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Contract

Cleaning Services (597-AHL)

NSAH (Alliance Homes) Ltd

F03: Contract award notice

Notice identifier: 2025/S 000-010411

Procurement identifier (OCID): ocds-h6vhtk-04a77b

Published 20 March 2025, 2:09pm

Section I: Contracting authority

I.1) Name and addresses

NSAH (Alliance Homes) Ltd

40 Martingale Way

Portishead

BS20 7GF

Email

procurement@alliancehomes.org.uk

Country

United Kingdom

NUTS code

UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Internet address(es)

Main address

<https://in-tendhost.co.uk/alliancehomes>

Buyer's address

<http://www.alliancehomesgroup.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cleaning Services (597-AHL)

Reference number

SYSTEM 00000181

II.1.2) Main CPV code

- 90900000 - Cleaning and sanitation services

II.1.3) Type of contract

Services

II.1.4) Short description

This tender is issued by NSAH (Alliance Homes) Ltd, trading as Alliance Homes and known

as 'The Alliance Homes Group'. This tender and any resulting contract may be utilised by any member or future member of the Alliance Homes Group, or by any shared services or partnership arrangement or group of which a member of the Alliance Homes Group is currently or in the future a member of, or by any members current or future of such an arrangement or group. This procurement is for the provision of services related to cleaning services within the North Somerset, and surrounding area such as Bristol, South Gloucestershire, Bath and North East Somerset, Sedgemoor local / unitary authority areas. The services covered by this procurement exercise have been subdivided into 3 lots as follows: Lot 1 Cleaning of communal areas, sheltered schemes, office cleaning and external window cleaning. Lot 2 Cleaning of void properties Lot 3 Cleaning of Tamar Court extra care housing scheme The duration of the

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,425,000

II.2) Description

II.2.1) Title

Cleaning to communal areas, sheltered schemes, office cleaning and external window cleaning

Lot No

1

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services
- 90911300 - Window-cleaning services
- 90900000 - Cleaning and sanitation services
- 90911200 - Building-cleaning services
- 39830000 - Cleaning products

- 90911000 - Accommodation, building and window cleaning services
- 90911100 - Accommodation cleaning services

II.2.3) Place of performance

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

Cleaning to approximately 94 communal areas, 3 site offices and 5 learning and development properties (carpets only). Office cleaning (currently 2 offices). Window cleaning services to approximately 108 properties including sheltered schemes, general needs blocks and offices.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The duration of the contract is for a period of 3 years with the potential to extend for 2 additional 12 month periods (up to a total of 5 years), ending on 31st March 2030

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Cleaning of void properties

Lot No

2

II.2.2) Additional CPV code(s)

- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90911100 - Accommodation cleaning services

II.2.3) Place of performance

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

Cleaning of approximately 600 void properties per year.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The duration of the contract is for a period of 3 years with the potential to extend for 2 additional 12 month periods (up to a total of 5 years), ending on 31st March 2030

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Cleaning of Tamar Court extra care housing scheme

Lot No

3

II.2.2) Additional CPV code(s)

- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90911200 - Building-cleaning services
- 90911100 - Accommodation cleaning services

II.2.3) Place of performance

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

Provision of onsite cleaning service for communal & staff areas in a three storey extra care housing scheme consisting of 65 flats.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The duration of the contract is for a period of 3 years with the potential to extend for 2 additional 12 month periods (up to a total of 5 years), ending on 31st March 2030

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-032576](#)

Section V. Award of contract

Contract No

Cleaning Services (597-AHL)

Lot No

1

Title

Cleaning to communal areas, sheltered schemes, office cleaning and external window cleaning

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 February 2025

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MC Exeter Limited, trading as Cobwebs SW

18 Marsh Green Road North, Marsh Barton Trading Estate, Exeter, Devon, EX2 8NY

EXETER

Country

United Kingdom

NUTS code

- UKK4 - Devon

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,300,000

Total value of the contract/lot: £1,708,668.54

Section V. Award of contract

Contract No

Cleaning Services (597-AHL)

Lot No

2

Title

Cleaning of void properties

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 February 2025

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 10

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Glen Group LTD

2 Britannia Buildings, Merchants Road, Hotwells Bristol, BS8 4QD

Bristol

Country

United Kingdom

NUTS code

- UKK11 - Bristol, City of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £700,000

Total value of the contract/lot: £951,183

Section V. Award of contract

Contract No

Cleaning Services (597-AHL)

Lot No

3

Title

Cleaning of Tamar Court extra care housing scheme

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 February 2025

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 9

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Glen Group Ltd

2 Britannia Buildings, Merchants Road, Hotwells, Bristol, BS8 4QD

Bristol

Country

United Kingdom

NUTS code

- UKK11 - Bristol, City of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £425,000

Total value of the contract/lot: £161,890.4

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NSAH (Alliance Homes) Ltd

Portishead

Country

United Kingdom