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Contract

Soft & Hard Facilities Management

Satellite Applications Catapult

F03: Contract award notice

Notice identifier: 2023/S 000-010420

Procurement identifier (OCID): ocds-h6vhtk-0369ac

Published 12 April 2023, 8:49am

Section I: Contracting authority

I.1) Name and addresses

Satellite Applications Catapult

Electron Building, Fermi Avenue, Harwell

Didcot

OX11 0QR

Email

procurement@sa.catapult.org.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://sa.catapult.org.uk/>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA42845

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Other type

RTO

I.5) Main activity

Other activity

Space Sector

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Soft & Hard Facilities Management

Reference number

RFP-FY-23-10

II.1.2) Main CPV code

- 79993100 - Facilities management services

II.1.3) Type of contract

Services

II.1.4) Short description

SAC currently contracts with many vendors providing facility management services at its locations in Harwell and Westcott. We are now seeking to partner with best in class service providers to consolidate, harmonise and bring consistency to our operations. The SAC portfolio will be expanding nationally across the next 5 years and we want to work with partners who will help us form a stable base position which will be scalable.

The aim is to deliver an optimum standard of Service including planned, periodic and reactive service consistently at the same levels across all existing and future locations.

Our guiding principles are:

- To improve value and service - best service at best cost
- Form a partnership relationship with service partner(s) who will understand and support our ways and means of working as a government funded, not for profit organisation.
- To ensure that we are always compliant with all statutory regulations
- Reduce the number of FM Service Partners
- Create a standard repeatable service delivery to support National growth
- Improve data and metrics to support our strategy.

- Improve our agility in delivering additional services when and where required

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,000,000

II.2) Description

II.2.1) Title

Soft Facilities Management

Lot No

1

II.2.2) Additional CPV code(s)

- 45112700 - Landscaping work
- 45113000 - Siteworks
- 71315000 - Building services
- 79993000 - Building and facilities management services
- 90500000 - Refuse and waste related services
- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90911200 - Building-cleaning services
- 90911300 - Window-cleaning services
- 90919000 - Office, school and office equipment cleaning services
- 90919200 - Office cleaning services
- 90922000 - Pest-control services

II.2.3) Place of performance

NUTS codes

- UKJ14 - Oxfordshire

Main site or place of performance

Harwell (and Westcott)

II.2.4) Description of the procurement

We are looking to award either the full scope of services to a single supplier or to two separate suppliers – one for Hard FM and another for Soft FM. There is also potential for further contracted services associated with the maintenance and consumables of SAC technical equipment.

The contract will cover existing sites in both Harwell and Westcott with the intention to scale the services to new locations in the UK as SAC grows its footprint over the next 5 years. The current site list covers approximately 3,350 square metres in Westcott and 4,300 square metres in Harwell.

The anticipated start date of the contract is 01/04/2023 and will run until 31/03/2026.

II.2.5) Award criteria

Quality criterion - Name: Experience and Company Culture / Weighting: 5

Quality criterion - Name: Service Delivery / Weighting: 10

Quality criterion - Name: Management of the Account / Weighting: 10

Quality criterion - Name: Health & Safety, the Environment and Social Value / Weighting: 5

Quality criterion - Name: IT Platforms and Tools / Weighting: 5

Quality criterion - Name: Mobilisation / Weighting: 10

Quality criterion - Name: Resourcing & Delivery Partners / Weighting: 10

Quality criterion - Name: Beyond the core service / Weighting: 5

Cost criterion - Name: Fixed Price / Weighting: 24

Cost criterion - Name: Equipment / Weighting: 4

Cost criterion - Name: Daily Rates / Weighting: 12

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Hard Facilities Management

Lot No

2

II.2.2) Additional CPV code(s)

- 45000000 - Construction work
- 45113000 - Siteworks
- 45232141 - Heating works
- 45232452 - Drainage works
- 45315000 - Electrical installation work of heating and other electrical building-equipment
- 45315100 - Electrical engineering installation works
- 45331000 - Heating, ventilation and air-conditioning installation work
- 45343000 - Fire-prevention installation works
- 45350000 - Mechanical installations
- 45351000 - Mechanical engineering installation works
- 50000000 - Repair and maintenance services
- 50530000 - Repair and maintenance services of machinery
- 50532000 - Repair and maintenance services of electrical machinery, apparatus and associated

equipment

- 50750000 - Lift-maintenance services
- 50800000 - Miscellaneous repair and maintenance services
- 51100000 - Installation services of electrical and mechanical equipment
- 71300000 - Engineering services
- 71314100 - Electrical services
- 71315000 - Building services
- 71317200 - Health and safety services
- 71333000 - Mechanical engineering services
- 71334000 - Mechanical and electrical engineering services
- 79710000 - Security services
- 79711000 - Alarm-monitoring services
- 79993000 - Building and facilities management services

