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Tender

Intensive Support Services for Children, Young People, and Families

Aberdeen City Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-010322

Procurement identifier (OCID): ocids-h6vhtk-032eef

Published 20 April 2022, 5:02pm

Section I: Contracting authority

I.1) Name and addresses

Aberdeen City Council

Woodhill House, Westburn Road

Aberdeen

AB16 5GB

Email

SocialCareCPSS@aberdeencity.gov.uk

Telephone

+44 1467539209

Country

United Kingdom

NUTS code

UKM50 - Aberdeen City and Aberdeenshire

Internet address(es)

Main address

<http://www.aberdeencity.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00231

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Intensive Support Services for Children, Young People, and Families

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Aberdeen City Council requires an intensive support service for children, young people and families in Aberdeen who are at risk of being removed from their family network. Taking into account key national and local strategic priorities as well as the learning gained from the Covid-19 pandemic, the service to be delivered is based on the following principles: Holistic and relational; Experienced as therapeutic; Delivered by a workforce who have skills to be persistent without stigmatising; Engage with families by empowering and respecting their agency and knowledge; and Underpinned by Children's Rights

II.1.5) Estimated total value

Value excluding VAT: £1,840,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

II.2.4) Description of the procurement

Aberdeen City Council requires an intensive support service for children, young people and families in Aberdeen who are at risk of being removed from their family network.

In response to The Promise, the objectives set out in Aberdeen City Council's Local Outcome Improvement Plan 2016-2026, and considering the impact Covid-19 has had, Aberdeen City Council now seeks to commission an Intensive Family Support Service which fits with the above strategic priorities based on the following principles:

Holistic and relational

Experienced as therapeutic

Delivered by a workforce who have skills to be persistent without stigmatising

Engage with families by empowering and respecting their agency and knowledge

Underpinned by Children's Rights

II.2.6) Estimated value

Value excluding VAT: £1,840,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

There is an option to extend the contract by a period of up to 24 months i.e. until 01/10/2027

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

SPD question 1.69.1 Care Inspectorate registration. Bidders must confirm that they have a care at home registration with the Care Inspectorate (or can obtain one in time for the commencement of the contract).

SPD question 4C Services. Relevant experience. Bidders will be required to provide examples that demonstrate that they have the relevant experience to deliver the services as described. A minimum of two examples in the last three years will be required.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

Stage 1: assessment of responses to the SPD (Scotland), in the qualification envelope, in order to select the tenderers to be taken forward to stage 2. Tenderers will only be taken forward to stage 2 if the Council determines that they have sufficient capacity and capability to deliver the contract.

Stage 2 – Award:

Responses will be evaluated on quality criteria at 80% and price criteria at 20%. The council will award to MEAT. Full information in tender documents.

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 June 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

VI.3) Additional information

SPD questions. Please note:

Question 4B. Economic and Financial Standing Financial assessment of providers.

1.The Council shall obtain a Creditsafe credit check and will score bidders accordingly:

71 - 100 Very Low Risk – Accept

51 - 70 Low Risk - Accept

30 - 50 Moderate Risk – subject to further discussion internally with the option to reject.

21-29 High Risk – subject to further discussion internally with the option to reject.

1-20 Very High Risk – Reject.

*The following applies if no credit check can be undertaken:

2. Please state current turnover (if contract value is over 50% of reported turnover, further discussion will be had internally with the option to reject).

3. If you are under no obligation to publish accounts on Companies House and/or do not have a comprehensive credit rating then provide audited financial accounts for the previous two years. Both quick and current ratios should be a minimum of 1:1.5 for the two successive years. Bidders whose ratios do not meet the minimum criteria will be rejected. Bidders who can provide audited accounts but chose not to do so shall be rejected.

4. Bidders who have been trading for less than one year and cannot provide audited accounts must submit the cash flow for the current year and a letter from the bank outlining the current cash and credit position for the current year and subsequent year. This will be subject to internal discussion with the option to reject.

5. If bidder still does not meet the financial criteria for consideration but has a parent company that does, the firm may still be eligible for consideration where their submission

is supported by a parent company guarantee.

4B.5 Insurance

It is a requirement of this contract that bidders hold, or can commit to obtain prior to the commencement of any subsequently awarded contract, the types and levels of insurance indicated below:

Employer's Liability Insurance = GBP10m

Public Liability Insurance = GBP5m

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 21180. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Fair Work First

Please describe and demonstrate how you will commit to progressing towards adopting the five Fair Work First elements for workers (including any agency or sub-contractor workers) engaged in the delivery of this contract. This should include current and planned actions that show how you will embed these practices during the lifetime of this contract. Answers should include tangible and measurable examples and should also describe how you will report on, and demonstrate progress, to the contracting authority during the lifetime of the contract.

Innovation/case studies.

Demonstrate how will you provide during the term of the contract providing opportunities for 10% of service users referred to the service to participate in peer research which will improve their inclusion in and the design and delivery of family support services in Aberdeen City.

Carbon reduction. Bidders are expected to make best calculated efforts to identify: 1) carbon the business creates in key areas impacting on contract performance 2) steps the business is taking or plans to take in terms of achieving net-zero/decarbonisation of the supply chain and 3) relevant actions the business will take throughout the life of the contract to minimise harmful carbon impacts during performance. Confirm that you

commit to achieving this

(SC Ref:690648)

VI.4) Procedures for review

VI.4.1) Review body

Aberdeen Sheriff Court

53 Castle Street

Aberdeen

AB11 5BB

Country

United Kingdom