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Awarded contract

Court Appointed Intermediary Services

Ministry of Justice

F03: Contract award notice

Notice reference: 2022/S 000-010377

Published: 21 April 2022, 2:00pm

Section I: Contracting authority

I.1) Name and addresses

Ministry of Justice

102 Petty France

London

SW1H 9AJ

Email

ccmdintermediaries@justice.gov.uk

Telephone

+44 02033343555

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.gov.uk

Buyer's address

<https://ministryofjusticecommercial.bravosolution.co.uk/web/login.html>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Court Appointed Intermediary Services

II.1.2) Main CPV code

- 75231100 - Law-courts-related administrative services

II.1.3) Type of contract

Services

II.1.4) Short description

This notice relates to a procurement exercise conducted under the light touch regime, following a process similar to the open procedure.

The Ministry of Justice (MoJ) has established two dynamic framework agreements for the provision of Court Appointed Intermediary Services (CAIS), to support vulnerable defendants in the criminal jurisdiction and vulnerable parties and witnesses in the civil, family and tribunal jurisdictions. These services will be provided in courts and tribunals in England and Wales and tribunals in Scotland.

Intermediaries facilitate impartial communication to enable complete, coherent and accurate communication between vulnerable people and the courts/tribunals. Intermediaries may be instructed to provide an assessment of a person's communication needs, and provide recommendations on measures that could be put in place by the court to support vulnerable people, young people, children and other individuals who may need assistance during court proceedings. The intermediary may also be required to attend hearings to provide such assistance and support.

For the avoidance of doubt, these frameworks relate only to intermediary services that currently fall outside the remit of the MoJ Witness Intermediary Scheme (MoJ WIS). All requests for intermediary support for witnesses in criminal cases will continue to be managed via the MoJ WIS.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £20,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 75231100 - Law-courts-related administrative services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Ministry of Justice (MoJ) has established two dynamic framework agreements for the provision of Court Appointed Intermediary Services (CAIS), to support vulnerable

defendants in the criminal jurisdiction and vulnerable parties and witnesses in the civil, family and tribunal jurisdictions. These services will be provided in courts and tribunals in England and Wales and tribunals in Scotland.

The two frameworks comprise:

The Managed & Approved Service Provider Framework (MASP) - providers with the ability to manage multiple simultaneous bookings, and the capability to recruit, train and manage intermediaries to support a range of vulnerabilities, for deployment nationally.

The Approved Service Provider Framework (ASP) - experienced and qualified intermediaries to support bookings on demand.

Both MASP and ASP Frameworks will re-open at six month intervals for the admission of new service providers.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-019526](#)

Section V. Award of contract

Contract No

20354

Title

Court Appointed Intermediary Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2021

V.2.2) Information about tenders

Number of tenders received: 19

Number of tenders received from SMEs: 19

Number of tenders received by electronic means: 19

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Communicourt Limited

Oldbury

B68 0NP

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07553918

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Intermediary Group Ltd

Manchester

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13333367

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Triangle Services Limited

Brighton

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

3539167

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Alison Cox

Chineham

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Amy Harrison Limited

North Shields

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dr Brendan O'Mahony T/A CJS Psychology

Hornchurch

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Catherine O'Neill

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Chris Bojas

Leeds

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Jennifer Beaumont

Huddersfield

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Karen Reed

Conwy

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Louise Harte

Edgware

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Margaret Firth

Ilkley

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Odina Nzegwu

St Leonards on Sea

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Rachel Spotswoode Limited

Rustington

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10506003

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Robert Thomas

Penarth

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £20,000,000

Total value of the contract/lot: £20,000,000

Section VI. Complementary information

VI.3) Additional information

For details of the recurring application process whereby new participants may be added to the frameworks, please contact ccmdintermediaries@justice.gov.uk

VI.4) Procedures for review

VI.4.1) Review body

Ministry of Justice

102 Petty France

London

SW1H 9AJ

Country

United Kingdom