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Contract

## **QHM-2024-7975 CSI Portal North Area**

North East and North Cumbria Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-010317

Procurement identifier (OCID): ocds-h6vhtk-044e4d

Published 28 March 2024, 2:16pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North East and North Cumbria Integrated Care Board

Stella House, Goldcrest Way

Newcastle Upon Tyne

NE15 8NY

#### **Email**

[necsu.psrprocurement@nhs.net](mailto:necsu.psrprocurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKC - North East (England)

#### **NHS Organisation Data Service**

13T

**Internet address(es)**

Main address

<https://northeastnorthcumbria.nhs.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

QHM-2024-7975 CSI Portal North Area

Reference number

QHM-2024-7975

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Delivery of a Clinical Information and Portal System:

Population Covered

The North Area Integrated Care Partnership consisting of the following ICB Places:

- Northumberland
- North Tyneside
- Newcastle
- Gateshead

Aims

- Implementation and maintenance of the Aglio CSI Portal for the North Area Integrated Care Partnership covering Northumberland, North Tyneside, Newcastle and Gateshead Places
- Implementing the learning from the current Sunderland CSI contract in the development and implementation of the North CSI Portal. This includes the integration of clinical content across the ICB places which the provider has contracts.

- Improve patient access by signposting best practice, and locally agreed clinical responsibilities, to ensure patients are treated by the right clinician, at the right stage of their illness or condition.
- Ensure the central, coordinating, role of general practice in delivering out of hospital care by enabling primary care clinicians to easily see locally agreed national care pathways and points of referral.
- Promote self-care by providing easy access to up-to-date patient information literature.
- Encourage new working arrangements by signposting access to enhanced primary care services, community services and secondary care services in the North ICP Area.
- Improve medicines optimisation by integrating locally agreed treatment guidelines into the system. This will be aligned to both ICB, ICB area and ICB place priorities.
- Reduce unwarranted variation in referrals to secondary care.
- Align CSI portal content with PCN and ICB aims to reduce health inequality and promote wellness
- Develop directory of services to improve closer working across the ICS and ensuring learning is shared across the ICS workstream for Portals.
- Encourage the use of Advice and Guidance referrals - (this can have benefits such as improving quality and perhaps preventing unnecessary referrals and smoothing patient flow through OPD (e.g. if seen in Endocrinology and have results of 'specialist tests' available at first OPD apt, may prevent review apt or enable treatment to be commenced earlier))
- Establish a team to implement clinically design, sign off and implement the pathways across the North area ICP
- Work with local North area ICP clinical leads to recommend routes to increase engagement and support any content development and governance requirements
- Establish robust evaluation to drive forward the ICS agenda and developments around standardisation of pathways and service delivery.

The service plays a key role in the ability for clinicians to access up to date and accurate clinical pathways across the North Area ICP and this is part of a full review across the ICS for 2024/25. Until this review is concluded, the intention is to issue a new contract to the provider for 2024/25.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £203,213

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

The relevant authority intends to award a contract to an existing provider under Direct Award C under the Health Care Services (Provider Selection Regime) regulations 2023.

The final contract value is still to be finalised as it is dependent on the national NHS planning guidance which is still to be released. As an indication the 2023/24 contract value is £203213.

Contract Start Date: 01 April 2024

Contract End Date: 31 March 2025

### **II.2.5) Award criteria**

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. / Weighting: 100

Cost criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. / Weighting: 100

### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the Standstill Period. Representations by providers must be made to decision makers by midnight on 11 April 2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR. A contract will not be awarded until after the 9th working day following standstill.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

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## Section V. Award of contract

### Contract No

QHM-2024-7975

### Title

CSI Portal North Area

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

29 February 2024

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Sunderland GP Alliance

Sunderland

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

09039776

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £203,213

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## Section VI. Complementary information

### VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the Standstill Period. Representations by providers must be made to decision makers by midnight on 11 April 2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR. A contract will not be awarded until after the 9th working day following standstill.

Written representation should be sent to:

[Necsu.psrprocurement@nhs.net](mailto:Necsu.psrprocurement@nhs.net)

Details of the individual(s) making the award decision:

Associate Director (Sunderland)

Executive Area Director Tees Valley and Central

Chief Finance Officer South and Central

The existing provider is satisfying the existing contract and will likely satisfy the proposed new contract. The provider has been assessed against the relevant 5 key criteria and has passed requirements.

There were no conflicts of interests identified.

### VI.4) Procedures for review

#### VI.4.1) Review body

North East and North Cumbria Integrated Care Board

Newcastle upon Tyne

Country

United Kingdom