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Award

Warden Call Monitoring and Maintenance at Parklands View

DERBY HOMES LIMITED

F15: Voluntary ex ante transparency notice

Notice identifier: 2025/S 000-010322

Procurement identifier (OCID): ocids-h6vhtk-04ef82

Published 20 March 2025, 10:35am

Section I: Contracting authority/entity

I.1) Name and addresses

DERBY HOMES LIMITED

839 London Road

DERBY

DE248UZ

Contact

Juliet Higgins

Email

DH-Procurement@derbyhomes.org

Country

United Kingdom

Region code

UKF11 - Derby

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.derbyhomes.org>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Warden Call Monitoring and Maintenance at Parklands View

Reference number

E2025-001

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Derby Homes has published this notice to advise of the intention to award a contract to Tunstall Healthcare UK Ltd for the continued monitoring and maintenance of the warden

call system at Parklands View which is a closed protocol system.

The requirement is ongoing and the exemption is to be dated for 5 years.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £140,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

This exemption is required to allow the continued monitoring and servicing of the warden call system installed at Parklands View to allow emergency notification to the onsite care assist company. This is a closed protocol system which means that there is only one company (Tunstall) who can carry out this monitoring or maintenance. The exemption should continue moving forward as Tunstall have all the necessary access criteria to be able to monitor and complete maintenance and necessary upgrades to meet the service level agreement for Derby Homes and Derby City Council.

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

No other viable options as the system is Closed Protocol.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

7 January 2025

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Tunstall Healthcare UK Ltd

Whitley Bridge

DN14 0HR

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

01332249

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £140,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Derby Homes Limite

839 London Road

Derby

DE24 8UZ

Email

DH-Procurement@derbyhomes.org

Country

United Kingdom

Internet address

www.derbyhomes.org