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Contract

Agreement for a cEMV Middle and Transitional Back Office System Service

Transport For Greater Manchester

F03: Contract award notice

Notice identifier: 2022/S 000-010330

Procurement identifier (OCID): ocids-h6vhtk-032ef7

Published 20 April 2022, 7:03pm

Section I: Contracting authority

I.1) Name and addresses

Transport For Greater Manchester

2 Piccadilly Place

MANCHESTER

M13BG

Email

procurement@tfgm.com

Country

United Kingdom

Region code

UKD33 - Manchester

Internet address(es)

Main address

<http://www.tfgm.com>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Facilitation of public transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Agreement for a cEMV Middle and Transitional Back Office System Service

Reference number

2022/157

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Transport for Greater Manchester (TfGM) sought a provider via the Crown Commercial Service G-Cloud framework agreement to supply a secure middle office and transactional back office to maintain TfGM's contactless ticketing options across its portfolio.

The Call Off Contract is to be awarded on the basis of a 2+1+1 contract Term. The Call Off Contract is to be awarded to Vix Technology UK Limited in accordance with the Direct Award procedure in the G-Cloud Framework Agreement. The Supplier was identified under the Framework as being the only supplier capable of meeting the Authority's needs.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £2,879,000 / Highest offer: £5,957,000 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

Transport for Greater Manchester (TfGM) sought a provider via the Crown Commercial Service G-Cloud framework agreement (Direct Award procedure) to supply a secure middle office and transactional back office to maintain TfGM's contactless ticketing options across its portfolio.

The Call Off Contract is to be awarded on the basis of a 2+1+1 contract Term. The Call Off Contract is to be awarded to Vix Technology UK Limited.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

The agreement includes two options to extend the agreement in each case for a further 12 months, and is scalable to meet potential future contactless ticketing requirements. The scalable nature of the agreement allows TfGM to exercise four separate options, when required.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 045-107620](#)

Section V. Award of contract

Contract No

2022/157

Title

Agreement for a cEMV Middle and Transitional Back Office System Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 April 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vix Technology UK Limited

Surrey

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £2,879,000 / Highest offer: £5,957,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Transport for Greater Manchester

Manchester

Country

United Kingdom