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Contract

Framework for Healthcare-Related Substance Use Services

London Borough of Hackney

F03: Contract award notice

Notice identifier: 2026/S 000-010391

Procurement identifier (OCID): ocds-h6vhtk-059362

Published 5 February 2026, 11:44am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Hackney

Hackney Service Centre, 1 Hillman Street

Hackney

E8 1DY

Contact

Ms Gemma Wetton

Email

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Telephone

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Country

United Kingdom

Region code

UKI31 - Camden and City of London

Internet address(es)

Main address

<http://www.hackney.gov.uk>

Buyer's address

<http://www.hackney.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework for Healthcare-Related Substance Use Services

Reference number

DN787352

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Framework for the Provision of Healthcare related Substance Use Services

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this framework agreement is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by 16th February 2026. This framework agreement has not yet been formally concluded; this notice serves as an intention to establish the framework agreement under the PSR.'

Written representations should be sent via the portal. During the tender process there was not any declared conflicts or potential conflicts of interest of individuals making the decision. The key criteria were listed within the tender documentation.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £11,155,000

II.2) Description

II.2.1) Title

Culturally Sensitive Substance Use Support- Black People

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Lot 1 - Culturally Sensitive Substance Use Support- Black People

This notice is an intention to conclude a framework agreement using the competitive process

The framework will run for a maximum period of four years (2+1+1 years), to start on 1st April 2026, at a cost of up to £11,155,000.

The framework will be used by City and Hackney's Public Health Service.

This is a new framework agreement.

II.2.5) Award criteria

Quality criterion - Name: Quality. The framework award criteria are specified in the procurement documents / Weighting: 100

Cost criterion - Name: Cost / Weighting: 0

Cost criterion - Name: Quality / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Culturally Sensitive Substance Use Support- South Asian

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London
- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Lot 2 - Culturally Sensitive Substance Use Support- South Asian

This notice is an intention to conclude a framework agreement using the competitive process

The framework will run for a maximum period of four years (2+1+1 years), to start on 1st April 2026, at a cost of up to £11,155,000.

The framework will be used by City and Hackney's Public Health Service.

This is a new framework agreement.

II.2.5) Award criteria

Quality criterion - Name: Quality. The framework award criteria are specified in the procurement documents / Weighting: 100

Cost criterion - Name: Cost / Weighting: 0

Cost criterion - Name: Quality / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Culturally Sensitive Substance Use Support- Jewish Populations

Lot No

3

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London
- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Lot 3 - Culturally Sensitive Substance Use Support- Jewish Populations

This notice is an intention to conclude a framework agreement using the competitive process

The framework will run for a maximum period of four years (2+1+1 years), to start on 1st April 2026, at a cost of up to £11,155,000.

The framework will be used by City and Hackney's Public Health Service.

This is a new framework agreement.

II.2.5) Award criteria

Cost criterion - Name: Cost / Weighting: 0

Cost criterion - Name: Quality. The framework award criteria are specified in the procurement documents / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Culturally Sensitive Substance Use Support- Gypsy Roma Traveller Populations

Lot No

4

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London
- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Lot 4 - Culturally Sensitive Substance Use Support- Gypsy Roma Traveller Populations

This notice is an intention to conclude a framework agreement using the competitive process

The framework will run for a maximum period of four years (2+1+1 years), to start on 1st April 2026, at a cost of up to £11,155,000.

The framework will be used by City and Hackney's Public Health Service.

This is a new framework agreement.

II.2.5) Award criteria

Cost criterion - Name: Cost / Weighting: 0

Cost criterion - Name: Quality. The framework award criteria are specified in the procurement documents / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Culturally Sensitive Substance Use Support - Minoritised Ethnic Communities

Lot No

5

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London
- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Lot 5 - Culturally Sensitive Substance Use Support - Minoritised Ethnic Communities

This notice is an intention to conclude a framework agreement using the competitive process

The framework will run for a maximum period of four years (2+1+1 years), to start on 1st April 2026, at a cost of up to £11,155,000.

The framework will be used by City and Hackney's Public Health Service.

This is a new framework agreement.

II.2.5) Award criteria

Cost criterion - Name: Cost / Weighting: 0

Cost criterion - Name: Quality. The framework award criteria are specified in the procurement documents / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Bespoke Intervention For Individuals Rejecting Core Substance Use Support

Lot No

6

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London
- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Lot 6 - Bespoke Intervention For Individuals Rejecting Core Substance Use Support

This notice is an intention to conclude a framework agreement using the competitive process

The framework will run for a maximum period of four years (2+1+1 years), to start on 1st April 2026, at a cost of up to £11,155,000.

The framework will be used by City and Hackney's Public Health Service.

This is a new framework agreement.

II.2.5) Award criteria

Quality criterion - Name: Quality. The framework award criteria are specified in the procurement documents / Weighting: 100

Cost criterion - Name: Cost / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Support For Individuals Experiencing Intersectional Discrimination Engaging In Drug Use- Including Sexualised Drug Use, Self Procured Hormone Injecting And Other Forms Of Drug Use Which Individuals Feel Is Not Effectively Supported By Core Substance Use Services

Lot No

7

II.2.2) Additional CPV code(s)

- 85100000 - Health services

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London
- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Lot 7 - Support For Individuals Experiencing Intersectional Discrimination Engaging In Drug Use- Including Sexualised Drug Use, Self Procured Hormone Injecting And Other Forms Of Drug Use Which Individuals Feel Is Not Effectively Supported By Core Substance Use Services

This notice is an intention to conclude a framework agreement using the competitive process

The framework will run for a maximum period of four years (2+1+1 years), to start on 1st April 2026, at a cost of up to £11,155,000.

