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Planning

Carers Support Service

Cumberland Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-010349

Procurement identifier (OCID): ocds-h6vhtk-04ef94 ([view related notices](#))

Published 20 March 2025, 11:24am

Scope

Description

Basic Description of Service Functions: The Provider will deliver

identification of Carers not known to services to ensure they are being offered support and tracking outcomes from support offered; provision of advice, information and guidance for Carers;

completion of statutory Carers Assessments and production of Support Plans where these are required (utilising a range of digital, telephone and face-to-face support channels including online self-assessment) and facilitating the development of support networks for Carers across Cumberland.

There are 3 lots. The contracts will commence on 1 October 2025 and will continue for periods of up to 2 years. There are potential extensions which will be described in the tender documents when advertised.

The estimated total value of the Carers Support Service over the total contract period (including extensions and uplifts) is a maximum value of £4.337m but no guarantee is given as to the actual value of the contract.

Full details of the tender requirements will be available in the ITT when it is advertised.

Total value (estimated)

- £4,337,000 excluding VAT
- £5,204,400 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2029
- 4 years

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKD1 - Cumbria
-

Engagement

Engagement deadline

24 March 2025

Engagement process description

A Carers pre market engagement questionnaire to engage with providers re the Carers Support Service was sent out via the Council's e-procurement portal (The Chest). The questionnaire responses were to be used to inform the development of the future contract and service specification. This was sent out on 2nd January 2025 and responses were to be submitted by 2nd February 2025.

A Cumberland Council Carers Contract Supplier Engagement Session will be held on 24th March 2025 from 10am until 12 noon on Microsoft Teams. The purpose of the session is to provide an overview of the Cumberland Carers Contract

Agenda:

1. Overview of the tender and service specification - Joel Rasbash Commissioning Manager
2. Lot 1 Young Carers and Parent Carers - Guy Thompson - Project Officer, Children and Family

Wellbeing

3. Lot 2 Adult Carers - Gemma Creighton - Best Interest Assessor - Adult Social Care and Housing

4. Lot 3 Digital Support - Joel Rasbash

5. Procurement process - Jacqui Sullivan / Allison Paterson (Procurement)

6. Supplier Questionnaire - Joel Rasbash

7. Q and A

To receive an invitation to the session, please email peopleprocurement@cumberland.gov.uk by 21st March 2025 at 12 noon.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

25 March 2025

Procedure

Special regime

Light touch

Contracting authority

Cumberland Council

- Public Procurement Organisation Number: PJGX-9191-DYLV

Cumbria House, 107-117 Botchergate

Carlisle

CA1 1RD

United Kingdom

Email: peopleprocurement@cumberland.gov.uk

Region: UKD12 - East Cumbria

Organisation type: Public authority - sub-central government