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Contract

Vertical Application Solutions

Crown Commercial Service

F03: Contract award notice

Notice identifier: 2023/S 000-010281

Procurement identifier (OCID): ocds-h6vhtk-030b82

Published 7 April 2023, 2:54pm

Section I: Contracting authority

I.1) Name and addresses

Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3150103503

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://www.gov.uk/ccs

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Vertical Application Solutions

Reference number

RM6259

II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Crown Commercial Service (CCS) as the Authority has put in place a pan-Government Collaborative Agreement for the provision of Vertical Application Solutions to be utilised

by Central Government Departments and all other UK Public Sector Bodies, including Local Authorities, Health, Police, Fire and Rescue, Education and Devolved Administrations. This commercial agreement will be the vehicle for all who require software that was developed to meet the needs of their particular industry, as well as the associated essential hardware and professional services required to deliver the relevant software solution, in one procurement.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,840,000,000

II.2) Description

II.2.1) Title

Business Applications Solutions

Lot No

1

- 03000000 Agricultural, farming, fishing, forestry and related products
- 48170000 Compliance software package
- 48217000 Transaction-processing software package
- 48311000 Document management software package
- 48311100 Document management system
- 48440000 Financial analysis and accounting software package
- 48441000 Financial analysis software package
- 48442000 Financial systems software package
- 48444100 Billing system
- 48445000 Customer Relation Management software package

- 48450000 Time accounting or human resources software package
- 48451000 Enterprise resource planning software package
- 48517000 IT software package
- 48900000 Miscellaneous software package and computer systems
- 48931000 Training software package
- 48983000 Development software package
- 48984000 Graphical user interface (GUI) tools
- 71356300 Technical support services
- 72000000 IT services: consulting, software development, Internet and support
- 72200000 Software programming and consultancy services
- 72210000 Programming services of packaged software products
- 72211000 Programming services of systems and user software
- 72212000 Programming services of application software
- 72212100 Industry specific software development services
- 72212170 Compliance software development services
- 72212200 Networking, Internet and intranet software development services
- 72212211 Platform interconnectivity software development services
- 72212217 Transaction-processing software development services
- 72212218 License management software development services
- 72212311 Document management software development services
- 72212333 Contact management software development services
- 72212400 Business transaction and personal business software development services
- 72212422 Software development services suites
- 72212440 Financial analysis and accounting software development services
- 72212441 Financial analysis software development services
- 72212442 Financial systems software development services

- 72212443 Accounting software development services
- 72212445 Customer Relation Management software development services
- 72212517 IT software development services
- 72212700 Software development services utilities
- 72212900 Miscellaneous software development services and computer systems
- 72232000 Development of transaction processing and custom software
- 72260000 Software-related services
- 72261000 Software support services
- 72262000 Software development services
- 72263000 Software implementation services
- 72265000 Software configuration services
- 72266000 Software consultancy services
- 72267000 Software maintenance and repair services
- 72267100 Maintenance of information technology software
- 72267200 Repair of information technology software
- 72268000 Software supply services
- 72416000 Application service providers
- 72500000 Computer-related services
- 72510000 Computer-related management services

NUTS codes

UK - United Kingdom

II.2.4) Description of the procurement

Business Applications Solutions: Provision of solutions including for Local Government-Specific solutions. Including identification, design, development, implementation, software, data take-on, migration, integration and security; user training, maintenance and support. It includes Revenues and Benefits Solutions, payment processing and cash receipting

solution, Civil Enforcement solutions and Other Business Application Solutions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 82

Price - Weighting: 18

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Education, Community Health and Social Care Solutions

Lot No

2

- 48160000 Library software package
- 48161000 Library management system
- 48170000 Compliance software package
- 48180000 Medical software package
- 48190000 Educational software package
- 48217000 Transaction-processing software package
- 48440000 Financial analysis and accounting software package
- 48441000 Financial analysis software package
- 48442000 Financial systems software package

- 48444100 Billing system
- 48500000 Communication and multimedia software package
- 48517000 IT software package
- 48814000 Medical information systems
- 48814200 Patient-administration system
- 48814300 Theatre management system
- 48900000 Miscellaneous software package and computer systems
- 48931000 Training software package
- 48983000 Development software package
- 71356300 Technical support services
- 72200000 Software programming and consultancy services
- 72210000 Programming services of packaged software products
- 72211000 Programming services of systems and user software
- 72212000 Programming services of application software
- 72212100 Industry specific software development services
- 72212160 Library software development services
- 72212170 Compliance software development services
- 72212180 Medical software development services
- 72212190 Educational software development services
- 72212200 Networking, Internet and intranet software development services
- 72212211 Platform interconnectivity software development services
- 72212422 Software development services suites
- 72212451 Enterprise resource planning software development services
- 72212500 Communication and multimedia software development services
- 72212900 Miscellaneous software development services and computer systems
- 72212931 Training software development services

