - Name: Performance Monitoring and Management / Weighting: 5.00%

Quality criterion - Name: Resourcing / Weighting: 5.00%

Quality criterion - Name: Transition / Weighting: 5.00%

Quality criterion - Name: Annual SIP/CIP / Weighting: 5.00%

Quality criterion - Name: General Obligations / Weighting: 0.00%

Quality criterion - Name: Added Value / Weighting: 5.00%

Quality criterion - Name: Presentations / Weighting: 10.00%

Price - Weighting: 35.00%

II.2.11) Information about options

Options: Yes

Description of options

65 month(s) from the commencement date, with 41 initial month(s) and option to extend 2x12 month(s)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-031956](#)

Section V. Award of contract

Contract No

CA11359

Title

Great Learners Trust - IT Support Services Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 April 2023

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

eduthing limited

5 Walton Lodge , Bridge Street

Surrey

KT12 1BT

Email

jpenny@eduthing.co.uk

Telephone

+44 2037509796

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.eduthing.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £331,839.03

Section VI. Complementary information

VI.3) Additional information

Section II.3) – dates refer to the initial contract period and do not include the options of any extensions.

Section IV.3.5) – any dates shown are an estimate.

In the first instance, candidates should register with www.multiquote.com and express an interest in the contract, full details of the contract will be available.

The Contracting Authority shall not be under any obligation to accept any tender. The Contracting Authority reserves the right to cancel the entire or parts of the tender, without such an action conferring any right to compensation on the Tenderers.

The Contracting Authority has no liability to settle any cost incurred by the tenderer as a result of the tendering procedure.

VI.4) Procedures for review

VI.4.1) Review body

Tenet Education Services Ltd

Procurement House, 23 Leslie Hough Way

Salford

M6 6AJ

Telephone

+44 1376511411

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Tenet Education Services Ltd

Procurement House, 23 Leslie Hough Way

Salford

M6 6AJ

Telephone

+44 1376511411

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The authority will incorporate a minimum 10 calendar day standstill period at the point that information on the award of the contract is communicated to tenderers. If an appeal regarding the award of contract has not been successfully resolved then the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court. Any such action must be brought promptly (generally within 3 months).

VI.4.4) Service from which information about the review procedure may be obtained

Tenet Education Services Ltd

Procurement House, 23 Leslie Hough Way

Salford

M6 6AJ

Telephone

+44 1376511411

Country

United Kingdom