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Planning

## Auto Legacy Processes

Department for Work & Pensions

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-010451

Procurement identifier (OCID): ocds-h6vhtk-0646bb ([view related notices](#))

Published 5 February 2026, 12:45pm

## Scope

## Reference

C9211

## Description

At this stage The Department wishes to undertake an RFI for the following. The Department's event driven Automation of Legacy Processes solution aims to transform how the Filework is completed by using secure, real-time AI assistance.

The RFI is on our eProcurement system Atamis, if the link does not work, please copy and paste into your browser. Please ensure you follow the processes outlined for responses and clarifications -

[https://dwp2.my.salesforce-sites.com/ProSpend\\_CS\\_ContractPage?SearchType=Projects&uid=a1MdO000002bLagUAE&searchStr=&sortStr=Recently+Published&page=1&filters=&County=](https://dwp2.my.salesforce-sites.com/ProSpend_CS_ContractPage?SearchType=Projects&uid=a1MdO000002bLagUAE&searchStr=&sortStr=Recently+Published&page=1&filters=&County=)

### **Total value (estimated)**

- £10,000,000 excluding VAT
- £12,000,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 7 September 2026 to 6 December 2029
- 3 years, 3 months

### **Main procurement category**

Services

### **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

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## **Engagement**

### **Engagement deadline**

28 February 2026

### **Engagement process description**

This Request for Information (RFI) is issued to engage the market and gather insights.

The information provided in response to this RFI will help inform our understanding of current market capabilities which may in turn assist in shaping the development of an appropriate procurement strategy.

Through this RFI, the DWP seeks to assess:

- Market interest and appetite for the opportunity
- The capabilities and service offerings of potential providers
- Emerging innovations, including the application of Artificial Intelligence (AI)
- Integration capabilities with existing DWP technology and services

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## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Publication date of tender notice (estimated)**

20 April 2026

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## **Contracting authority**

## Department for Work & Pensions

- Public Procurement Organisation Number: PJCP-7274-TLRQ

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Website: <https://www.gov.uk/government/organisations/department-for-work-pensions>

Region: UKI32 - Westminster

Organisation type: Public authority - central government