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Award

## **Warden Call Monitoring and Maintenance at Parklands View**

DERBY HOMES LIMITED

F15: Voluntary ex ante transparency notice

Notice identifier: 2025/S 000-010322

Procurement identifier (OCID): ocids-h6vhtk-04ef82

Published 20 March 2025, 10:35am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

DERBY HOMES LIMITED

839 London Road

DERBY

DE248UZ

#### **Contact**

Juliet Higgins

#### **Email**

[DH-Procurement@derbyhomes.org](mailto:DH-Procurement@derbyhomes.org)

#### **Country**

United Kingdom

#### **Region code**

UKF11 - Derby

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.derbyhomes.org>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Warden Call Monitoring and Maintenance at Parklands View

Reference number

E2025-001

**II.1.2) Main CPV code**

- 72222300 - Information technology services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Derby Homes has published this notice to advise of the intention to award a contract to Tunstall Healthcare UK Ltd for the continued monitoring and maintenance of the warden

call system at Parklands View which is a closed protocol system.

The requirement is ongoing and the exemption is to be dated for 5 years.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £140,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKF - East Midlands (England)

#### **II.2.4) Description of the procurement**

This exemption is required to allow the continued monitoring and servicing of the warden call system installed at Parklands View to allow emergency notification to the onsite care assist company. This is a closed protocol system which means that there is only one company (Tunstall) who can carry out this monitoring or maintenance. The exemption should continue moving forward as Tunstall have all the necessary access criteria to be able to monitor and complete maintenance and necessary upgrades to meet the service level agreement for Derby Homes and Derby City Council.

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

No other viable options as the system is Closed Protocol.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

7 January 2025

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Tunstall Healthcare UK Ltd

Whitley Bridge

DN14 0HR

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

01332249

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £140,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Derby Homes Limite

839 London Road

Derby

DE24 8UZ

Email

[DH-Procurement@derbyhomes.org](mailto:DH-Procurement@derbyhomes.org)

Country

United Kingdom

Internet address

[www.derbyhomes.org](http://www.derbyhomes.org)