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Planning

NECS523 NEAS Third-Party 111 Online and Primary Care Speak To Services - EOI

North East Ambulance Service NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-010401

Procurement identifier (OCID): ocds-h6vhtk-04efb0

Published 20 March 2025, 1:29pm

Section I: Contracting authority

I.1) Name and addresses

North East Ambulance Service NHS Foundation Trust

Bernicia House

Newcastle upon Tyne

NE15 8NY

Email

necsu.psrprocurement@nhs.net

Country

United Kingdom

Region code

UKC - North East (England)

NHS Organisation Data Service

RX6

Internet address(es)

Main address

<https://health-family.force.com/s/Welcome>

I.3) Communication

Additional information can be obtained from another address:

North of England Commissioning Support

Newcastle upon Tyne

Email

necsu.psrprocurement@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.neas.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NECS523 NEAS Third-Party 111 Online and Primary Care Speak To Services - EOI

Reference number

NECS523

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

North of England Commissioning Support (NECS), working for and on behalf of NHS North East Ambulance Service NHS Foundation Trust (NEAS), wishes to commission a framework agreement for the provision of Third-Party 111 Online and Primary Care Speak To (PCST) Services.

II.1.5) Estimated total value

Value excluding VAT: £1

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

North of England Commissioning Support (NECS), working for and on behalf of NHS

North East Ambulance Service NHS Foundation Trust (NEAS), wishes to commission a framework agreement for the provision of Third-Party 111 Online and Primary Care Speak To (PCST) Services.

In preparation for the proposed framework North of England Commissioning Support (NECS) and the Contracting Authority are holding a Bidder Event on Wednesday 26th March 2025 at 2pm via Microsoft Teams. This event will provide an overview of the Third-Party 111 Online and Primary Care Speak To (PCST) Services, the Procurement process and on how to submit a bid.

It is important to note that this is not a call for competition and as such you will need to express your interest in any future opportunity once the contract notice is published in Find a Tender.

NECS is utilising an electronic tendering tool, Atamis, to communicate with potential providers. Accordingly, there will be no hard copy documents issued to potential providers and all communications with NECS, will be conducted via Atamis: <https://health-family.force.com/s/Welcome>

If you find that you need any advice or technical support on the Atamis portal please contact the helpdesk using the following details:

Phone: 0800 9956035

E-mail: support-health@atamis.co.uk

Opening times 8am - 6pm

To register for the event please return the Registration Form via the messages area of the project on the e-tendering portal, stating the name of the attendee(s), job title and organisation by 12 noon on Tuesday 25th March 2025.

Please note attendance at the bidder event is limited to a maximum of 2 persons per organisation. Once registered a Microsoft Teams invitation to the event will be provided by close of play on 25th March 2025.

II.3) Estimated date of publication of contract notice

1 April 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes