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Planning

Home Improvement Agency Recommissioning

Bristol City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-010305

Procurement identifier (OCID): ocds-h6vhtk-04eda3

Published 20 March 2025, 9:39am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Additional CPV codes added.

Scope

Reference

DN766954

Description

Recommissioning of the Home Improvement Agency Contract. This is a key preventative service that reduces hospital admissions and supports people to remain at home for longer, avoiding costly care placements.

The HIA has been commissioned to deliver the following outcomes:

To help residents of Bristol to remain in their own homes/ in an alternative home that better meets their needs

To help residents maximise their independence and improve their wellbeing

That Bristol residents using the service feel safer, warmer, and healthier

To meet the anticipated need for home improvement and adaptation services

To avoid medical and/or social care which is the result of unsuitable or unsafe housing

To increase the number and success of hospital discharge and to prevent readmission

Benefits to the council/city:

Helps Bristol citizens remain in their own homes/alternative accommodation that meets their needs.

Cut costs by reducing re-admissions to hospitals.

Bristol residents maximise independence and have been proven to feel safer, warmer and happier.

Link to BCC requirements questionnaire:

<https://forms.office.com/Pages/ResponsePage.aspx?id=pad4YyEPgkSu4II-t94zH-k4tRuBVKJMtVzP-sPNNDRUMINXS01TSFRCWTIQUkFURFNFM01YMk9IMy4u>

Total value (estimated)

- £5,759,008 excluding VAT

- £6,910,809.60 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 1 October 2028
- Possible extension to 1 October 2030
- 5 years, 1 day

Main procurement category

Services

CPV classifications

- 50000000 - Repair and maintenance services
- 85100000 - Health services
- 98513310 - Home-help services

Engagement

Engagement deadline

28 March 2025

Engagement process description

A soft market test will be run to review requirements and ensure they're realistic for our budget. For the market test, we will issue an Early Engagement Notice complete with a questionnaire for suppliers alongside an outline of our requirements to provide the suppliers with context as to what we're asking for and why. We will also be utilising an outside organisation called Foundations to assist us with circulating the notice link and documents to help increase interest levels.

Contracting authority

Bristol City Council

- Public Procurement Organisation Number: PWXH-3837-PDTD

Bristol City Council, P O Box 3176

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Region: UKK11 - Bristol, City of

Organisation type: Public authority - sub-central government