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Tender

## **Mid and South Essex Non-Emergency Patient Transport Services (NEPTS)**

NHS Mid Essex Clinical Commissioning Group  
NHS Basildon and Brentwood Clinical Commissioning Group  
NHS Castle Point and Rochford Clinical Commissioning Group  
NHS Southend Clinical Commissioning Group  
NHS Thurrock Clinical Commissioning Group  
NHS West Essex Clinical Commissioning Group

F02: Contract notice

Notice identifier: 2021/S 000-010354

Procurement identifier (OCID): ocids-h6vhtk-02afe3

Published 11 May 2021, 10:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Mid Essex Clinical Commissioning Group

Wren House, Colchester Road

Chelmsford

CM2 5PF

#### **Contact**

Amy Wilson

#### **Email**

[amy.wilson@attain.co.uk](mailto:amy.wilson@attain.co.uk)

**Country**

United Kingdom

**NUTS code**

UKH3 - Essex

**Internet address(es)**

Main address

<https://midessexccg.nhs.uk/>

**I.1) Name and addresses**

NHS Basildon and Brentwood Clinical Commissioning Group

Phoenix House, Christopher Martin Road

Basildon

SS14 3HG

**Contact**

Amy Wilson

**Email**

[amy.wilson@attain.co.uk](mailto:amy.wilson@attain.co.uk)

**Country**

United Kingdom

**NUTS code**

UKH3 - Essex

**Internet address(es)**

Main address

<https://basildonandbrentwoodccg.nhs.uk/>

### **I.1) Name and addresses**

NHS Castle Point and Rochford Clinical Commissioning Group

Pearl House, 12 Castle Road

Rayleigh

SS6 7QF

#### **Contact**

Amy Wilson

#### **Email**

[amy.wilson@attain.co.uk](mailto:amy.wilson@attain.co.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH3 - Essex

#### **Internet address(es)**

Main address

<https://castlepointandrochfordccg.nhs.uk/>

### **I.1) Name and addresses**

NHS Southend Clinical Commissioning Group

6th Floor, Civic Centre, Victoria Avenue

Southend-on-Sea

SS1 9SB

#### **Contact**

Amy Wilson

**Email**

[amy.wilson@attain.co.uk](mailto:amy.wilson@attain.co.uk)

**Country**

United Kingdom

**NUTS code**

UKH3 - Essex

**Internet address(es)**

Main address

<https://southendccg.nhs.uk/>

**I.1) Name and addresses**

NHS Thurrock Clinical Commissioning Group

Civic Offices 2nd Floor, New Road

Grays

RM17 6SL

**Contact**

Amy Wilson

**Email**

[amy.wilson@attain.co.uk](mailto:amy.wilson@attain.co.uk)

**Country**

United Kingdom

**NUTS code**

UKH3 - Essex

**Internet address(es)**

Main address

<https://www.thurrockccg.nhs.uk/>

**I.1) Name and addresses**

NHS West Essex Clinical Commissioning Group

Building 4 Spencer Close, The Plain

Epping

CM16 6TN

**Contact**

Amy Wilson

**Email**

[amy.wilson@attain.co.uk](mailto:amy.wilson@attain.co.uk)

**Country**

United Kingdom

**NUTS code**

UKH35 - West Essex

**Internet address(es)**

Main address

<https://westessexccg.nhs.uk/>

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://attain.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://attain.bravosolution.co.uk/>

Tenders or requests to participate must be submitted to the above-mentioned address

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Mid and South Essex Non-Emergency Patient Transport Services (NEPTS)

Reference number

ACE-0447-2021-ALC

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The mid and south Essex Clinical Commissioning Group's are looking for a capable provider to deliver a single contract for the delivery of Non-Emergency Patient Transport Services (NEPTS) for the population of mid and south Essex, for all land-based provision (across all ages) with the exception of secure mental health transport. In addition, the service will be provided to patients registered with NHS West Essex CCG in relation to journeys to/from the Essex Cardiothoracic Centre.

Further information can be found at sections II.2.4 and VI.3.

#### **II.1.5) Estimated total value**

Value excluding VAT: £73,150,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex
- UKH35 - West Essex

Main site or place of performance

The Service will primarily be delivered within Essex and surrounding areas and for patients registered with NHS West Essex CCG in relation to journeys to/from the Essex Cardiothoracic Centre.

#### **II.2.4) Description of the procurement**

The Contracting Authorities (hereinafter referred to as "the Authority") for this procurement are: NHS Mid Essex Clinical Commissioning Group (as Coordinating Commissioner), NHS Basildon & Brentwood Clinical Commissioning Group, NHS Castle Point and Rochford Clinical Commissioning Group, NHS Southend Clinical Commissioning Group, NHS Thurrock Clinical Commissioning Group and NHS West Essex Clinical Commissioning Group.

The Authority is looking for a capable provider to deliver a single contract for the delivery of Non-Emergency Patient Transport Service (NEPTS) for the population of mid and south Essex (MSE), for all land-based provision (across all ages) with the exception of secure

mental health transport. In addition, the service will be provided to patients registered with NHS West Essex CCG in relation to journeys to/from the Essex Cardiothoracic Centre.