- 72260000 Software-related services
- 72261000 Software support services
- 72262000 Software development services
- 72263000 Software implementation services
- 72265000 Software configuration services
- 72266000 Software consultancy services
- 72267000 Software maintenance and repair services
- 72267100 Maintenance of information technology software
- 72267200 Repair of information technology software
- 72268000 Software supply services
- 72316000 Data analysis services
- 72416000 Application service providers
- 72500000 Computer-related services
- 72510000 Computer-related management services

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

Provision of Education, Community Health and Social Care Solutions: including solution identification, design, development, implementation, software, data take-on, migration, integration and security; user training, maintenance and support.

It includes Learning Applications; Education, Academic Scheduling and Management Solutions; Community Health and Social Care market specific solutions; and Enterprise Health Solutions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 82

Price - Weighting: 18

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Housing, Environment and Planning Solutions

Lot No

3

- 48170000 Compliance software package
- 48517000 IT software package
- 48813000 Passenger information system
- 48813200 Real-time passenger information system
- 48931000 Training software package
- 48983000 Development software package
- 71354100 Digital mapping services
- 71356300 Technical support services
- 71400000 Urban planning and landscape architectural services
- 71410000 Urban planning services
- 72000000 IT services: consulting, software development, Internet and support
- 72200000 Software programming and consultancy services
- 72210000 Programming services of packaged software products
- 72211000 Programming services of systems and user software

- 72212000 Programming services of application software
- 72212100 Industry specific software development services
- 72212170 Compliance software development services
- 72212200 Networking, Internet and intranet software development services
- 72212211 Platform interconnectivity software development services
- 72212324 Charting software development services
- 72212326 Mapping software development services
- 72212332 Scheduling software development services
- 72212420 Facilities management software development services and software development services suite
- 72212421 Facilities management software development services
- 72212422 Software development services suites
- 72212517 IT software development services
- 72212700 Software development services utilities
- 72212900 Miscellaneous software development services and computer systems
- 72260000 Software-related services
- 72261000 Software support services
- 72262000 Software development services
- 72263000 Software implementation services
- 72265000 Software configuration services
- 72266000 Software consultancy services
- 72267000 Software maintenance and repair services
- 72267100 Maintenance of information technology software
- 72267200 Repair of information technology software
- 72268000 Software supply services
- 72416000 Application service providers

- 72500000 Computer-related services
- 72510000 Computer-related management services
- 90714100 Environmental information systems

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

Provision of Housing, Environment and Planning solutions including solution identification, design, development, implementation, software, data take-on, migration, integration and security; user training, maintenance and support.

It includes Environmental; Planning; Building Control; Local Land Charges; Regulatory Services; Licensing; Property, Housing Management; Geographic Information System (GIS); Waste Management Solutions; Built Environment Solutions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 82

Price - Weighting: 18

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Citizen Services

Lot No

4

- 48160000 Library software package
- 48161000 Library management system
- 48170000 Compliance software package
- 48332000 Scheduling software package
- 48517000 IT software package
- 48931000 Training software package
- 48983000 Development software package
- 71356300 Technical support services
- 72000000 IT services: consulting, software development, Internet and support
- 72200000 Software programming and consultancy services
- 72210000 Programming services of packaged software products
- 72211000 Programming services of systems and user software
- 72212000 Programming services of application software
- 72212100 Industry specific software development services
- 72212160 Library software development services
- 72212170 Compliance software development services
- 72212200 Networking, Internet and intranet software development services
- 72212211 Platform interconnectivity software development services
- 72212422 Software development services suites
- 72212517 IT software development services
- 72212700 Software development services utilities
- 72212900 Miscellaneous software development services and computer systems
- 72260000 Software-related services
- 72261000 Software support services
- 72263000 Software implementation services

- 72265000 Software configuration services
- 72266000 Software consultancy services
- 72267000 Software maintenance and repair services
- 72267100 Maintenance of information technology software
- 72267200 Repair of information technology software
- 72416000 Application service providers
- 72500000 Computer-related services

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

Provision of Citizen Services solutions including solution identification, design, development, implementation, software, data take-on, migration, integration and security; user training, maintenance and support.

