

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010339-2021>

Contract

MOP Contract - HH, NHH (AMR), DC/DA and Associated Services

Southern Water Services Ltd.

F06: Contract award notice – utilities

Notice identifier: 2021/S 000-010339

Procurement identifier (OCID): ocds-h6vhtk-02afd4

Published 11 May 2021, 10:54pm

Section I: Contracting entity

I.1) Name and addresses

Southern Water Services Ltd.

Southern House

Worthing

BN13 3NX

Email

Tommy.Tsang@southernwater.co.uk

Telephone

+44 1903264444

Country

United Kingdom

NUTS code

UKJ - South East (England)

Internet address(es)

Main address

www.southernwater.co.uk

Buyer's address

<https://southernwater.bravosolution.co.uk>

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

MOP Contract - HH, NHH (AMR), DC/DA and Associated Services

Reference number

prj_1654

II.1.2) Main CPV code

- 50411300 - Repair and maintenance services of electricity meters

II.1.3) Type of contract

Services

II.1.4) Short description

Framework Provider for Meter Operator (MOP) Data Collection / Data Aggregator (DC/DA) and associated services:

- Maintaining SWS's private meter portfolio;
- Fault resolution for metering issues;

- Installation of new meters / re-certification to meet legislative and SWS requirements;
- Scheduling of site visits for metering faults and manual meter reads;
- Data Collector (DC) and Data Aggregator (DA) services for SWS and SWS's nominated electricity suppliers;
- Associated energy efficiency / optimisation services / innovation (including Project Management);
- Other general MOP services

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 32581000 - Data-communications equipment
- 38550000 - Meters
- 38551000 - Energy meters
- 38554000 - Electricity meters
- 50312310 - Maintenance of data network equipment
- 65500000 - Meter reading service
- 72310000 - Data-processing services
- 72314000 - Data collection and collation services
- 72318000 - Data transmission services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

Southern Water Services Ltd (SWS) requires a MOCOPA and Elexon Registered Meter Operator (MOP) to become a Framework provider to provide services to our ever changing portfolio of currently 2,500+ meters which consists of Half Hourly (HH), Non Half Hourly (NHH) Automated Meter Reading (AMR) meters (current 'dumb' meters are not included in the scope). All meters in the portfolio are currently privately owned by SWS.

The scope to include:

- Maintaining SWS's private meter portfolio;
- Fault resolution for metering issues;
- Installation of new meters / recertification that meet legislative and SWS requirements;
- Scheduling of site visits for metering faults and manual meter reads;
- Data Collector (DC) and Data Aggregator (DA) services for SWS and SWS's nominated electricity suppliers;
- Associated energy efficiency / optimisation services / innovation (including Project Management);
- Other general MOP services

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 126-309379](#)

Section V. Award of contract

Contract No

1

Title

MOP Contract - HH, NHH (AMR), DC/DA and Associated Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 April 2021

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IMServ Europe Limited

Telford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

Section VI. Complementary information

VI.3) Additional information

This contract Award was also published manually on TED.

2021/S 089-231899

<https://ted.europa.eu/udl?uri=TED:NOTICE:231899-2021:TEXT:EN:HTML>

VI.4) Procedures for review

VI.4.1) Review body

Southern Water Services Limited

Worthing

Country

United Kingdom