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Planning

Asset Technology

ASTER GROUP LIMITED

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-010405

Procurement identifier (OCID): ocds-h6vhtk-04efb3 ([view related notices](#))

Published 20 March 2025, 1:40pm

Scope

Description

Aster Group - Asset Technology

Aster Group is embarking on a transformative journey to modernise its Asset Management Technology and Data Solutions. With a portfolio of over 37,000 properties across the south of England and London, we are committed to leveraging technology and data to enhance efficiency, improve customer experience, and optimise asset lifecycle management.

This initiative focuses on implementing an Asset Information Model (AIM)-a single, common data environment that consolidates all asset-related data, enabling dynamic, data-led decision-making. By shifting towards a preventative and predictive approach, Aster aims to deliver smarter, cost-effective, and sustainable asset management solutions.

Key challenges driving this transformation include:

- Increasing repair volumes and costs due to aging stock and inflation.
- Regulatory and compliance pressures (e.g., Awaab's Law, tenant satisfaction measures).

- The need for a strategic technology partner to unify disparate systems and enhance service delivery.

What We Are Looking For:

- We are seeking a strategic technology partner with proven, live solutions that can integrate seamlessly into our existing Microsoft Dynamics-based ecosystem.

Key priorities include:

- A comprehensive asset management solution that improves efficiency and service quality.
- A collaborative approach to innovation, ensuring alignment with Aster's strategic objectives.
- The ability to demonstrate successful implementations with other housing providers or asset-intensive organisations.

Market Engagement & Webinar Invitation

As part of our Preliminary Market Engagement (PME), we are hosting two online webinars to provide insights into our vision, challenges, and partnership opportunities:

31st March 2025 - 15:00

4th April 2025 - 14:00

We invite technology and data solution providers to engage with us, share their expertise, and explore how we can collaborate to shape the future of asset management at Aster.

Interested suppliers should register their interest by emailing:

ryan.stanbrook@aster.co.uk

We look forward to working with partners who can help us transform our services, enhance operational efficiency, and deliver greater value to our customers.

Contract dates (estimated)

- 1 August 2025 to 2 August 2030

- 5 years, 2 days

Main procurement category

Services

CPV classifications

- 72300000 - Data services
- 72322000 - Data management services

Engagement

Engagement deadline

5 April 2025

Engagement process description

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Contracting authority

ASTER GROUP LIMITED

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United Kingdom

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Organisation type: Public undertaking (commercial organisation subject to public authority oversight)