The NEPTS will encompass:

- Booking & Eligibility Assessment;
- Transportation of patients; and
- On Site support at local NHS Acute Trust sites.

Lotting this service was deemed inappropriate as it would result in unnecessary fragmentation and complexities.

The Service will primarily be delivered within Essex and surrounding areas. Journeys will also be delivered outside of the local area as a consequence of patient choice, where specialist care is required or for repatriation.

During 2019/20, approximately 178,000 journeys were undertaken across the in-scope NEPTS provision. Although there are no current plans in place that will change the expected activity levels for the in-scope provision, the proposed contract model will provide flexibility for any fundamental changes in activity to be adjusted for within the term of the contract.

NEPTS are a key enabler underpinning access to elective care and supporting timely and efficient discharge processes for acute and community providers. As a partner within the system, the NEPTS provider for MSE will support improvements in the latter stages of urgent and emergency care pathways and continue to enable patient choice and equitable access for elective care.

The service provider will be involved with a range of service developments including the consideration of additional low level/low risk journeys from within the 999 contract to the patient transport service (for example 'GP Urgents'). The provider will work with the Commissioners to explore the development of a technological solution to deliver active communication with patients and healthcare professionals.

The Authority wishes to proceed with a one stage procurement to establish a single supplier across mid and south Essex, and NHS West Essex CCG for journeys to/from the Essex Cardiothoracic Centre, with service commencement 1st April 2022.

Further information also provided in section VI.3.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £73,150,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2022

End date

31 March 2027

This contract is subject to renewal

Yes

Description of renewals

Option to extend for up to an additional two years after the initial 5 year term

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Please see section VI.3

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

In accordance with Regulations 56 to 58 of The Public Contracts Regulations 2015 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020) and as set out in the qualification envelope which is available with the procurement documents.

#### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

In accordance with Regulations 56 to 58 of The Public Contracts Regulations 2015 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020) and as set out in the qualification envelope which is available with the procurement documents.

#### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

In accordance with Regulations 56 to 58 of The Public Contracts Regulations 2015 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020) and as set out in the qualification envelope which is available with the procurement documents.

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

See the form of Contract supplied with the procurement documents.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 June 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

22 June 2021

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

Attain is conducting this procurement process as agent for and on behalf of the Authority.

To access the procurement documentation, please go to the Bravo website at: <https://attain.bravosolution.co.uk> and click on 'Register here' and follow the on-screen instructions. You can access the 'itt\_66 - Mid and South Essex Non-Emergency Patient Transport Service (NEPTS)' by clicking on the link called 'View current opportunities' on the Home Page. Please note that the tender will not be accepted by any means other than through the Bravo e-Procurement Portal.

The Contract will be for a term of 60 months (five years), with the possibility of extending the term for a period of 24 additional months (two years) beyond the initial contracted duration by agreement between the Authority and the Bidder.

The cumulative aggregate contract value including all extensions, anticipated variations, growth and inflation as advertised in the Find a Tender Service Contract Notice is £73,150,000. Price scoring will be undertaken on Bidders Price for the first five years of the contract only. Commissioners will accept total bids up to £40,800,000 over the full 5 years contract term. This figure acts as a total affordability envelope for this procurement for the purposes of bidding. Any bids received in excess of such affordability envelope will be rejected as non-compliant. In such instances you will be excluded from the procurement process and will not be awarded a contract.

The contract model for the NEPTS is a block, no additional costs above the bid price will be rechargeable to the Authority. Tolerance levels of 5% will be applied to the contract, which will be monitored on a mobility level, with adjustment to the block being considered when activity goes above tolerance levels.

Further information is available within the procurement documents.

The Services to which this Procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020). As such, the procurement of the Services is being run as a bespoke, single stage application process akin to the Open procedure, involving a number of stages which are outlined within the suite of procurement documents. The Authority does not intend to hold itself bound by any of the Regulations, save those applicable to

### Schedule 3 Services.

The Authority may wish to introduce additional services during the lifetime of the contract ("Contract modifications"). Such contract modifications will be contemplated where additional requirements are similar and or complementary to the services already included in the Specification, at any given time. Such expansion would be by the addition of services commissioned by the Authority as named in the Contract Notice. To this end, the Bidder should be aware that after the award of contract, there is a possibility that the successful Bidder may be offered a variation to the contract to include (but not be limited to) reduction of activity and removal of funding for Personal Health Budgets and/or an increase in additional low level/low risk journeys where activity may be transferred from the 999 contract to the patient transport service (for example 'GP Urgents' services) in accordance with Regulation 72 (1) (a) of the Public Contracts Regulations 2015 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020).

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court of Justice of England and Wales

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.justice.gov.uk>

### **VI.4.2) Body responsible for mediation procedures**

NHS Mid Essex Clinical Commissioning Group

Wren House, Colchester Road

Chelmsford

CM2 5PF

Email

[amy.wilson@attain.co.uk](mailto:amy.wilson@attain.co.uk)

Country

United Kingdom

Internet address

<https://middlessexccg.nhs.uk/>