It includes Library solutions; Democratic and Citizen Engagement Systems; Museums systems; Sports and Recreation systems; Registrar systems; Burials and Crematoria Solutions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 82

Price - Weighting: 18

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Blue Light Solutions

Lot No

5

- 48170000 Compliance software package
- 48217000 Transaction-processing software package
- 48440000 Financial analysis and accounting software package
- 48441000 Financial analysis software package
- 48442000 Financial systems software package
- 48517000 IT software package
- 48600000 Database and operating software package
- 48610000 Database systems
- 48611000 Database software package
- 48613000 Electronic data management (EDM)
- 48614000 Data-acquisition system
- 48780000 System, storage and content management software package
- 48900000 Miscellaneous software package and computer systems
- 48931000 Training software package
- 48983000 Development software package
- 71356300 Technical support services
- 72000000 IT services: consulting, software development, Internet and support
- 72200000 Software programming and consultancy services
- 72210000 Programming services of packaged software products
- 72211000 Programming services of systems and user software

- 72212000 Programming services of application software
- 72212100 Industry specific software development services
- 72212170 Compliance software development services
- 72212200 Networking, Internet and intranet software development services
- 72212211 Platform interconnectivity software development services
- 72212212 Optical jukebox server software development services
- 72212422 Software development services suites
- 72212517 IT software development services
- 72212700 Software development services utilities
- 72212900 Miscellaneous software development services and computer systems
- 72260000 Software-related services
- 72261000 Software support services
- 72262000 Software development services
- 72263000 Software implementation services
- 72265000 Software configuration services
- 72266000 Software consultancy services
- 72267000 Software maintenance and repair services
- 72267100 Maintenance of information technology software
- 72267200 Repair of information technology software
- 72268000 Software supply services
- 72416000 Application service providers
- 72500000 Computer-related services
- 72510000 Computer-related management services

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

Provision of Blue Light Service-specific solutions including solution identification, design, development, implementation, software, data take-on, migration, integration and security; user training, maintenance and support.

It includes: Crime (Investigation); Intelligence; Case and Custody Applications; Surveillance and Reconnaissance; Forensics; Integrated Command and Control Systems (ICCS); Emergency Response and Crisis Management; Fraud Detection; Digital Asset Management; Recording and Audio-visual; Data Analytics (including Management Information and Business Intelligence); Real-time analytics.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 82

Price - Weighting: 18

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2022/S 000-022293

Section V. Award of contract

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 March 2023

V.2.2) Information about tenders

Number of tenders received: 116

Number of tenders received from SMEs: 48

Number of tenders received by electronic means: 116

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

See Contracts Finder Notice for full supplier list

See Contracts Finder Notice for full supplier list

Liverpool

L3 9PP

Country

United Kingdom

NUTS code

• UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,840,000,000

Section VI. Complementary information

VI.3) Additional information

The value provided in Section II.1.7 is only an estimate. We cannot guarantee to suppliers any business through this Commercial Agreement.

As part of this contract award notice the following can be accessed at: https://www.contractsfinder.service.gov.uk/Notice/d3b49ed8-c2b0-4642-b3b9-72fb572005

- 1) Redacted Commercial Agreement
- 2) List of Successful Suppliers
- 3) Approved Customer list
- 4) Transparency Agenda

On 02/04/2014, Government introduced its Government Security Classifications (GSC) scheme which replaced Government Protective Marking Scheme (GPMS). A key aspect is the reduction in the number of security classifications used. All bidders were required to make themselves aware of the changes as it may impact this requirement. This link provides information on the GSC at:

https://www.gov.uk/government/publications/government-security-classifications

Cyber Essentials is a mandatory requirement for Central Government contracts which involve handling personal information or provide certain ICT products/services. Government is taking steps to reduce the levels of cyber security risk in its supply chain through the Cyber Essentials scheme. The scheme defines a set of controls which, when implemented, will provide organisations with basic protection from the most prevalent forms of threat coming from the internet. To participate in this procurement, bidders were required to demonstrate they comply with the technical requirements prescribed by Cyber Essentials, for services under and in connection with this procurement.

Awarded Suppliers:

Lot 1 - 37 successful suppliers

Lot 2 - 32 successful suppliers

Lot 3 - 29 successful suppliers

Lot 4 - 9 successful suppliers

Lot 5 - 34 successful suppliers

VI.4) Procedures for review

VI.4.1) Review body

The Minister for the Cabinet Office acting through Crown Commercial Service

Floor 9, Capital Building, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

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