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Contract

## **All Age Carers Service**

London Borough Of Croydon

F03: Contract award notice

Notice identifier: 2025/S 000-010365

Procurement identifier (OCID): ocds-h6vhtk-049d87

Published 20 March 2025, 11:49am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

London Borough Of Croydon

8 Mint Walk

Croydon

#### **Email**

[procurement@croydon.gov.uk](mailto:procurement@croydon.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

[www.croydon.gov.uk](http://www.croydon.gov.uk)

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

All Age Carers Service

Reference number

LBC/TN/336

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Croydon ('the Council") is seeking to engage providers for the provision of All Age Carers Support Services. Carers are a key part of our health and social care landscape. In 2014, the Care Act and Children and Families Act provided carers with a greater means for support from their local authority. Carers have a right to request an assessment, have their eligible needs met and receive support from the council that should prevent, reduce and delay future needs for support. This procurement comprises of 3 Lots: Lot 1 – Adult Carers Assessments and Health and Wellbeing Lot 2 – Adult Carers Mental Health Support and Counselling Lot 3 – Young Carers and Young Adult Carers Service

## **II.1.6) Information about lots**

This contract is divided into lots: Yes

## **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £5,975,585

## **II.2) Description**

### **II.2.1) Title**

Adult Carer's Assessments and Health and Wellbeing.

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI62 - Croydon

### **II.2.4) Description of the procurement**

Adult Carer's Assessments and Health and Wellbeing.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Adult Carers' Mental Health Support and Counselling

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI62 - Croydon

### **II.2.4) Description of the procurement**

Adult Carers' Mental Health Support and Counselling

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Young Carers' and Young Adult Carers' service

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI62 - Croydon

### **II.2.4) Description of the procurement**

Young Carers' and Young Adult Carers' service and Short Breaks service

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-030562](#)

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## **Section V. Award of contract**

### **Contract No**

LBC/CN/808

### **Lot No**

1

### **Title**

All Age Carers Service - Lot 1: Adult Carer's Assessment and Health and Wellbeing Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 January 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Carers First

Michael Gill Building (unit 4), Tolgate Lane, Strood Kent ME2 4TG

Strood

ME2 4TG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04144820

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,300,150

Total value of the contract/lot: £3,300,115



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## **Section V. Award of contract**

### **Contract No**

LBC/CN/809

### **Lot No**

2

### **Title**

All Age Carers Service - Lot 2: Adult Carers' Mental Health Support and Counselling Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 January 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Mind In Croydon

26, Pampisford Road, Purley CR8 2NE

Croydon

CR8 2NE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £790,139

Total value of the contract/lot: £782,571

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### **Section V. Award of contract**

#### **Contract No**

LBC/CN/810

#### **Lot No**

3

#### **Title**

Lot 3: Young Carers' and Young Adult Carers' Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 January 2025

### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Off the Record Youth Counselling Croydon

72 Queens Road, Croydon CR0 2PR

Croydon

CR0 2PR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,885,296

Total value of the contract/lot: £1,744,690

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

HM Courts and Tribunal Service Royal Courts of Justice, The Strand

London

Country

United Kingdom