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Contract

ServiceNow & FEUSPP Implementation Support Services

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS

F03: Contract award notice

Notice identifier: 2025/S 000-010328

Procurement identifier (OCID): ocds-h6vhtk-04ef88

Published 20 March 2025, 10:49am

Section I: Contracting authority

I.1) Name and addresses

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS

Seacole Building, 2 Marsham Street

London

SW1P 4DF

Contact

DEFRA

Email

defra.helpline@defra.gov.uk

Telephone

+44 3459335577

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

Buyer's address

<https://defra-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Environment

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ServiceNow & FEUSPP Implementation Support Services

Reference number

C28431

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

ServiceNow & FEUSPP Implementation Support Services

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,353,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The provision of ServiceNow & FEUSPP Implementation Support Services

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Call-off from RM1557.14 G-Cloud 14

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Atos IT Services UK Ltd

MidCity Place, 71 High Holborn

London

WC1V 6EA

Telephone

+44 7733315094

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

1245534

Internet address

<https://atos.net/en/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,353,000

Total value of the contract/lot: £1,353,000

Section VI. Complementary information

VI.3) Additional information

Contract Start Date: 1st April 2025

Contract End Date: 30th September 2025

Extension Options: 1 x 3 months (up until 31st December 2025)

VI.4) Procedures for review

VI.4.1) Review body

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VI.4.2) Body responsible for mediation procedures

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