II.2.3) Place of performance

NUTS codes

- UKJ14 - Oxfordshire

Main site or place of performance

Harwell (and Westcott)

II.2.4) Description of the procurement

We are looking to award either the full scope of services to a single supplier or to two separate suppliers – one for Hard FM and another for Soft FM. There is also potential for further contracted services associated with the maintenance and consumables of SAC technical equipment.

The contract will cover existing sites in both Harwell and Westcott with the intention to scale the services to new locations in the UK as SAC grows its footprint over the next 5 years. The current site list covers approximately 3,350 square metres in Westcott and 4,300 square metres in Harwell.

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II.2.5) Award criteria

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Quality criterion - Name: Service Delivery / Weighting: 10

Quality criterion - Name: Account Management / Weighting: 10

Quality criterion - Name: Health & Safety, the Environment and Social Value / Weighting: 5

Quality criterion - Name: IT Platforms and Tools / Weighting: 5

Quality criterion - Name: Mobilisation / Weighting: 10

Quality criterion - Name: Resourcing & Delivery Partners / Weighting: 10

Quality criterion - Name: Beyond the core service / Weighting: 5

Cost criterion - Name: Fixed Price / Weighting: 24

Cost criterion - Name: Equipment / Weighting: 4

Cost criterion - Name: Daily Rates / Weighting: 12

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Combined Soft & Hard Facilities Management

Lot No

3

II.2.2) Additional CPV code(s)

- 45000000 - Construction work
- 45112700 - Landscaping work
- 45113000 - Siteworks
- 45232141 - Heating works
- 45232452 - Drainage works
- 45315000 - Electrical installation work of heating and other electrical building-equipment
- 45315100 - Electrical engineering installation works
- 45331000 - Heating, ventilation and air-conditioning installation work
- 45343000 - Fire-prevention installation works
- 45350000 - Mechanical installations
- 45351000 - Mechanical engineering installation works
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- 50750000 - Lift-maintenance services
- 50800000 - Miscellaneous repair and maintenance services
- 71300000 - Engineering services
- 51100000 - Installation services of electrical and mechanical equipment
- 71314100 - Electrical services
- 71315000 - Building services
- 71317200 - Health and safety services
- 71333000 - Mechanical engineering services
- 71334000 - Mechanical and electrical engineering services
- 79710000 - Security services

- 79711000 - Alarm-monitoring services
- 79993000 - Building and facilities management services
- 90500000 - Refuse and waste related services
- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90911200 - Building-cleaning services
- 90911300 - Window-cleaning services
- 90919000 - Office, school and office equipment cleaning services
- 90919200 - Office cleaning services
- 90922000 - Pest-control services

II.2.3) Place of performance

NUTS codes

- UKJ14 - Oxfordshire

Main site or place of performance

Harwell (and Westcott)

II.2.4) Description of the procurement

We are looking to award either the full scope of services to a single supplier or to two separate suppliers – one for Hard FM and another for Soft FM. There is also potential for further contracted services associated with the maintenance and consumables of SAC technical equipment.

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Quality criterion - Name: Health & Safety, the Environment and Social Value / Weighting: 5

Quality criterion - Name: IT Platforms & Tools / Weighting: 5

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Cost criterion - Name: Equipment / Weighting: 4

Cost criterion - Name: Daily Rates / Weighting: 12

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-031004](#)

Section V. Award of contract

Lot No

3

Title

Combined Soft & Hard Facilities Management

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 March 2023

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Q3 services

1210 Arlington Business Park, Theale, Reading, Berkshire, RG7 4TY

Reading

RG7 4TY

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £145,000

Proportion: 15 %

Short description of the part of the contract to be subcontracted

Window Cleaning, Fire, UPS, Generators, Water treatment and Lifts.

Section V. Award of contract

Lot No

1

Title

Soft Facilities Management

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

2

Title

Hard Facilities Management

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.3) Additional information

(MT Ref:229135)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>