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Contract

## **ServiceNow & FEUSPP Implementation Support Services**

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS

F03: Contract award notice

Notice identifier: 2025/S 000-010328

Procurement identifier (OCID): ocds-h6vhtk-04ef88

Published 20 March 2025, 10:49am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS

Seacole Building, 2 Marsham Street

London

SW1P 4DF

#### **Contact**

DEFRA

#### **Email**

[defra.helpline@defra.gov.uk](mailto:defra.helpline@defra.gov.uk)

#### **Telephone**

+44 3459335577

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

Buyer's address

<https://defra-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Environment

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

ServiceNow & FEUSPP Implementation Support Services

Reference number

C28431

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

ServiceNow & FEUSPP Implementation Support Services

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,353,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The provision of ServiceNow & FEUSPP Implementation Support Services

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Call-off from RM1557.14 G-Cloud 14

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Atos IT Services UK Ltd

MidCity Place, 71 High Holborn

London

WC1V 6EA

Telephone

+44 7733315094

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

1245534

Internet address

<https://atos.net/en/>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,353,000

Total value of the contract/lot: £1,353,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Contract Start Date: 1st April 2025

Contract End Date: 30th September 2025

Extension Options: 1 x 3 months (up until 31st December 2025)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS

Seacole Building, 2 Marsham Street

London

SW1P 4DF

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United Kingdom

Internet address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

**VI.4.2) Body responsible for mediation procedures**

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