The framework will be used by City and Hackney's Public Health Service.

This is a new framework agreement.

II.2.5) Award criteria

Cost criterion - Name: Cost / Weighting: 0

Cost criterion - Name: Quality. The framework award criteria are specified in the procurement documents / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Mental Health And Substance Use Co-Occurring Support

Lot No

8

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London
- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Lot 8 - Mental Health And Substance Use Co-Occurring Support

This notice is an intention to conclude a framework agreement using the competitive process

The framework will run for a maximum period of four years (2+1+1 years), to start on 1st April 2026, at a cost of up to £11,155,000.

The framework will be used by City and Hackney's Public Health Service.

This is a new framework agreement.

II.2.5) Award criteria

Cost criterion - Name: Cost / Weighting: 0

Cost criterion - Name: Quality. The framework award criteria are specified in the procurement documents / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Gender Informed Substance Use Support Services For Women

Lot No

9

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London
- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Lot 9 - Gender Informed Substance Use Support Services For Women

This notice is an intention to conclude a framework agreement using the competitive process

The framework will run for a maximum period of four years (2+1+1 years), to start on 1st April 2026, at a cost of up to £11,155,000.

The framework will be used by City and Hackney's Public Health Service.

This is a new framework agreement.

II.2.5) Award criteria

Cost criterion - Name: Cost / Weighting: 0

Cost criterion - Name: Quality. The framework award criteria are specified in the

procurement documents / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Physical Health Support For Individuals Engaged In Harmful And Dangerous Substance Use

Lot No

10

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London
- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Lot 10 - Physical Health Support For Individuals Engaged In Harmful And Dangerous Substance Use

This notice is an intention to conclude a framework agreement using the competitive process

The framework will run for a maximum period of four years (2+1+1 years), to start on 1st April 2026, at a cost of up to £11,155,000.

The framework will be used by City and Hackney's Public Health Service.

This is a new framework agreement.

II.2.5) Award criteria

Cost criterion - Name: Cost / Weighting: 0

Cost criterion - Name: Quality. The framework award criteria are specified in the procurement documents / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Assessment, Engagement And Support For Individuals Engaged In Harmful Alcohol Use With Functional Barriers To Engagement

Lot No

11

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Lot 11 - Assessment, Engagement And Support For Individuals Engaged In Harmful

Alcohol Use With Functional Barriers To Engagement

This notice is an intention to conclude a framework agreement using the competitive process

The framework will run for a maximum period of four years (2+1+1 years), to start on 1st April 2026, at a cost of up to £11,155,000.

The framework will be used by City and Hackney's Public Health Service.

This is a new framework agreement.

II.2.5) Award criteria

Cost criterion - Name: Cost / Weighting: 0

Cost criterion - Name: Quality. The framework award criteria are specified in the procurement documents / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Hospital Support Service For Individuals Engaged In Harmful Substance Use- 24/7 Coverage Discharge And Inpatient, Clinical Guidance Etc

Lot No

12

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London
- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Lot 12 - Hospital Support Service For Individuals Engaged In Harmful Substance Use- 24/7 Coverage Discharge And Inpatient, Clinical Guidance Etc

This notice is an intention to conclude a framework agreement using the competitive process

The framework will run for a maximum period of four years (2+1+1 years), to start on 1st April 2026, at a cost of up to £11,155,000.

The framework will be used by City and Hackney's Public Health Service.

This is a new framework agreement.

II.2.5) Award criteria

Cost criterion - Name: Quality. The framework award criteria are specified in the procurement documents / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Technology Based Approaches To Engagement, Assessment And Support Of Individuals Engaged In Harmful Substance Use

Lot No

13

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Lot 13 - Technology Based Approaches To Engagement, Assessment And Support Of Individuals Engaged In Harmful Substance Use

This notice is an intention to conclude a framework agreement using the competitive process

The framework will run for a maximum period of four years (2+1+1 years), to start on 1st April 2026, at a cost of up to £11,155,000.

The framework will be used by City and Hackney's Public Health Service.

This is a new framework agreement.

II.2.5) Award criteria

Cost criterion - Name: Cost / Weighting: 0

Cost criterion - Name: Quality. The framework award criteria are specified in the procurement documents / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-053627](#)

Section V. Award of contract

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 February 2026

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Support When it Matters

London

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,015,000

Section V. Award of contract

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 February 2026

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Turning Point Services Limited

London

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,015,000

Section V. Award of contract

Lot No

3

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 February 2026

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Turning Point Services Limited

London

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,015,000

Section V. Award of contract

Lot No

5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 February 2026

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

City and Hackney Mind

London

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

No

V.2.3) Name and address of the contractor

Peace by Piece Inner Therapy

London

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

No

V.2.3) Name and address of the contractor

Support When It Matters

London

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,015,000

Section V. Award of contract

Lot No

6

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 February 2026

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The People's Recovery Project

London

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £615,000

Section V. Award of contract

Lot No

7

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 February 2026

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Love Tank CIC

London

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £320,000

Section V. Award of contract

Lot No

8

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 February 2026

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

East London NHS Foundation Trust

London

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

No

V.2.3) Name and address of the contractor

Support When It Matters

London

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,275,000

Section V. Award of contract

Lot No

9

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 February 2026

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Peace by Piece Inner Therapy

London

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

No

V.2.3) Name and address of the contractor

Support When It Matters

London

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,015,000

Section V. Award of contract

Lot No

10

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 February 2026

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

East London NHS Foundation Trust

London

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £485,000

Section V. Award of contract

Lot No

11

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

12

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

13

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Hackney

London

Country

United Kingdom