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Tender

The Provision of Primary Care Enhanced Frailty Service for NWL CCG

North West London Clinical Commissioning Group

F02: Contract notice

Notice identifier: 2022/S 000-010436

Procurement identifier (OCID): ocds-h6vhtk-032f62

Published 22 April 2022, 10:16am

Section I: Contracting authority

I.1) Name and addresses

North West London Clinical Commissioning Group

15 Marylebone Rd,

London

NW1 5JD

Contact

NWL CCG Contracts Team

Email

nhsnwccg.contracting@nhs.net

Country

United Kingdom

NUTS code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.nwlondonccg.nhs.uk>

Buyer's address

<https://www.nwlondonccg.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://health.atamis.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://health.atamis.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of Primary Care Enhanced Frailty Service for NWL CCG

Reference number

C76005

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The North West London Borough of Harrow requires an Enhanced Frailty Service to provide direct delivery of services for people experiencing frailty within the Harrow population.

II.1.5) Estimated total value

Value excluding VAT: £11,903,380

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85100000 - Health services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKI7 - Outer London – West and North West

II.2.4) Description of the procurement

The North West London Borough of Harrow requires an Enhanced Frailty Service to provide direct delivery of services for people experiencing frailty within the Harrow population, coordination of the system response to these elements through partner organisations and bringing together wider primary care commissioned services through the PCN DES services, in order to achieve the streamlined delivery of services. The Enhanced Frailty Service thus aims to provide a wrap-around service for frail vulnerable patients, with General Practice (GPs) at the heart of the service model, supported through a multi-disciplinary team of professionals. A patient's registered GP will provide the central service offer and will draw upon the wider expertise within primary care and the wider community and acute services.

The service will be achieved through the delivery of a three-tiered approach:

- Tier 1 - core General Practice services are at the heart of our health care system and are the first point of contact for patients. A patient's registered GP will provide the central and core service offer for the management of frail patients. This service is provided through a GP's Core Contract.
- Tier 2 - comprises of both a proactive and reactive arm. Patients will escalate to an enhanced primary care service at tier 2 as their risk factors or needs escalate and they require a more proactive response. In Tier 2, the service will be led by an appropriately qualified Frailty lead for each PCN, who will work closely with the individual practices frailty lead.
- Tier 3 - component of the service is a Primary Care led multidisciplinary team (blended and adaptable depending on patients need). The multi-disciplinary teams will provide care for the most complex of the patient cohort groups, ensuring continuity and care longevity. The tier 3 service element will be overseen by the PCN frailty lead with ready access to patient registered GP and with access to the wider MDT for support to the most complex of patients.

The service will provide holistic care by carrying out comprehensive geriatrician assessment; identification of escalating needs; personalised medication review; connection to resources in the community; care Coordination; Multi-agency input (MDT); and intervention to avoid deterioration and hospital conveyance.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2022

End date

30 September 2025

This contract is subject to renewal

Yes

Description of renewals

Two (2) extensions of twelve (12) months each.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

Accelerated procedure

Justification:

Light Touche Regime

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 May 2022

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 9 September 2022

IV.2.7) Conditions for opening of tenders

Date

12 May 2022

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2A 2LL

Email

royalcourtsofjustice.jc@gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/>